

Information on the innovations of the 2020 season for the 2021 update

We have continued to improve PC CADDIE for your needs over the past year - here is the most important information (we will inform you about details of the annual update here: [Annual update 2021](#))

Contact person selection

- For our customers who intensively manage companies with several contact persons in PC CADDIE, the automatic selection of contact persons for circulars and serial letters has been improved

Optimisations for browser access to PC CADDIE in the Cloud

- In the new Business Edition, it is now possible to use PC CADDIE via a browser - for an optimal user experience, the design has been adapted to these special needs.

Connection online payment hotels and teetimes

- Since 2019, it has been possible for services booked online to be paid for directly at the time of booking. The fully automatic processing of such bookings in your local PC CADDIE has been further optimised!

ERP for event management and hotel

- The first customers are intensively using our new and powerful ERP module, with which PC CADDIE supports you even better in your offer management and resource planning: With this module, you are able to design and track complete offers directly from PC CADDIE.

New evaluations and lists for hotel solution

- More and more customers are using PC CADDIE to manage their hotel operations. This results in new requirements, which we are successively implementing - in particular, overview lists of guests have been further improved.

New possibilities in the timetable views - directly integrated in the area selection.

- With this, a great wish of many customers became reality: In the timetable, resources can be displayed crosswise - this makes sense especially for customers who realise the planning of their events in the PC CADDIE timetable

Multithreading in the online service

- The Corona editions caused very high loads in our online systems due to the shortage of resources (often only 2 players per group possible) and the golfers hungry for sport after the lockdown. Golf clubs had up to 70,000 bookings on 18 holes in 2020. To cope with this, the performance of the online interface was further improved by allowing multiple processes to be handled simultaneously.

Supporting the Corona challenges

- An important task for us was to support you with the challenges posed by the Corona regulations. This concerned, for example, new options in the timetable rules for:
 - Rules by calendar weeks
 - Flexible enrolment ceilings configurable by rules
 - Added auxiliary functions for adjusting VAT rates to make it easier for you to implement the corresponding auxiliary packages. And also important changes in the game operation: For example, 9-hole rounds also became effective for class 1 handicaps.

Account payment from the cash register

- Newly, we have improved the cash register in such a way that it is now even easier if a member wants to pay his club bill via the cash register.

Revision Splitting - Note new cashier look

- As a result of the new security requirements for cash register systems, the splitting function has also been completely revised. The large amount of information may take some getting used to - but the advantage is that the splitting processes are now completely comprehensible. Please activate our new cash register optics, especially in the gastronomy business, so that the splitting processes are summarised in the normal views.

Further, small improvements are

- Improved radiant heater and floodlight control
- Timetable in cross display, e.g. for room planning in banquet service
- Business Intelligence database for special controlling, e.g. with Microsoft PowerBI
- Automated e-mails from PC CADDIE
- Sending tournament lists via e-mail
- PC CADDIE:online vouchers for value and green fee vouchers
- Online payment of tee times
- Coffee vending machines can now be integrated directly into the PC CADDIE billing system with the CCI interface
- Heater control for offline card system
- Improvements to pseudonymisation or anonymisation and data protection settings
- Adjustments for flexible management of the diverse gender
- QR invoice Switzerland / GiroCode Germany

- Maintenance and expansion of various accounting and payment interfaces
- Updated Thunderbird plug-in
- Subscription management accelerated
- Optimisations in the graphics editor for stationery and other templates
- Optimisations in the combination of compound items in invoices
- Marking of imported direct debit files
- Optimised e-mail dispatch through direct mail generation and dispatch
- New options for displaying the page counter in invoices