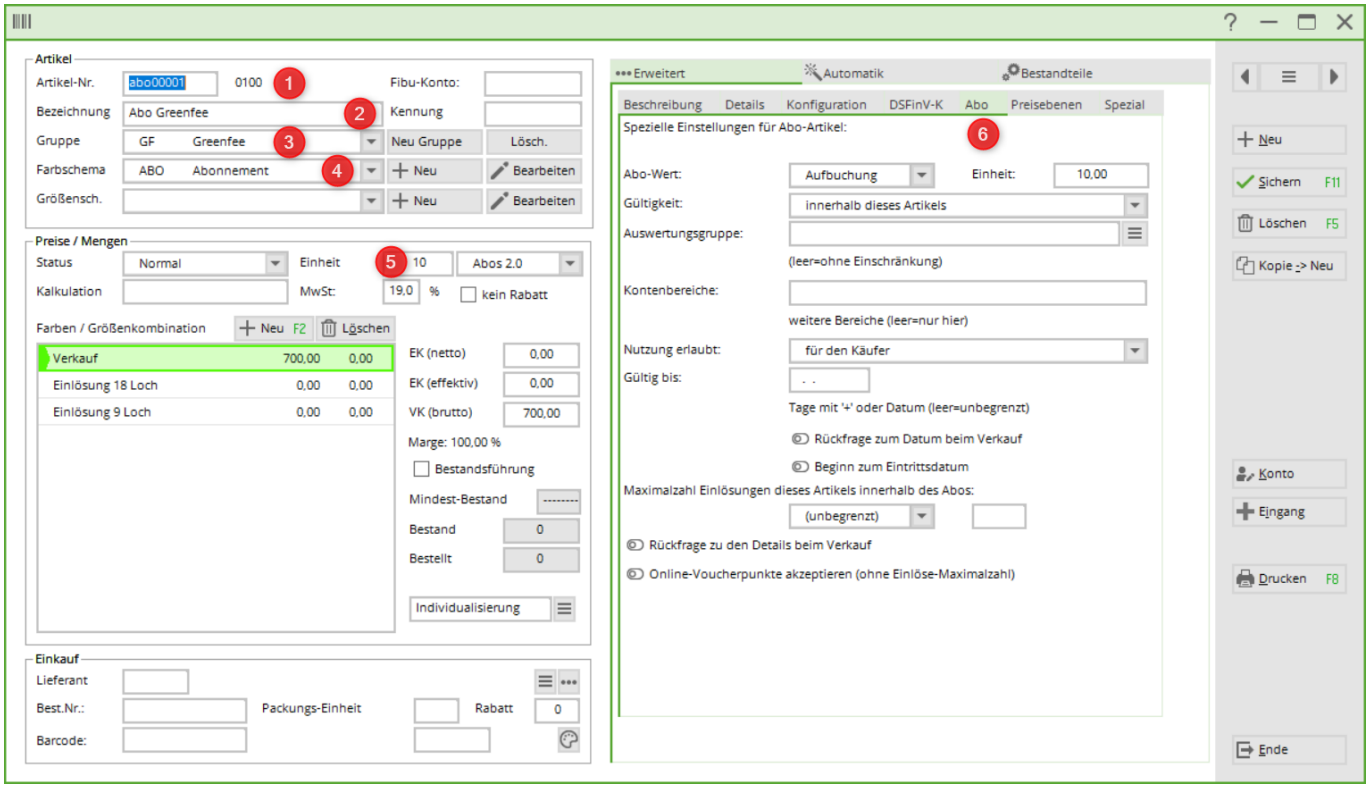
Subscription management 2.0

- The advantage of subscription management 2.0 is that a subscription is no longer managed in a person's account, but has its own database.
- It is very easy for customers to print an evaluation of all their purchased and redeemed subscriptions.
- Subscription 2.0 also offers the option of limiting the item sold to a specific date or period, e.g. a validity period of 365 days for the subscription, in which case any unredeemed subscription credits expire.
- The Abo 2.0 item is also transferable - either to the customer's family or to any guest. All of this can also be seen on the overview that you can print out for the customer with the name, date and time.
- If you want to limit a redemption, e.g. redeemable twice a week or month, this is now possible.
- ABO 2.0 makes life in the office much easier and makes many Excel lists unnecessary.

Create article



1. enter article number

2. enter article description

3. create or select product group

4. create colour/size scheme

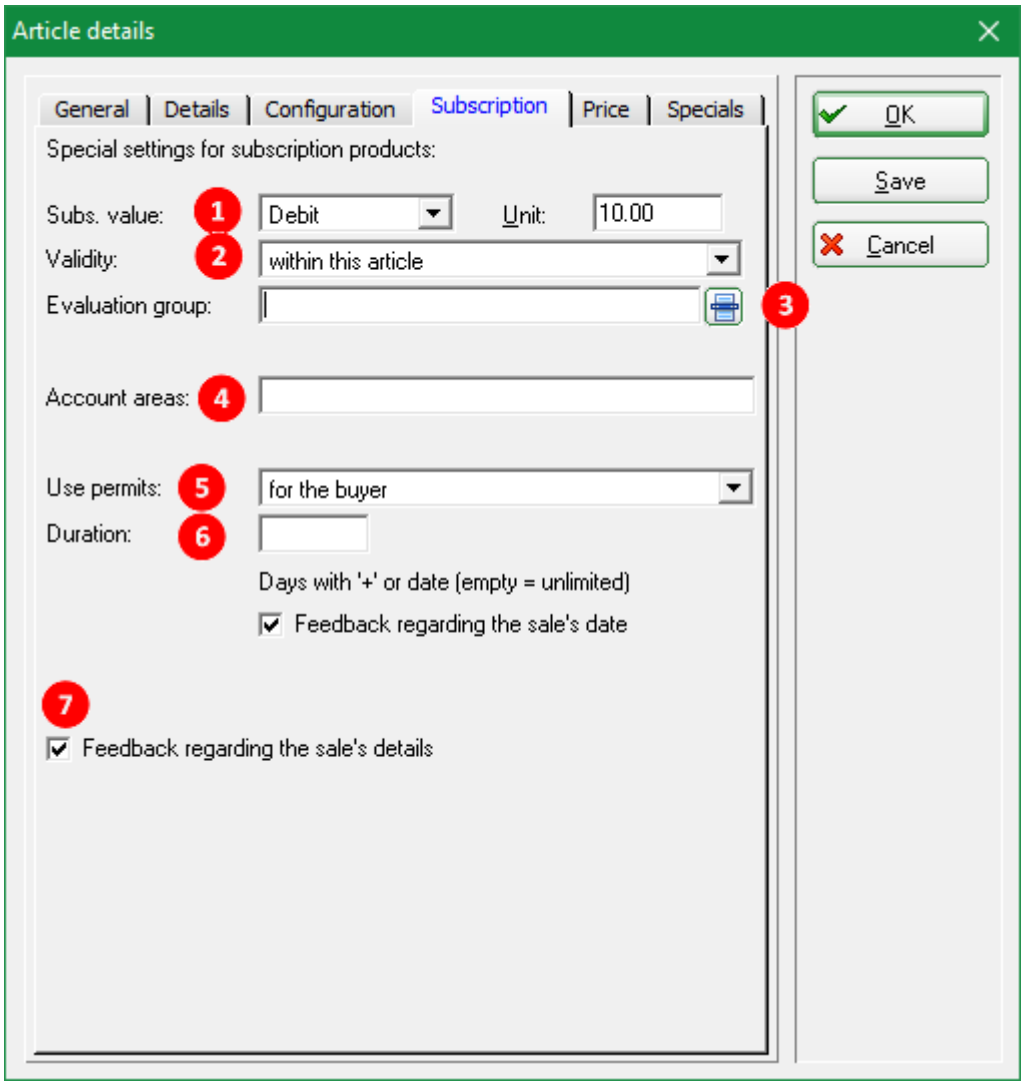
5. select unit and subscription 2.0 (new subscription management). The following is important here:

Unit on sale: e.g. 10-card, i.e. 10. Unit on redemption: -1 or -0.5.

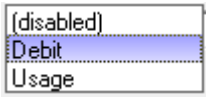
6. there are further special settings here, especially with regard to a validity date, until when the subscription is valid.

The main setting is applied - both for sales and for redemption.

Subscription sale

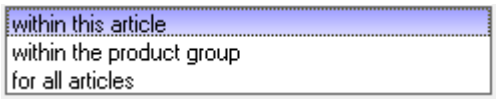


1st subscription value:



Whether sale or redemption, is taken from the main item mask

2. validity:



- for all articles (e.g. for different product groups)

3. evaluation group - for different product groups, the common evaluation group must be entered here. (Only displayed here with special function. Otherwise under the „General“ tab)

4. account areas: can be redeemed in different account areas. (Only with special function - please contact support and only if the evaluation group matches)

5. use permitted:

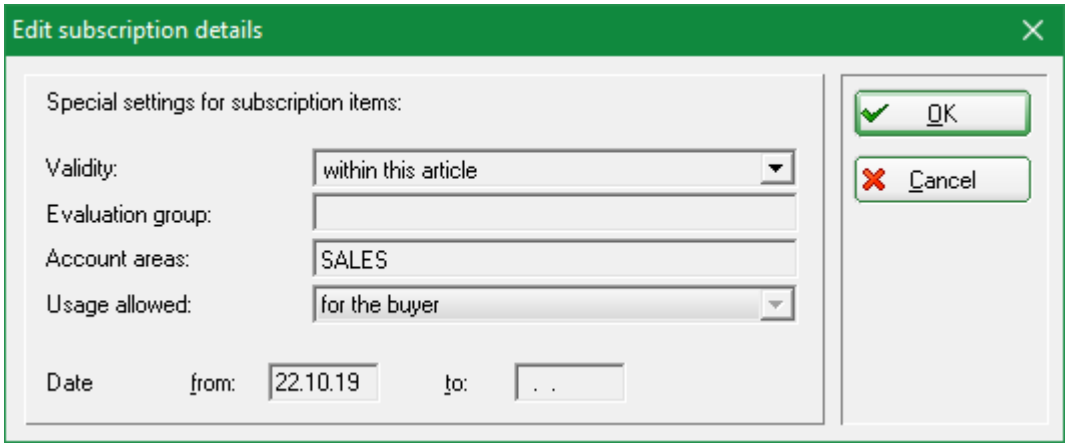


- for the buyer's family (family summary)

- for everyone (e.g. member brings guest and wants to deduct the GF from the subscription)

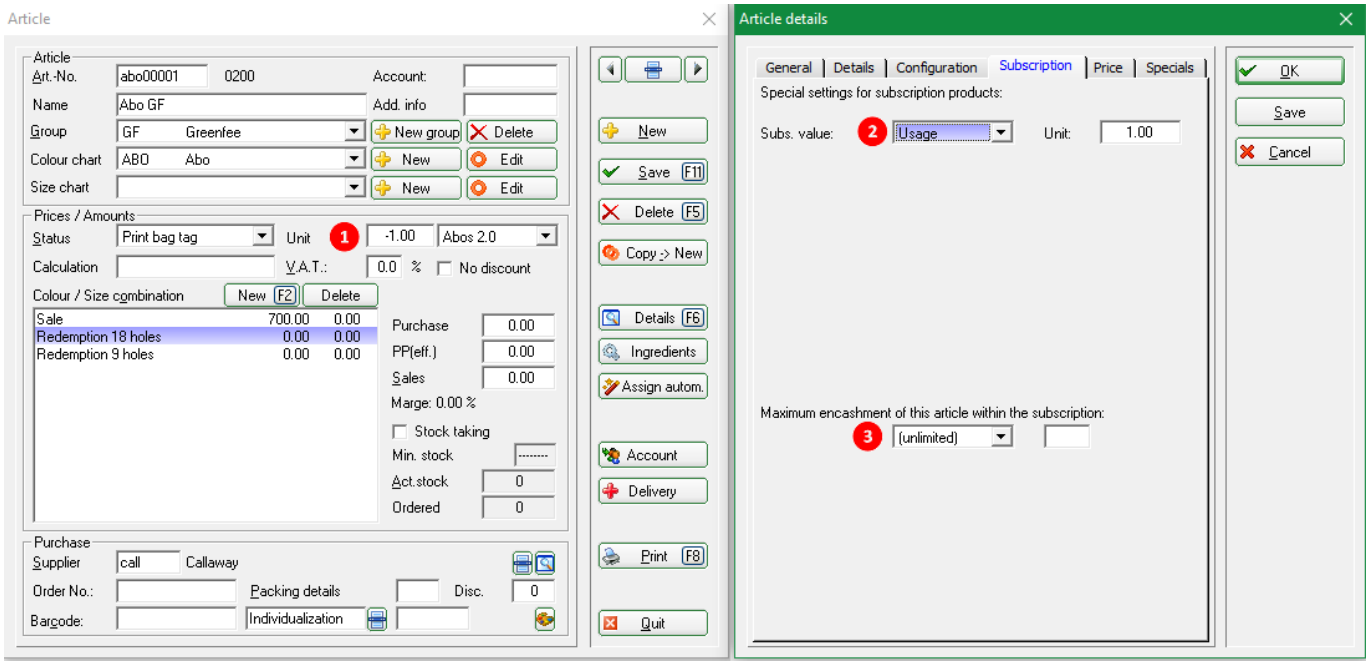
6. valid until: Validity of the subscription

7. enquiry about the details of the sale.



The details created in the item are displayed during the sale. However, these cannot be changed.

Subscription redemption



1. negative unit (-1 or -0.5 etc) automatically causes the subscription details to be saved as a redemption.

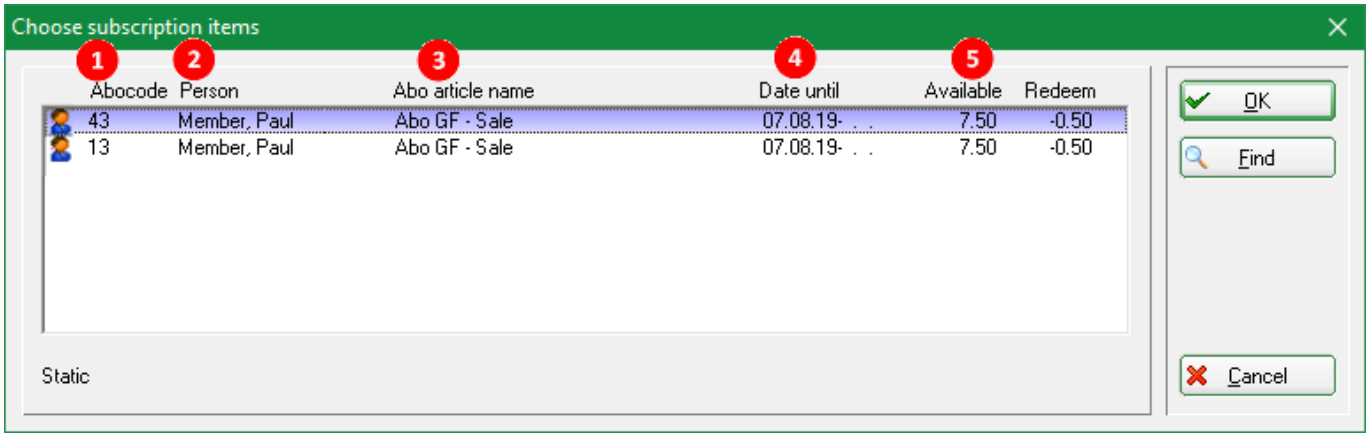
2nd subscription value is taken from the main screen. Unit is converted to positive

3. maximum number of redemptions of this item within the subscription:



Redemption at the cash desk

Call up the person in the cash register and then enter the desired subscription item. The overview of the member's travelcards will open.



1. subscription code: Subscription number

2nd person: Person who purchased the subscription

3. subscription item name: item name

4. date until/on: validity

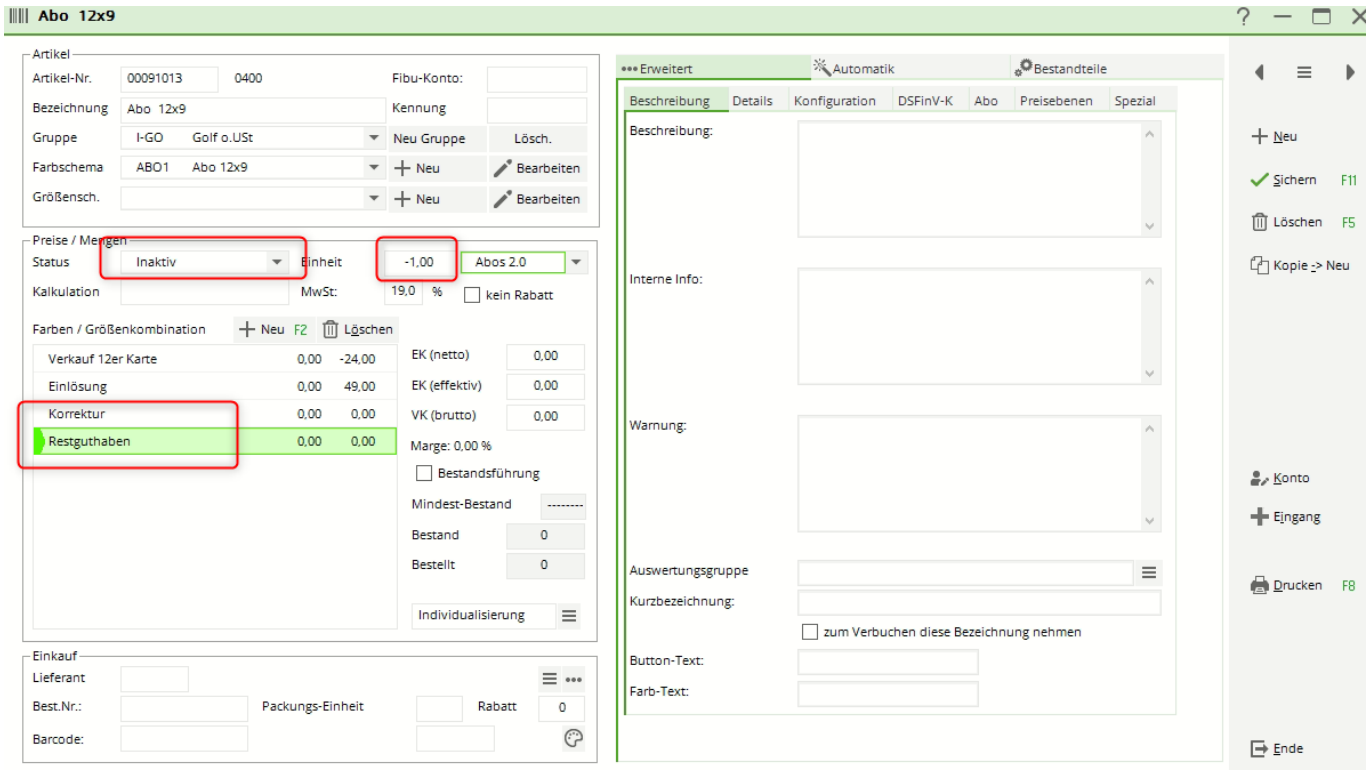
5. available: Remaining credit

Correction of a subscription/remaining credit

As soon as a travelcard has already been redeemed (even if only once) or the daily closing has already been completed, this travelcard can no longer be cancelled. The sale of this subscription can also no longer be cancelled.

The sales item cannot be set to minus in the cash register either.

Another sub-item is required for a correction. This must be adjusted before the booking - both the unit and, if applicable, the price (repayment in minus). This is the only way to address the subscription database.



The item Remaining credit and Correction are specially set to inactive.

If there is a correction and/or remaining credit redemption, this must be deliberately changed in the article. The unit can also be adjusted at the same time.

E.G.

Member still has 7 remaining credits

Change the item unit to -7 (instead of -1 as it is now) and the remaining credit is cancelled in one posting.

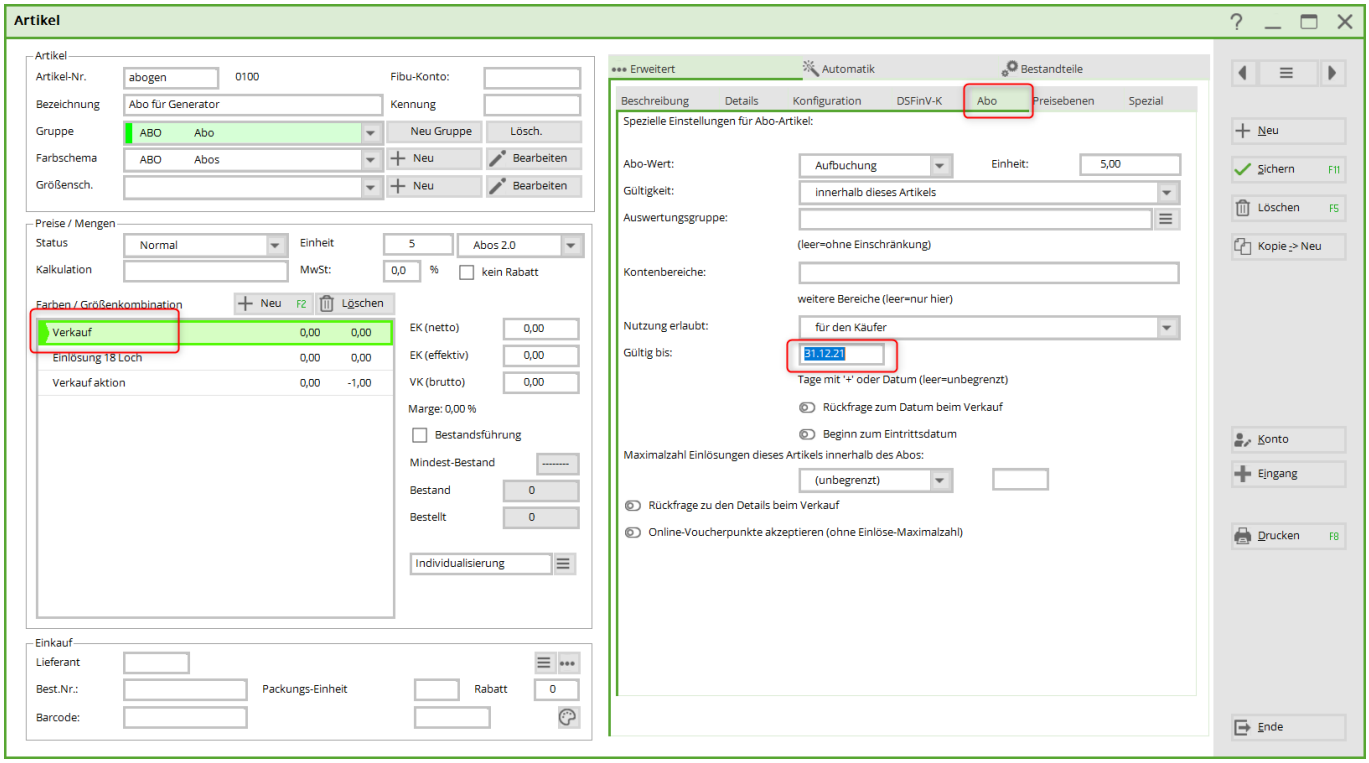
Please remember to set the item to inactive again afterwards so that it is not accidentally taken from the cash register.

Importing a subscription for a group of people via generator

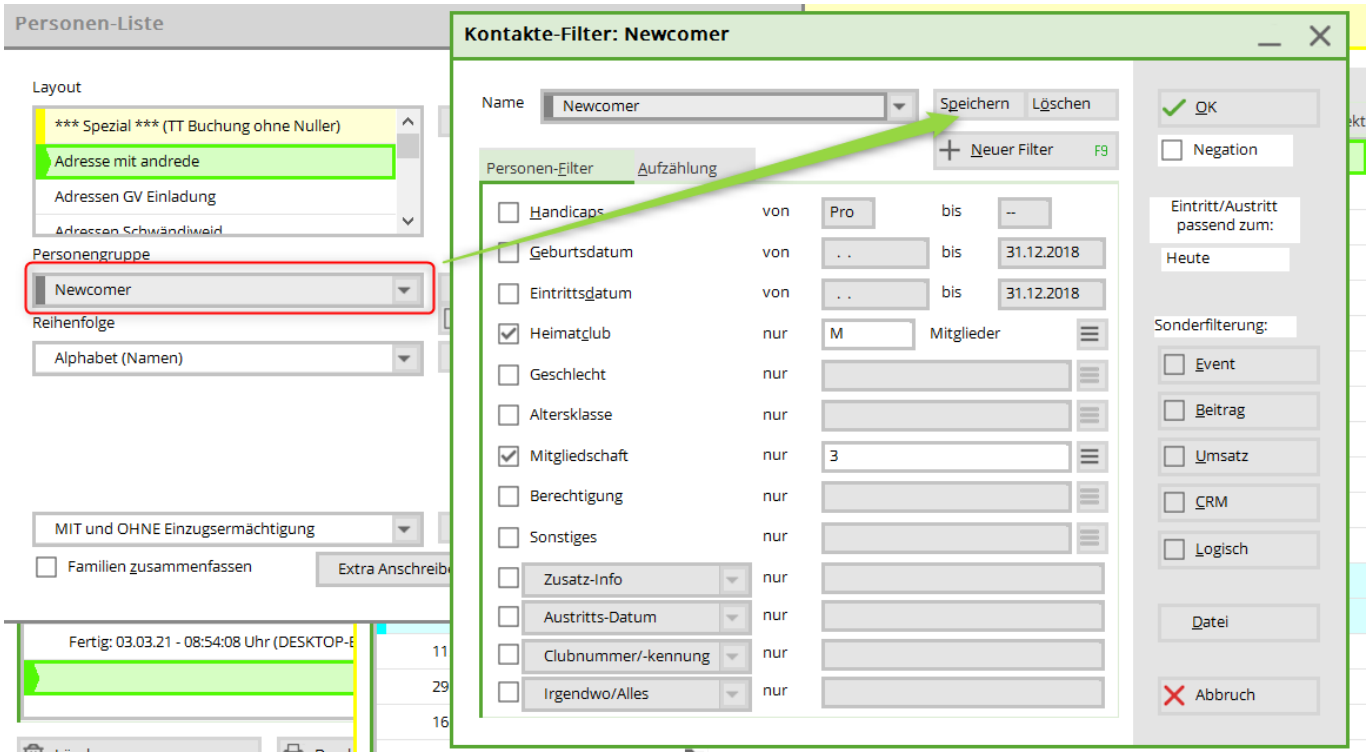
The generator can be used to assign any free subscription item to a selected group of people.

Please note the following points.

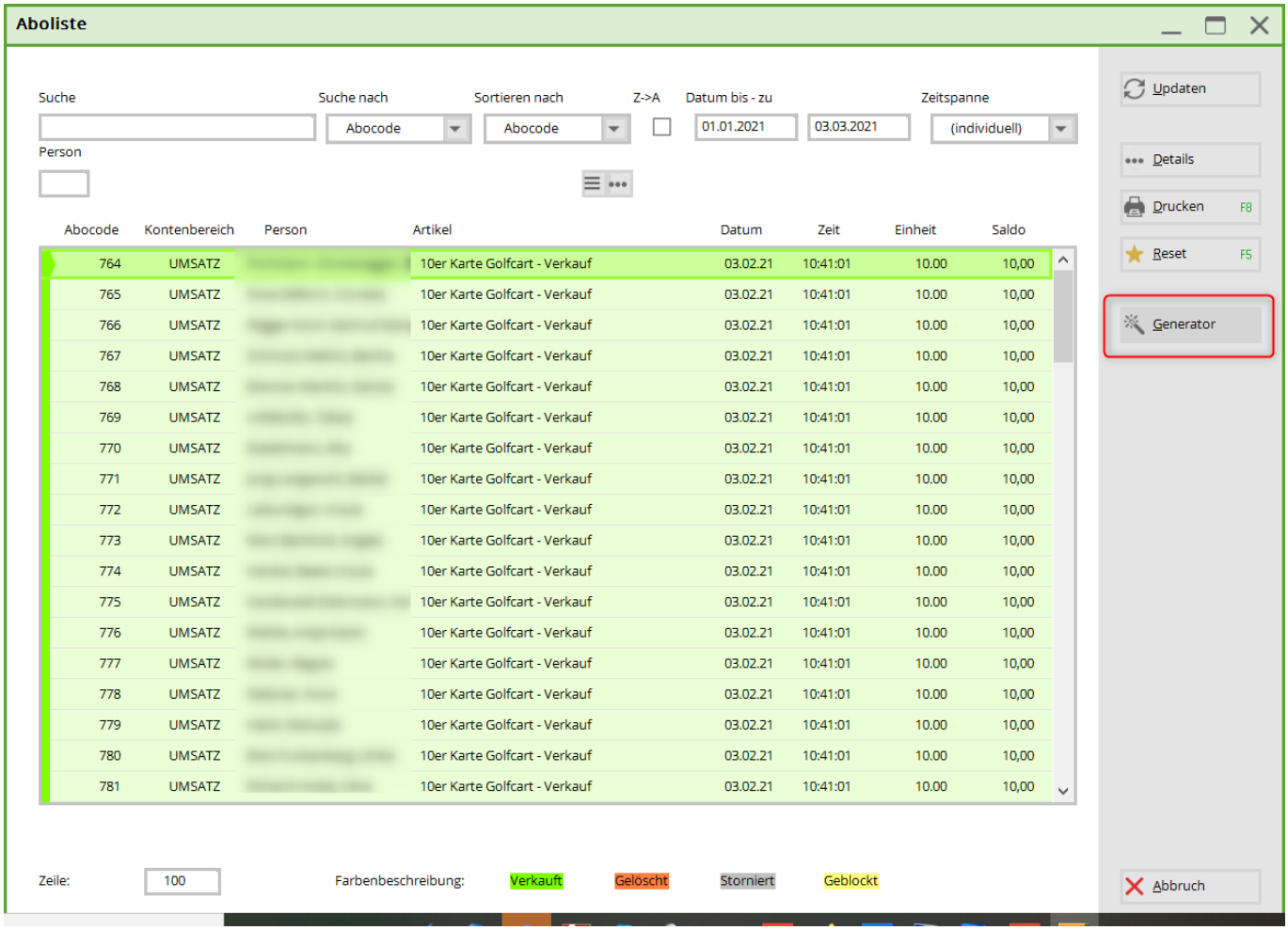
- Create, edit and delete the article via Article/new and extend the validity in the sales article under the Subscription tab to the valid end date.



- Create and save the desired group of people



- Open subscription management and select generator

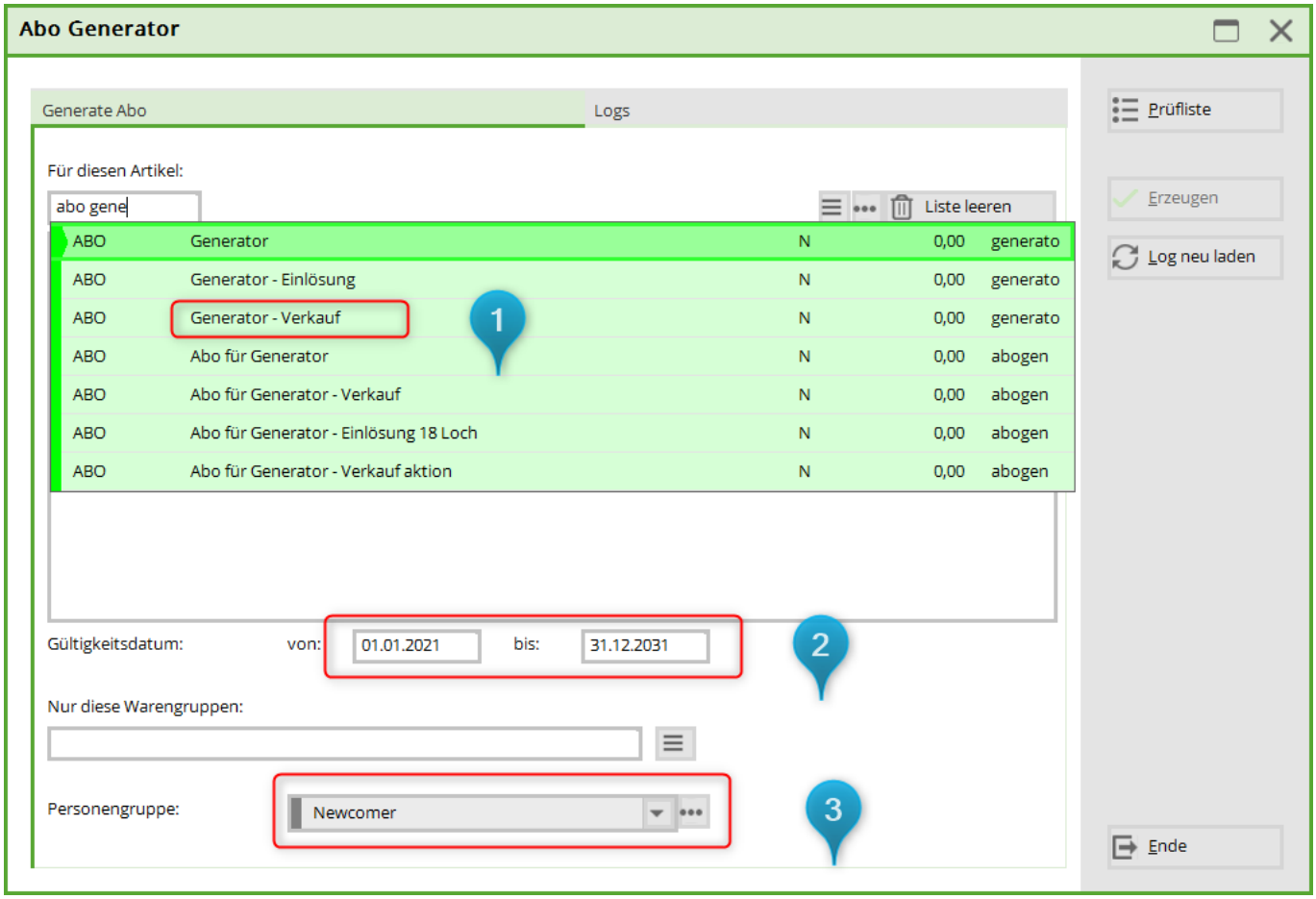


- IMPORTANT:

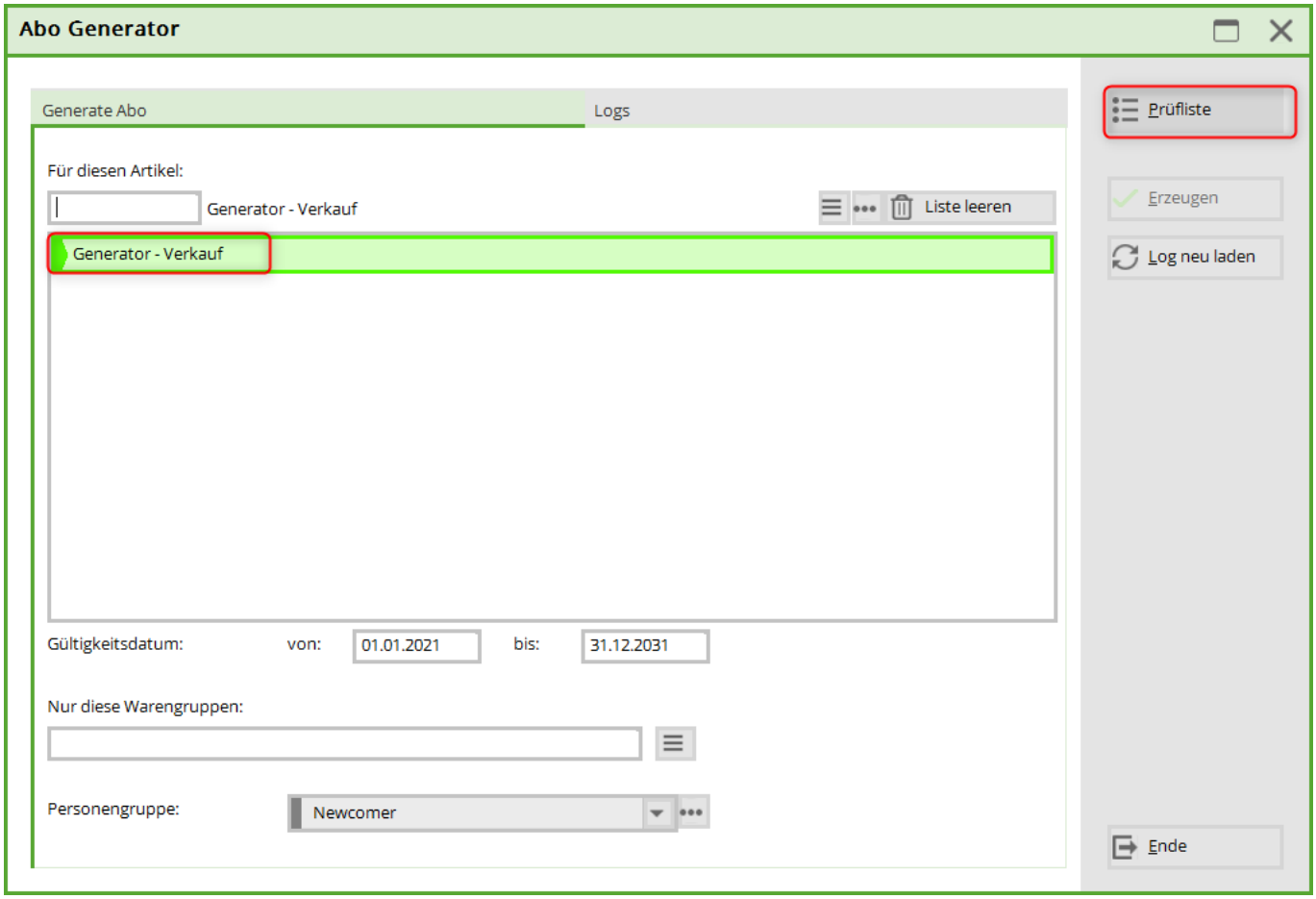
Select the sales item directly!

Enter the expiry date!

Select the person group (do not create the filter at this point, then it will not work!)



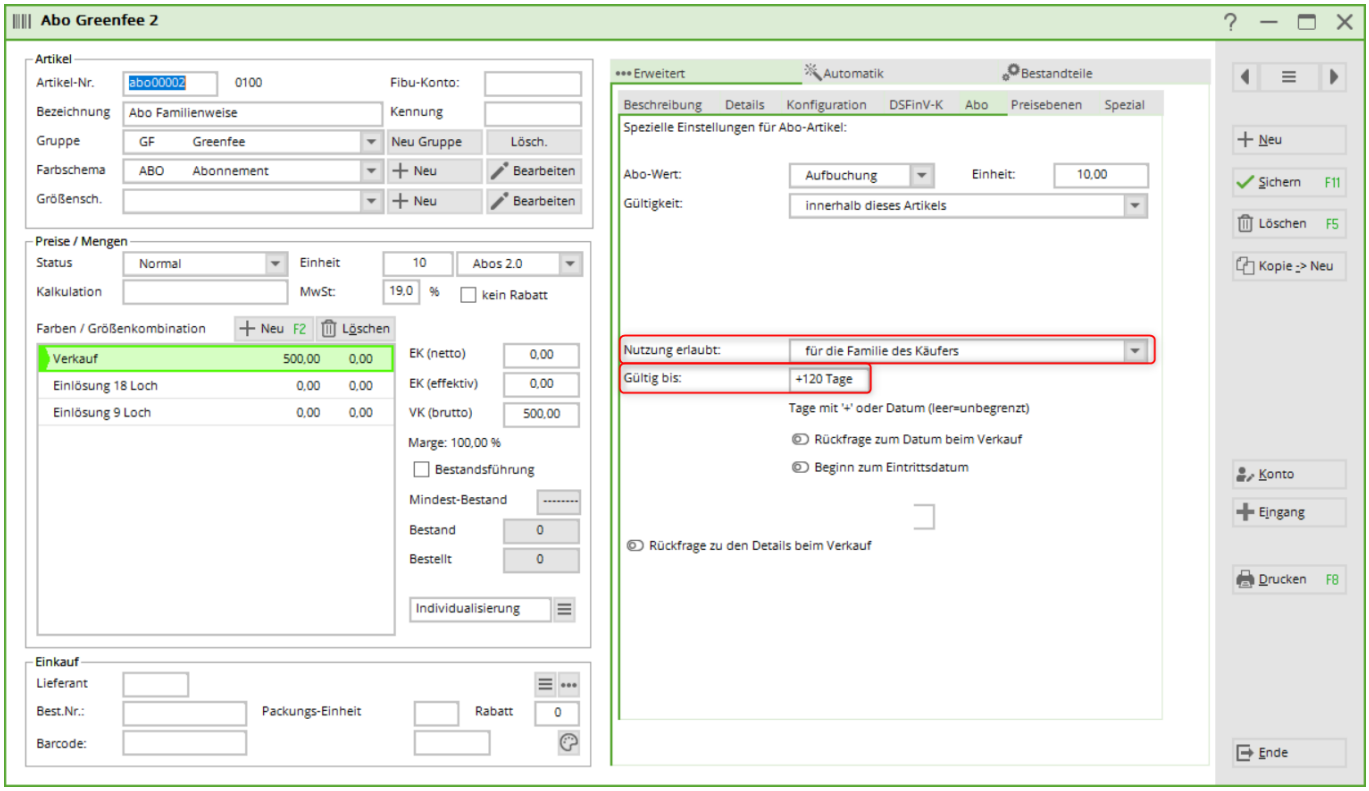
Then click on Checklist. It takes a while until something is visible. Please wait! Do not click again. It works in the background. Print the checklist on the screen.



The „GENERATE“ button only becomes active once the list has been printed. Click it to import and confirm the request. You must wait again. After a certain time, depending on the amount of data, until Pc Caddie imports the subscriptions.

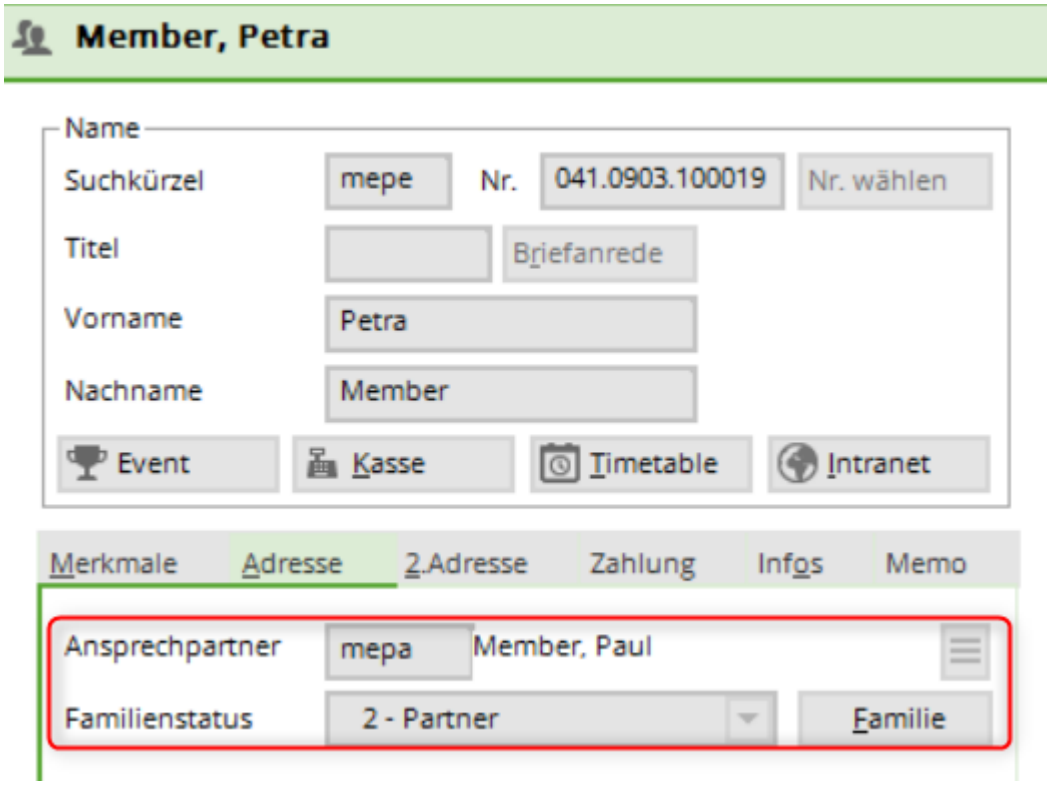
Subscription examples

Subscription for the whole family



Select under Details: for family. In this example, the validity is set for 120 days from the date of purchase.

It is important that the families are grouped together correctly.



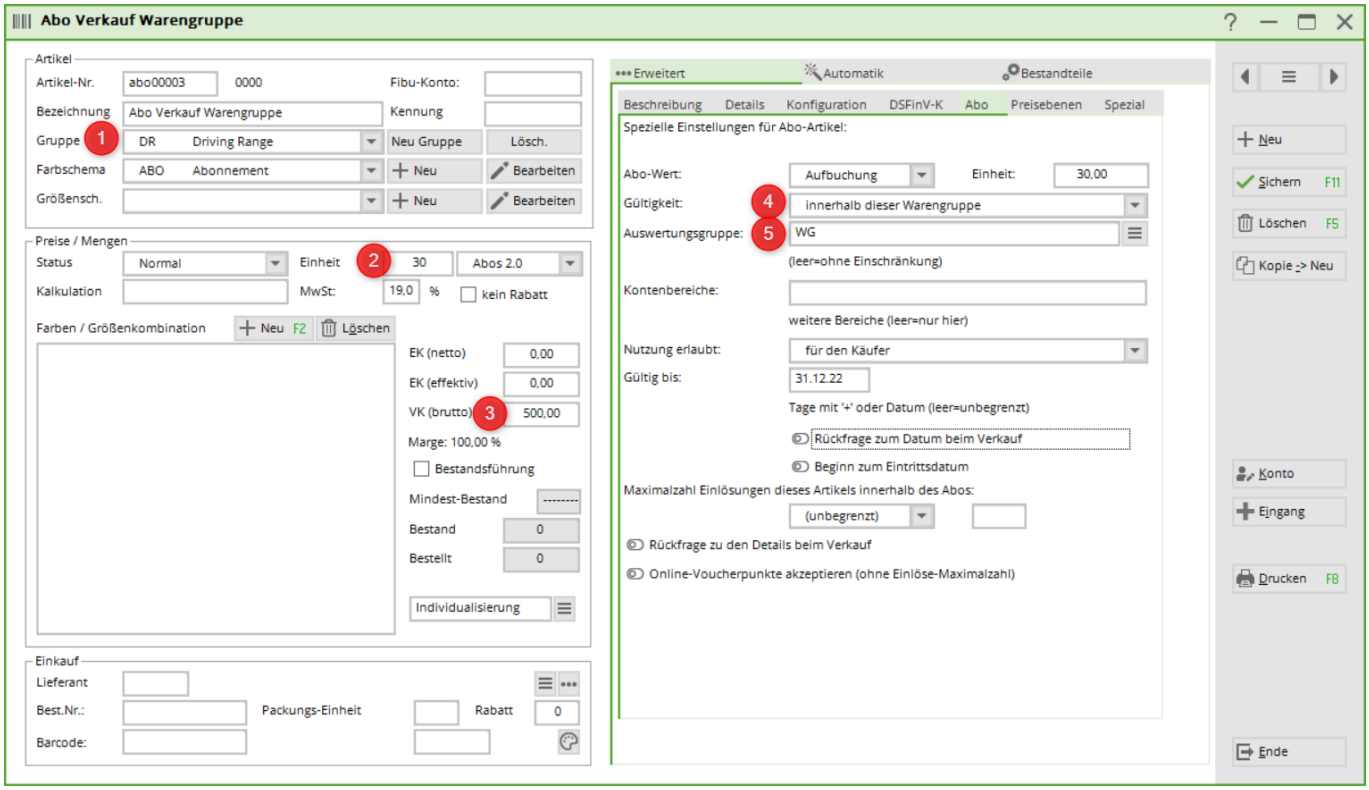
Subscription in different product groups

Example: Sale: Driving range product group

Redemption: Driving range product group: 20 x redemption of range fee Product group carts: 10 x redemption e-cart

3 articles must be created. 1x sale with WG Driving Range, 1 x redemption with WG Driving Range and 1 x redemption with WG Carts

Sales article:



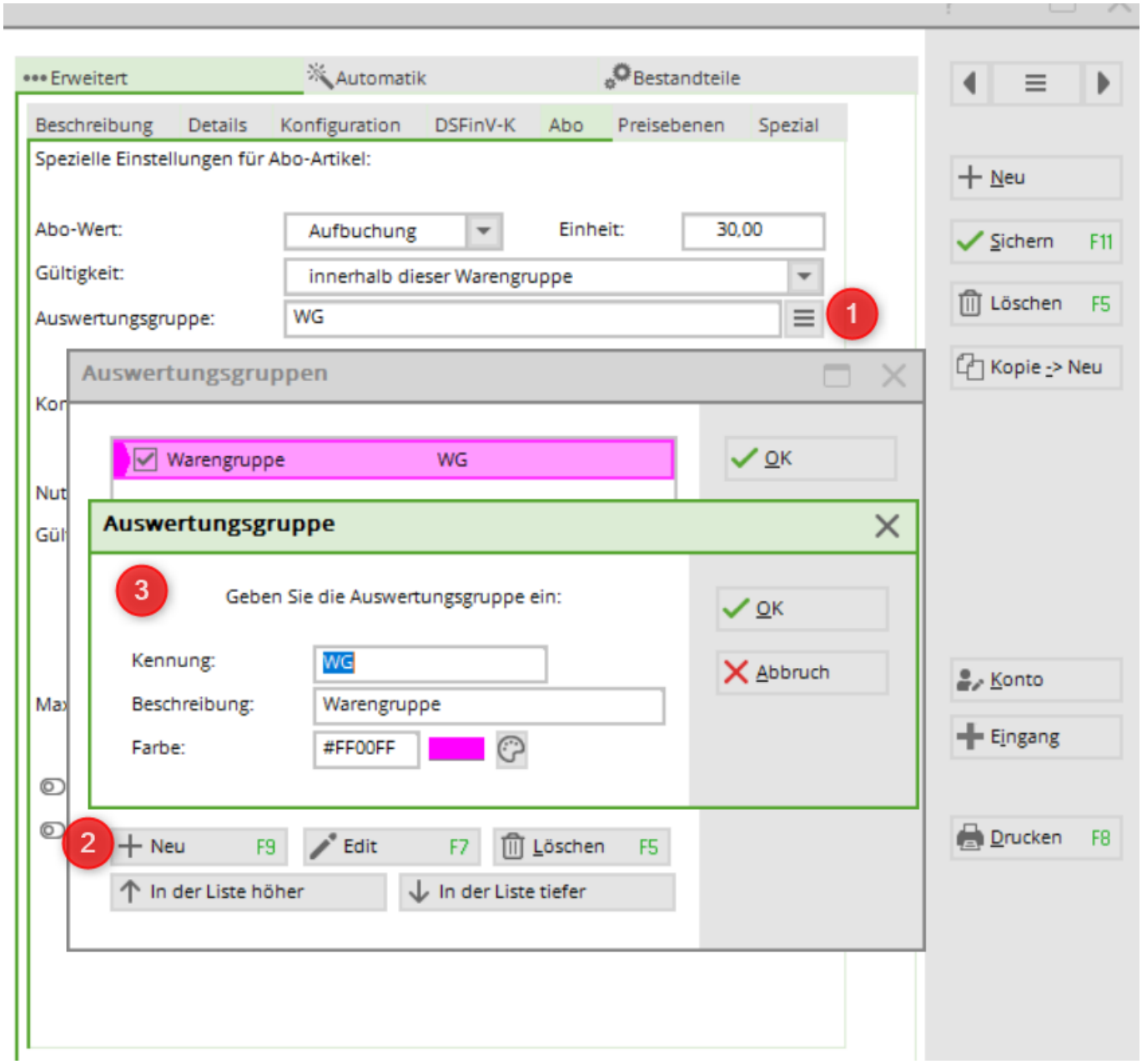
1st merchandise category for sales items

2. select unit & subscriptions 2.0

3. price

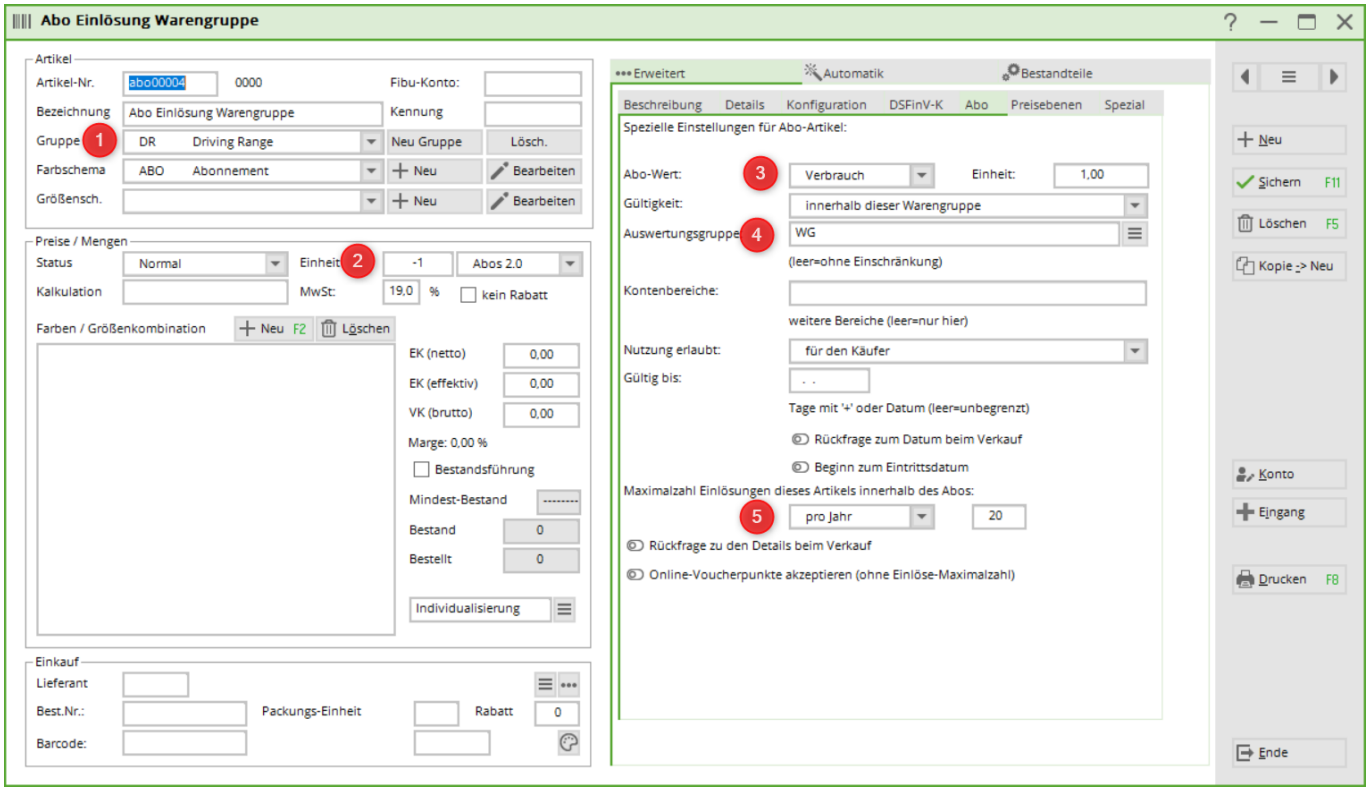
4. validity „for all articles“

5. evaluation group: WG



(1. open list, 2. button: NEW, 3. name evaluation group)

Redemption item no. 1



1st product group for redemption items

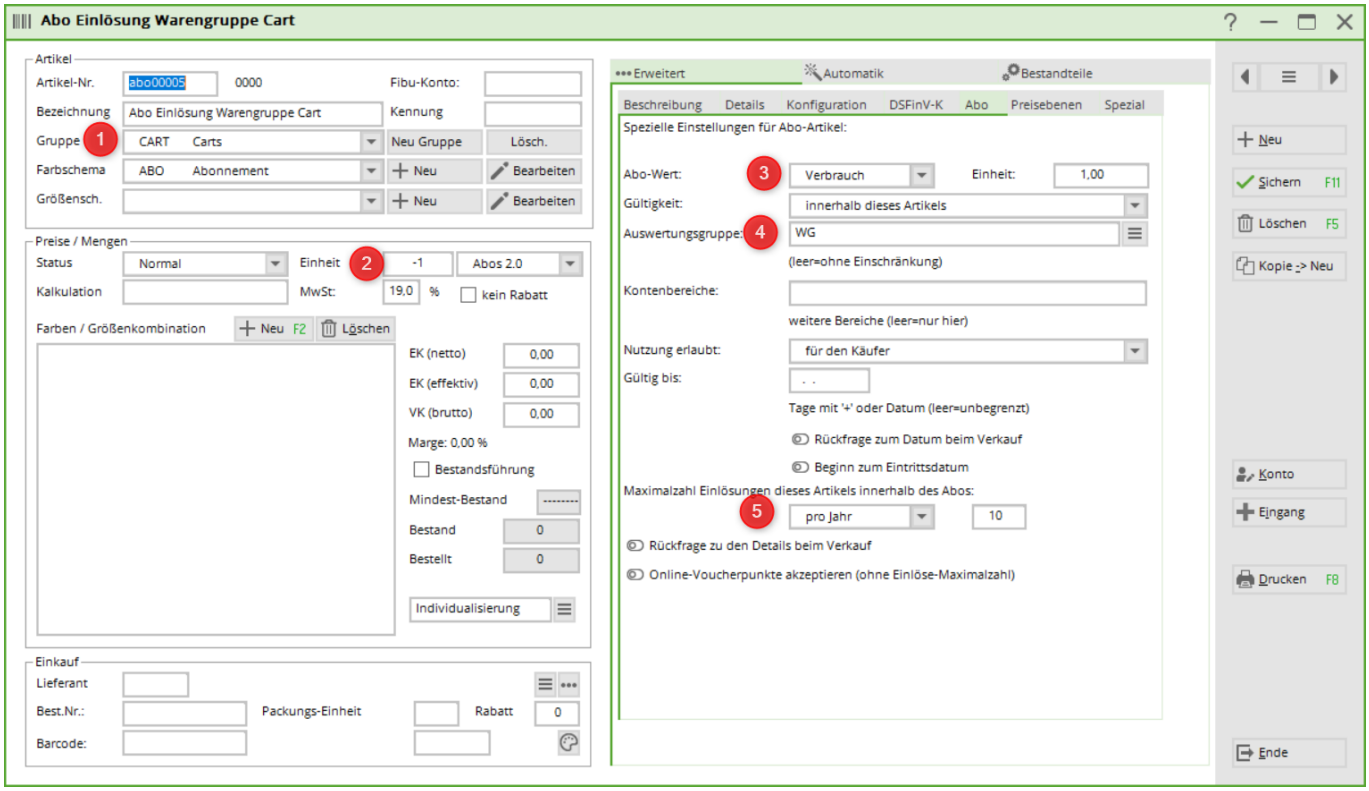
2. enter unit

3. subscription value - is automatically transferred from the main item

4. enter evaluation group

5. maximum redemption of this article within the subscription: 20 x per year

Redemption article 2



1. product group of the redemption item

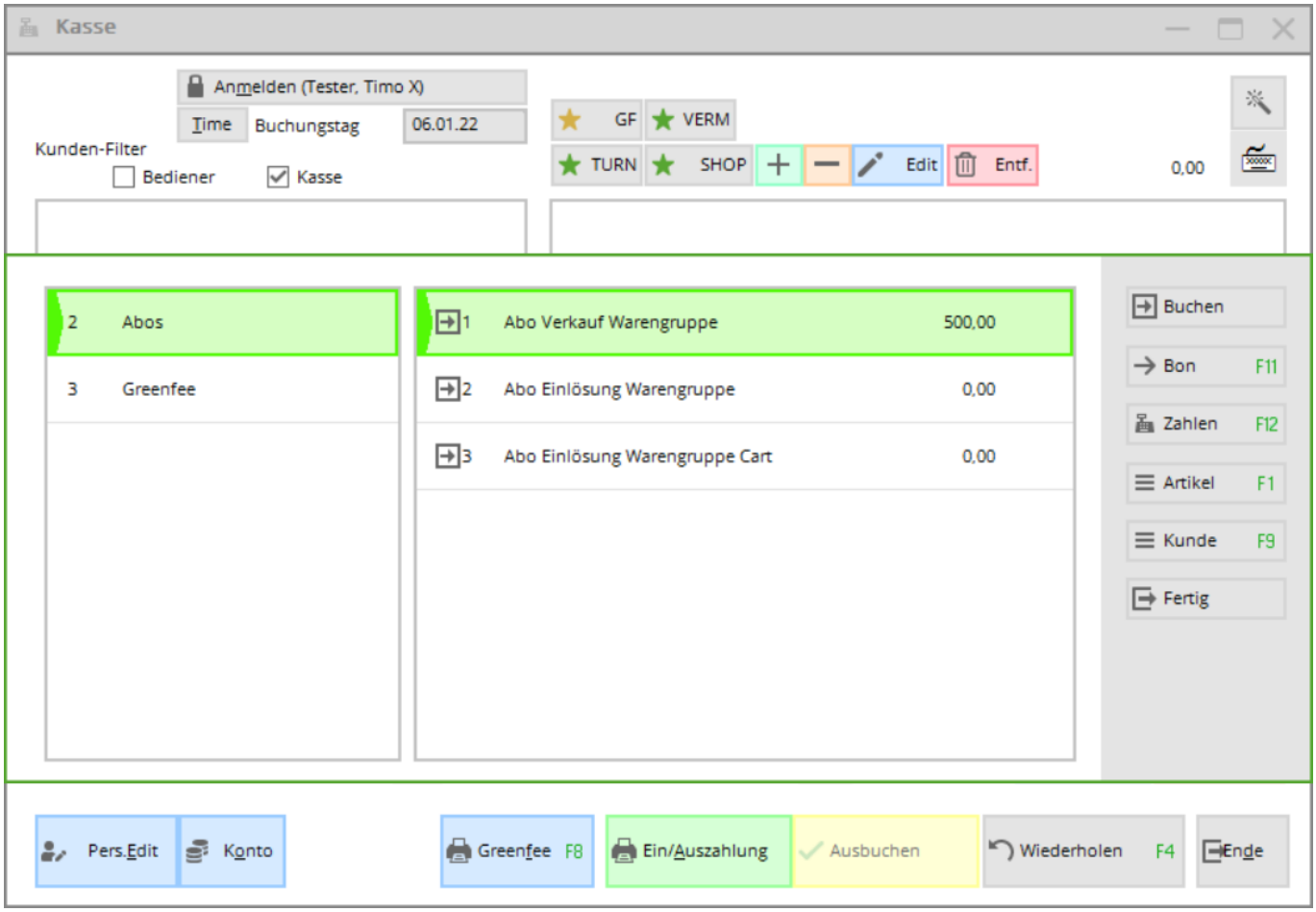
2. unit

3. subscription value - is automatically transferred from the main article

4. enter evaluation group

5. maximum redemptions of this article within the subscription: 10 x per year

Practical tip: Create a useful quick selection - this makes handling in the checkout easier

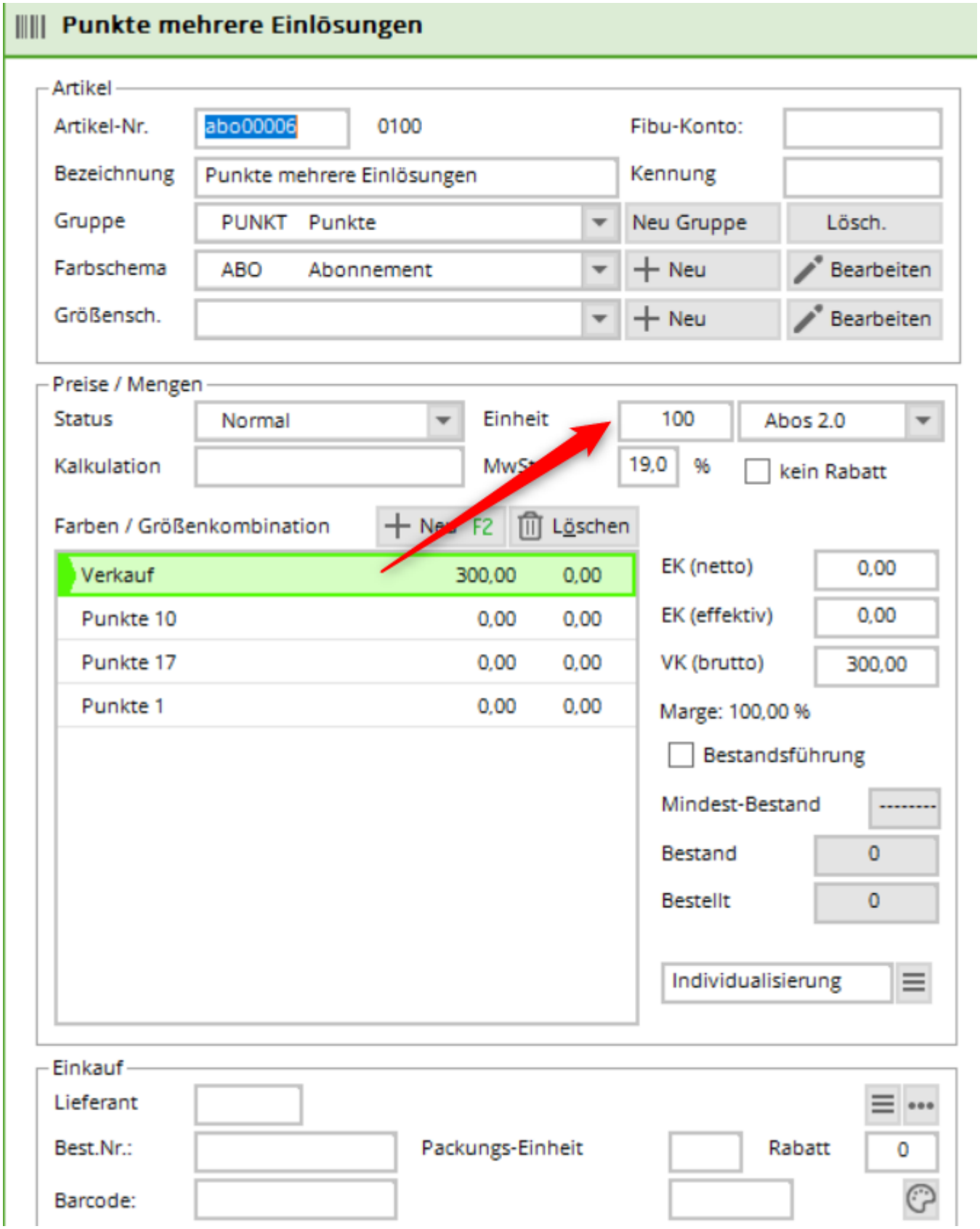


Subscription with different redemption options

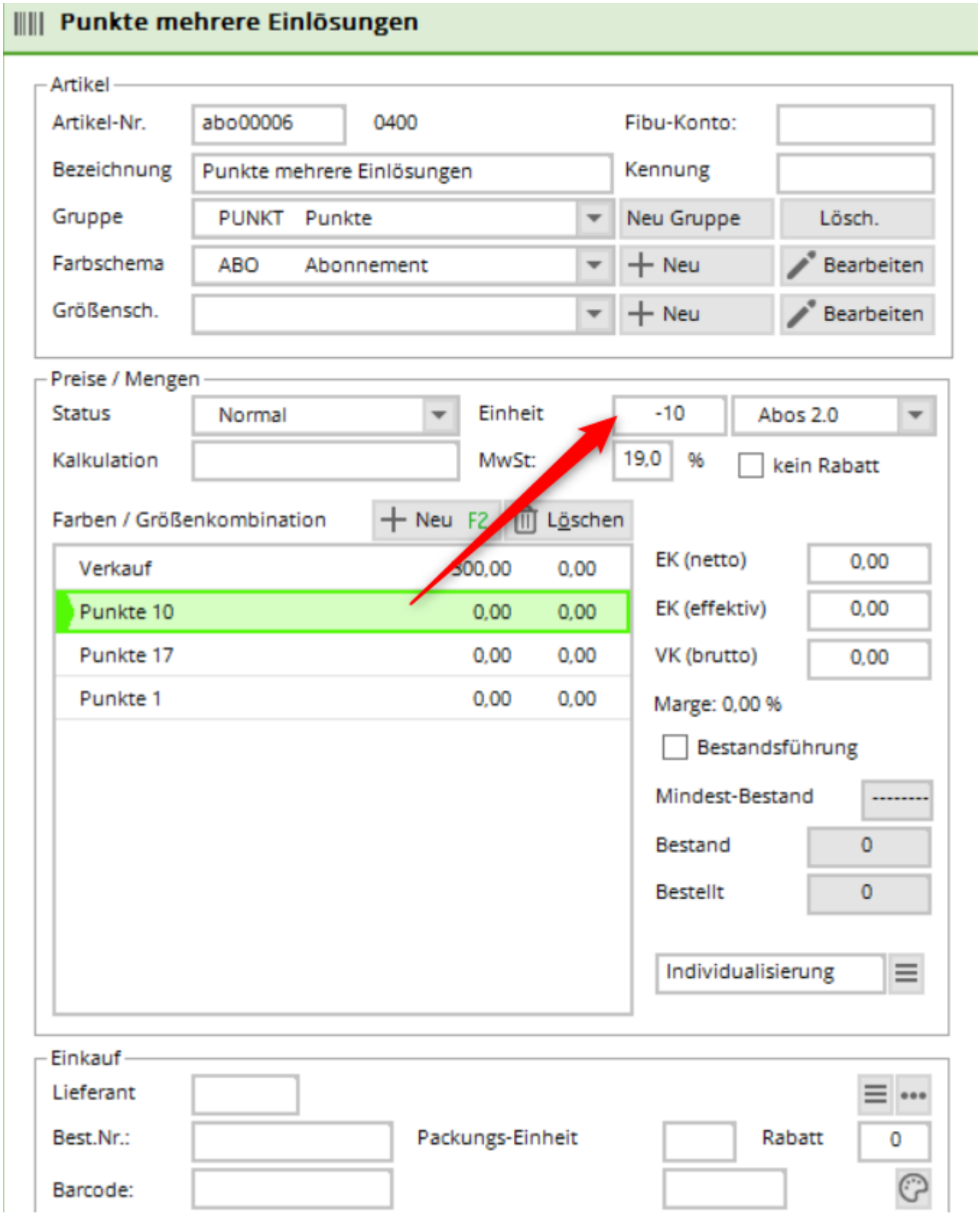
E.g. points system. Sale: 100 points at Euro 200.00. For this, the guest can play both at the weekend and during the week. play. Different points are deducted, 15 points at the weekend, 10 during the week. For DR he can buy balls for 3 points.

If there are only a few redemption variants, as in the example here, 3 balls. The article is created as follows

Sales item



Redemption item - first variant:

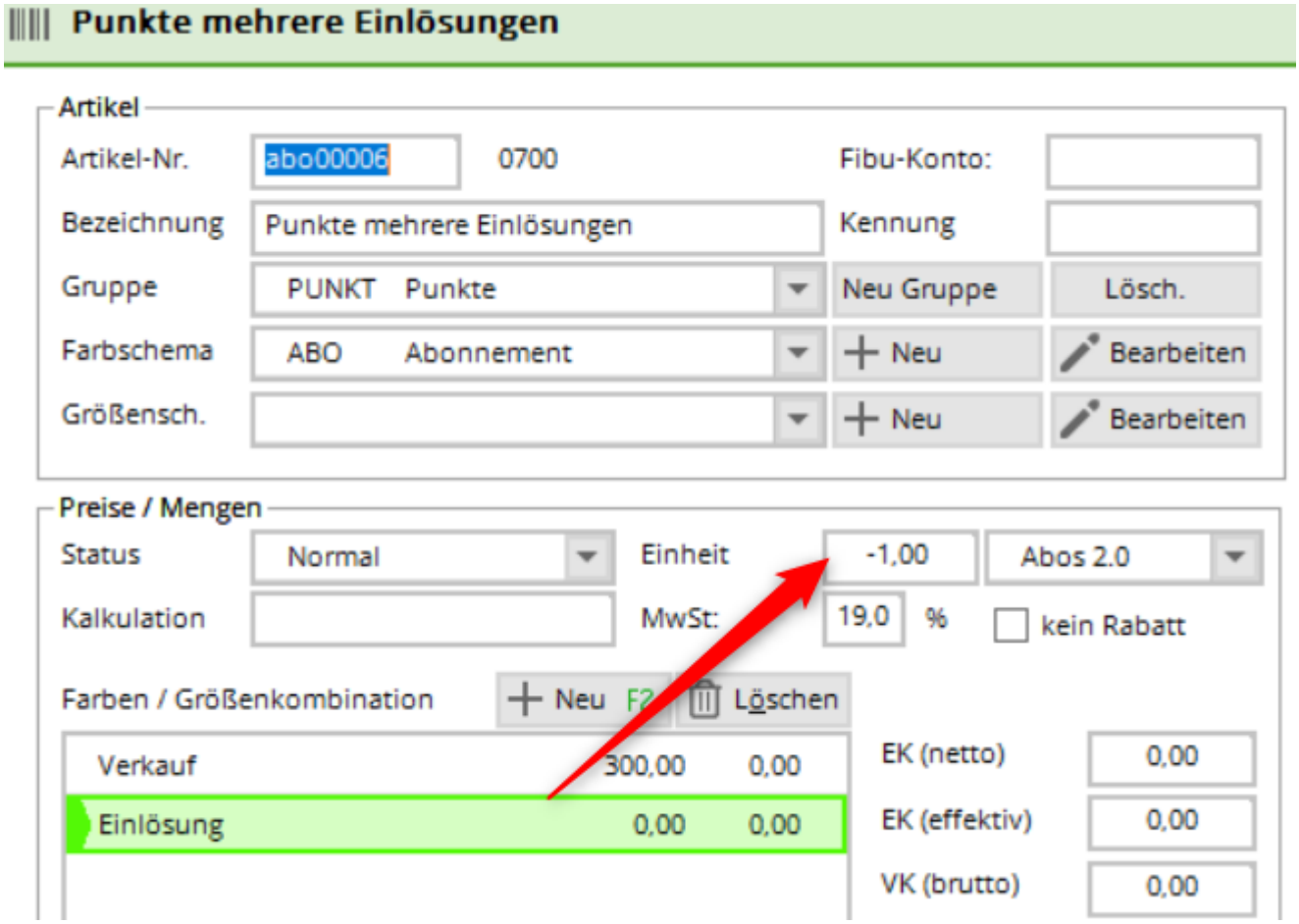


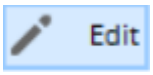
Redemption 10 = -10 under unit

Redemption 17 = -17 under unit

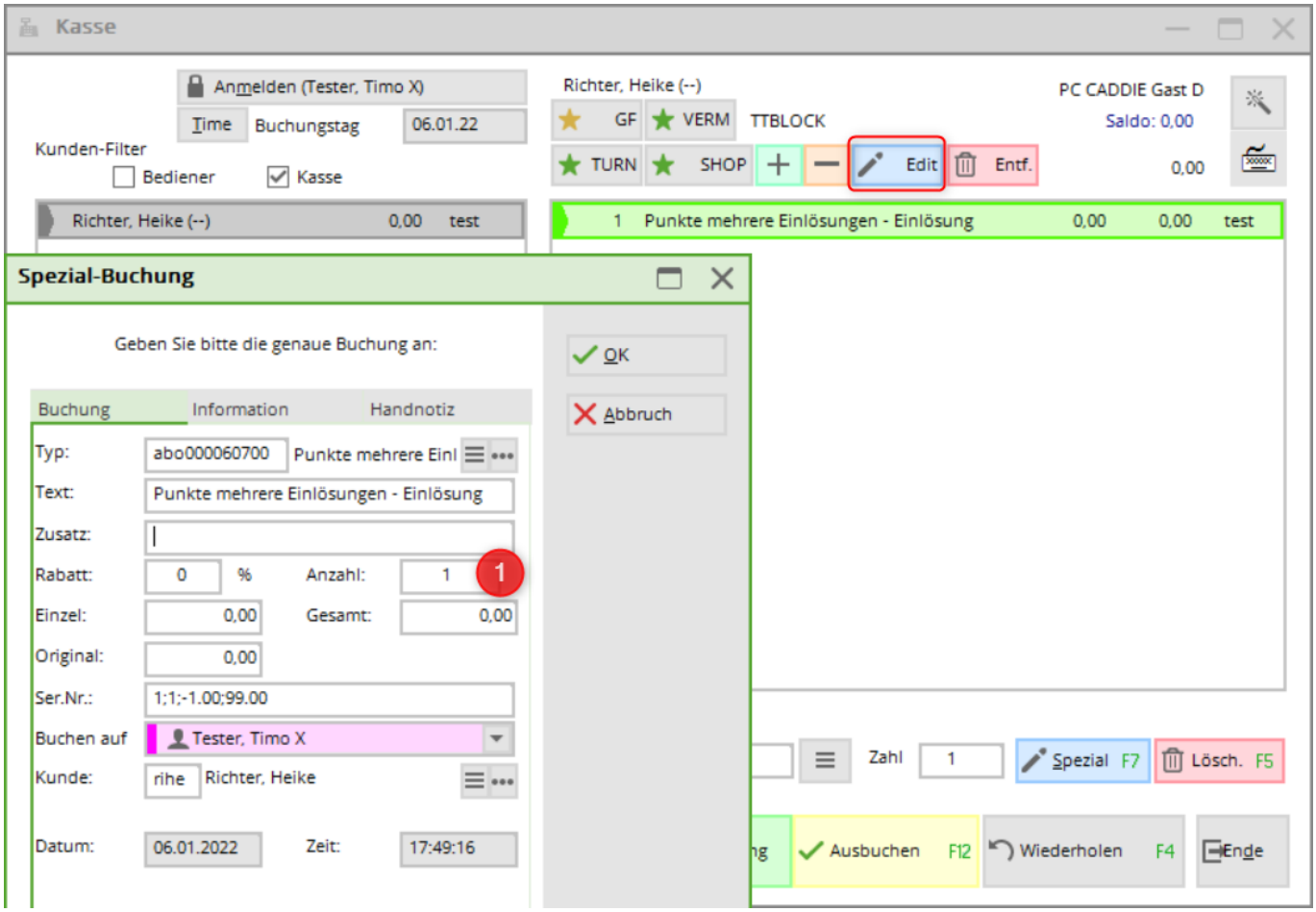
Redemption 1 = -1 under unit

Redemption item - second variant:



Only one redemption item with -1 unit is created. In the checkout, the value must be set to the desired value using the 

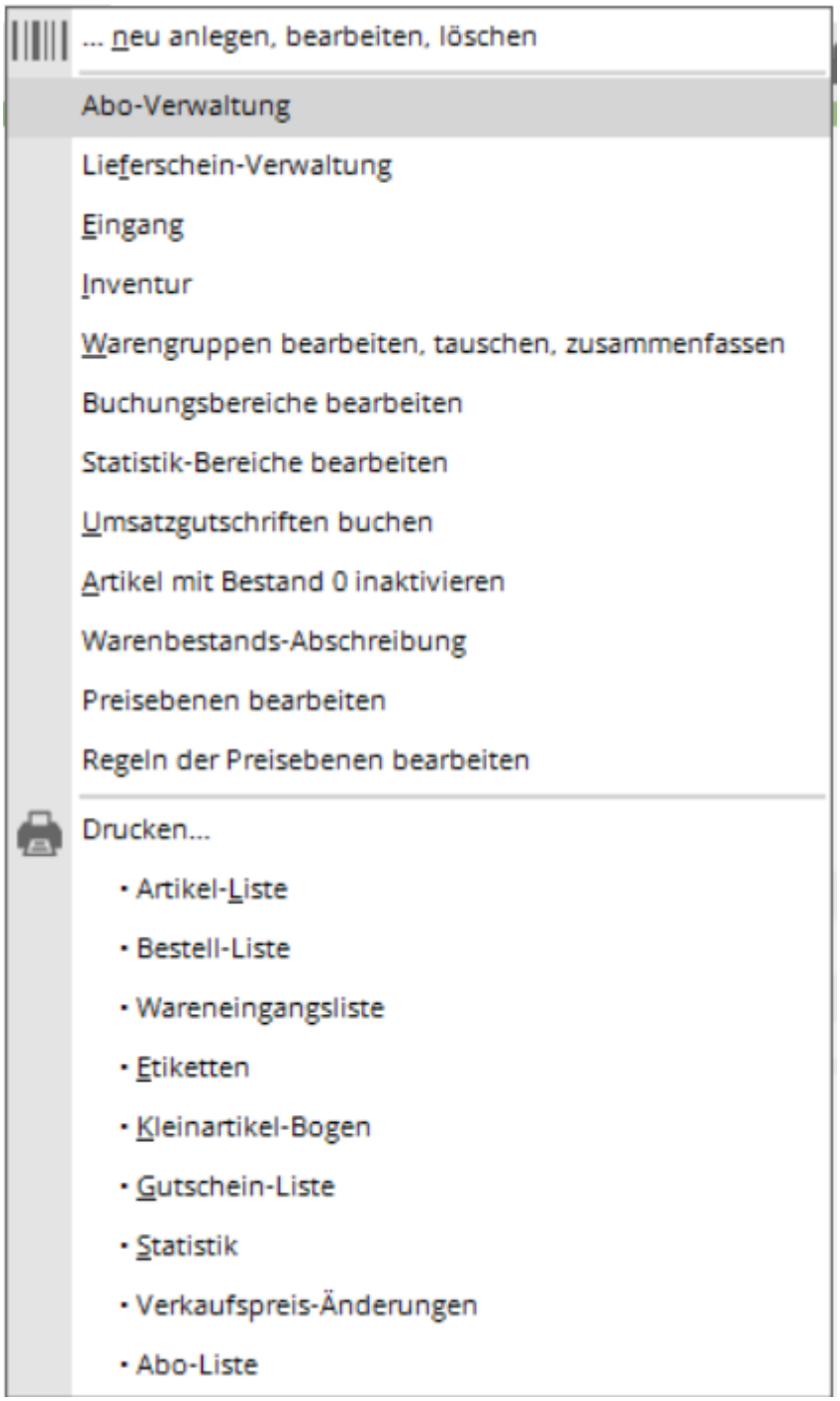
button to the desired (1) number individually each time. This way you are independent with the number of points.

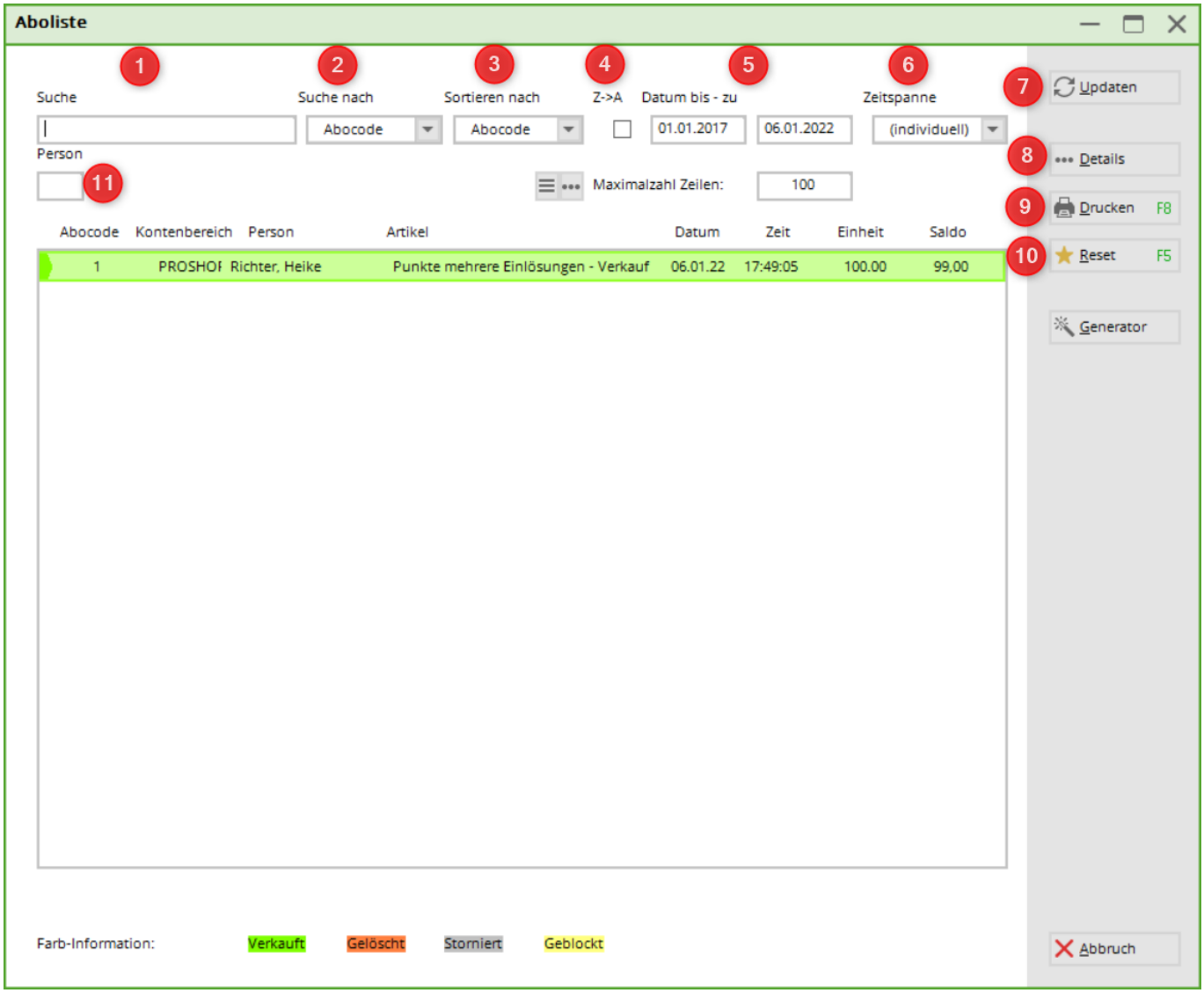


Subscription management overview

You can find the overview under the menu item

Kontakte Handicaps Umsätze Wettspiele Events Timetable Hotel Kasse Artikel Einstellungen Ende


... neu anlegen, bearbeiten, löschen
Abo-Verwaltung
Lieferschein-Verwaltung
Eingang
Inventur
Warengruppen bearbeiten, tauschen, zusammenfassen
Buchungsbereiche bearbeiten
Statistik-Bereiche bearbeiten
Umsatzgutschriften buchen
Artikel mit Bestand 0 inaktivieren
Warenbestands-Abschreibung
Preisebenen bearbeiten
Regeln der Preisebenen bearbeiten
Drucken...
• Artikel-Liste
• Bestell-Liste
• Wareneingangsliste
• Etiketten
• Kleinartikel-Bogen
• Gutschein-Liste
• Statistik
• Verkaufspreis-Änderungen
• Abo-Liste



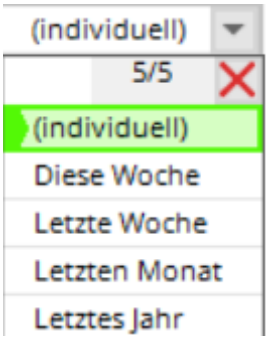
1. search: you can search by article date, subscription code etc.



2nd & 3rd sorting:

3. Z→A: Reverse the display order

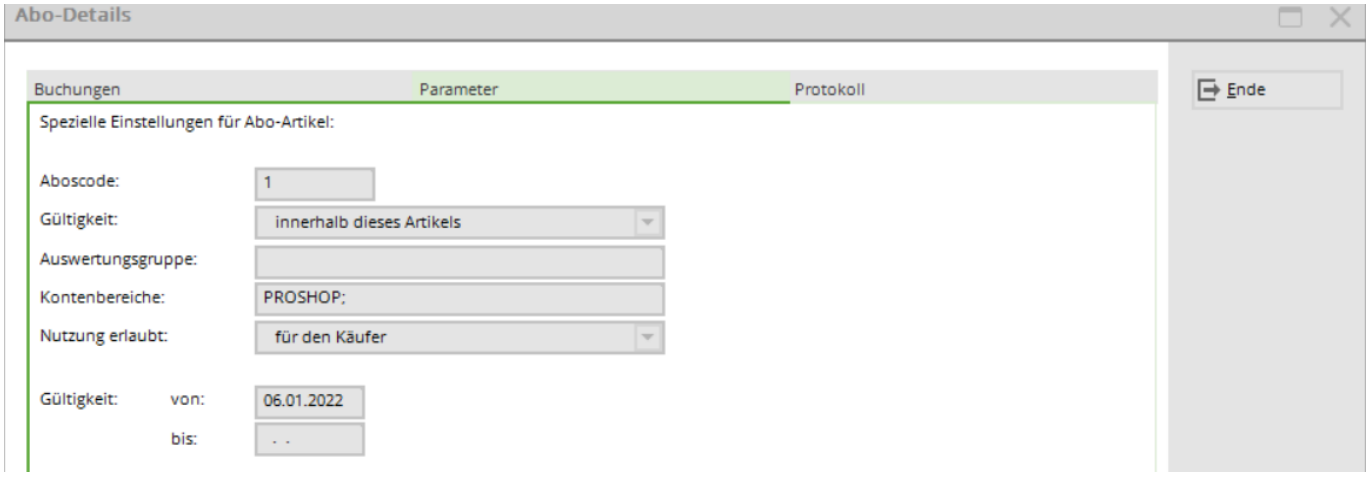
5. date: validity from - to

6. time span: sorting: 

7. update: Selection is updated (also with Enter)

8. details of the respective person/subscription





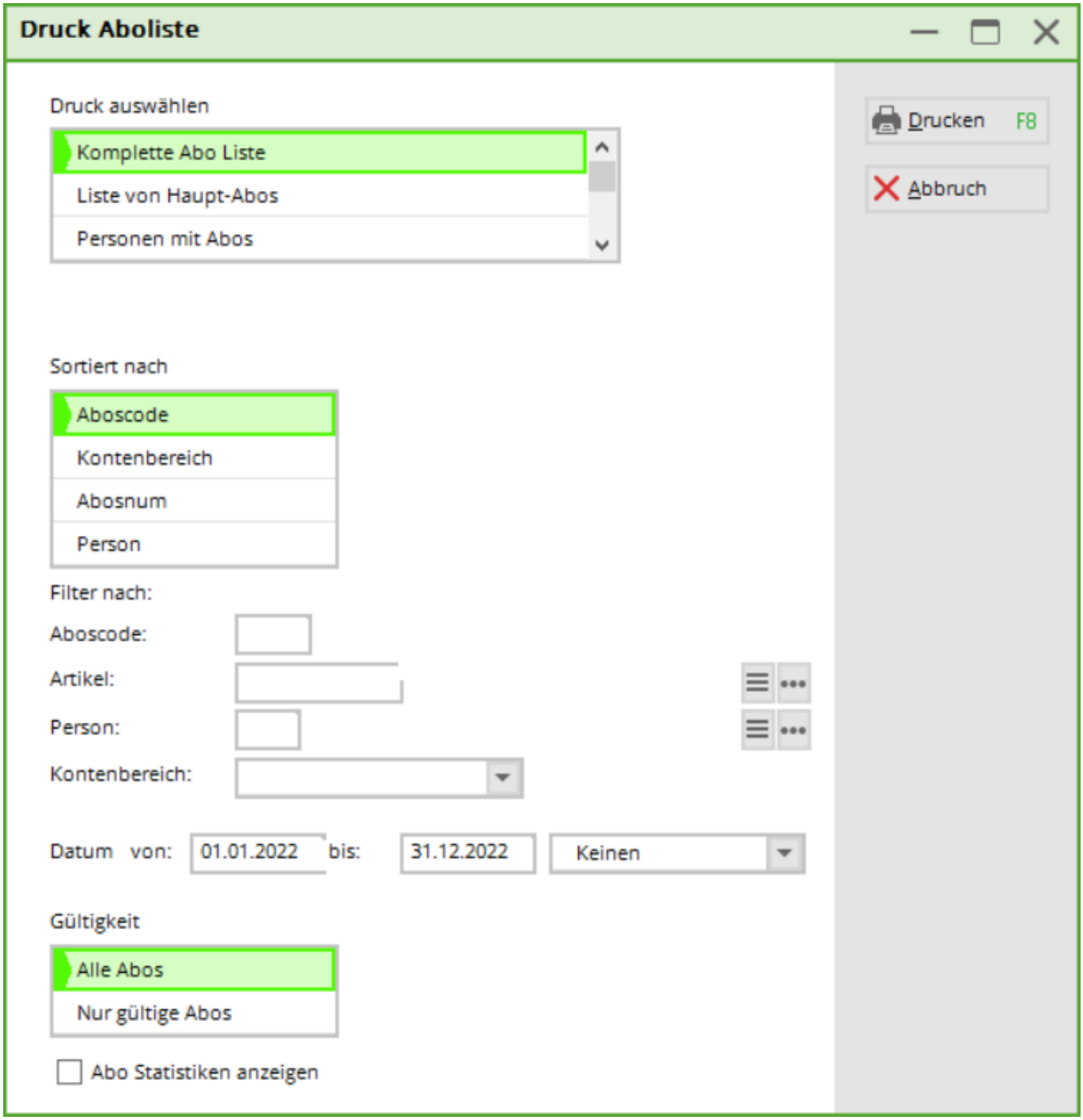
9. printing

10. reset: Resets all settings to their original values

11. person: Search for individual person

12. sum, how many lines are displayed (can be changed. Attention, the dialogue takes longer with a higher number)

Print the subscriptions



Here you can print various analyses/views of the subscriptions.

Example 1: Complete subscription list, 01.01.2017-31.12.17, All subscriptions

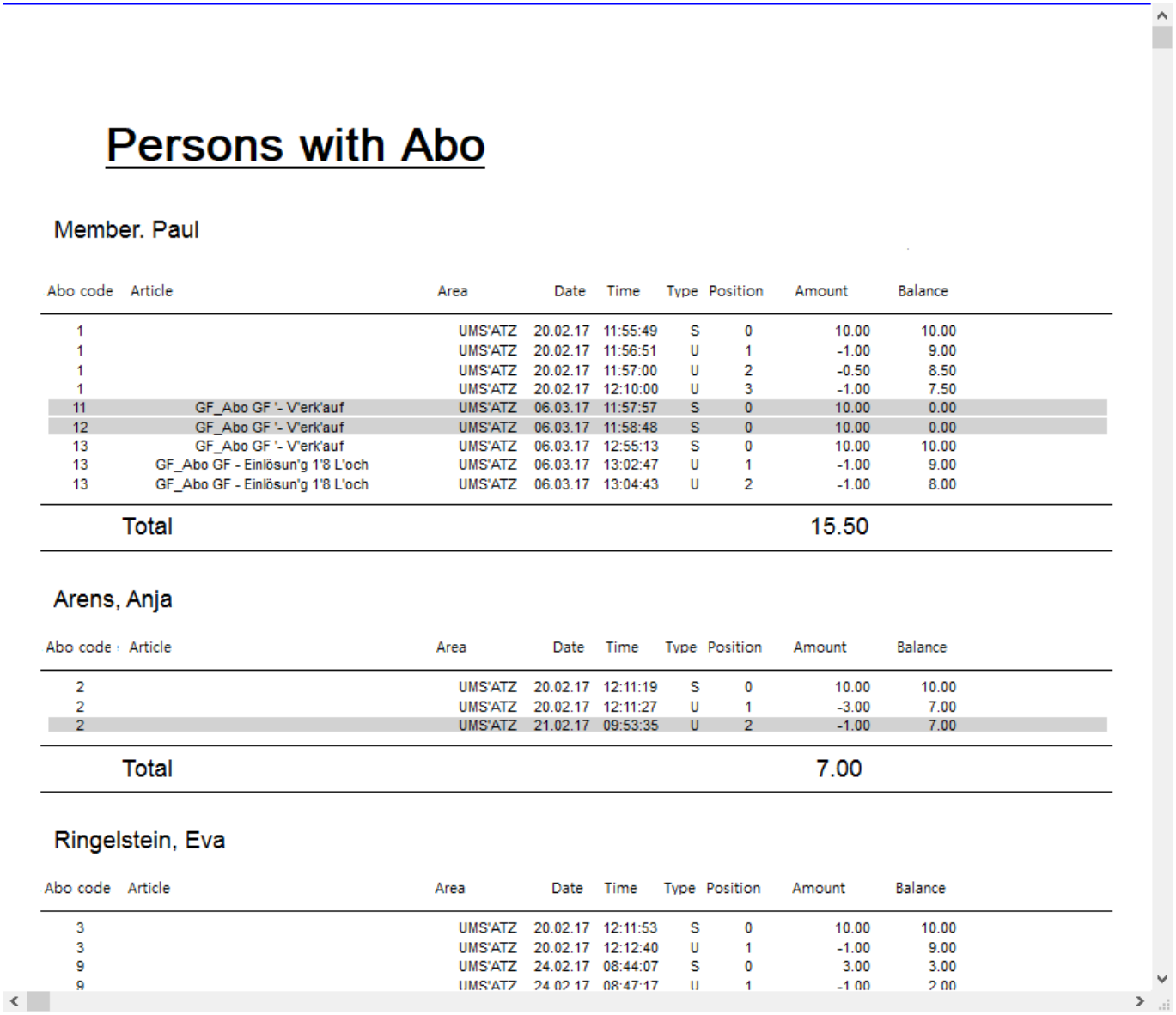
Complete Abo list

Abo code	Article	Person	Area	Date	Time	Type	Position	Amount	Balance
1		Mem'ber', P'aul	UMS'ATZ	20.02.17	11:55:49	S	0	10.00	10.00
1		Mem'ber', P'aul	UMS'ATZ	20.02.17	11:56:51	U	1	-1.00	9.00
1		Mem'ber', P'aul	UMS'ATZ	20.02.17	11:57:00	U	2	-0.50	8.50
1		Mem'ber', P'aul	UMS'ATZ	20.02.17	12:10:00	U	3	-1.00	7.50
2		Ar'ens', A'nja	UMS'ATZ	20.02.17	12:11:19	S	0	10.00	10.00
2		Ar'ens', A'nja	UMS'ATZ	20.02.17	12:11:27	U	1	-3.00	7.00
2		Ar'ens', A'nja	UMS'ATZ	21.02.17	09:53:35	U	2	-1.00	7.00
3		Ringelstein, Ev	UMS'ATZ	20.02.17	12:11:53	S	0	10.00	10.00
3		Ringelstein, Ev	UMS'ATZ	20.02.17	12:12:40	U	1	-1.00	9.00
4		[illegible]	UMS'ATZ	23.02.17	13:58:16	S	0	10.00	0.00
5		[illegible]	UMS'ATZ	23.02.17	13:59:27	S	0	10.00	10.00
6		[illegible]	UMS'ATZ	23.02.17	14:02:01	S	0	10.00	10.00
7		[illegible]	UMS'ATZ	23.02.17	14:03:27	S	0	10.00	10.00
7		[illegible]	UMS'ATZ	23.02.17	14:03:44	U	1	-1.00	9.00
8		[illegible]	UMS'ATZ	23.02.17	14:07:12	S	0	3.00	3.00
8		[illegible]	UMS'ATZ	23.02.17	14:07:52	U	1	-1.00	2.00
9		Ringelstein, Ev	UMS'ATZ	24.02.17	08:44:07	S	0	3.00	3.00
9		Ringelstein, Ev	UMS'ATZ	24.02.17	08:47:17	U	1	-1.00	2.00
10		Ringelstein, Ev	UMS'ATZ	24.02.17	08:44:17	S	0	10.00	10.00
11	GF_Abo GF '- V'erk'auf	Mem'ber', P'aul	UMS'ATZ	06.03.17	11:57:57	S	0	10.00	0.00
12	GF_Abo GF '- V'erk'auf	Mem'ber', P'aul	UMS'ATZ	06.03.17	11:58:48	S	0	10.00	0.00
13	GF_Abo GF '- V'erk'auf	Mem'ber', P'aul	UMS'ATZ	06.03.17	12:55:13	S	0	10.00	10.00
13	GF_Abo GF - Einlösun'g 1'8 L'och	Mem'ber', P'aul	UMS'ATZ	06.03.17	13:02:47	U	1	-1.00	9.00
13	GF_Abo GF - Einlösun'g 1'8 L'och	Mem'ber', P'aul	UMS'ATZ	06.03.17	13:04:43	U	2	-1.00	8.00
14	DR_Abo - Ver'kau'f -' WG	Member, Petra	UMS'ATZ	06.03.17	13:56:04	S	0	30.00	30.00
14	CAR_Abo Einlösung 'WG 'E-C'art	Member, Petra	UMS'ATZ	06.03.17	13:56:26	U	1	-1.00	29.00
14	DR_Abo Ein'lös'ung' WG	Member, Petra	UMS'ATZ	06.03.17	13:56:32	U	2	-1.00	28.00
Total								**102.50**	

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PROBEINSTALLATION: Golfclub Sonnenschein

Example 2: Persons with subscription, 01.01.2017-31.12.2017, All subscriptions



Persons with Abo

Member. Paul

Abo code	Article	Area	Date	Time	Type	Position	Amount	Balance
1		UMS'ATZ	20.02.17	11:55:49	S	0	10.00	10.00
1		UMS'ATZ	20.02.17	11:56:51	U	1	-1.00	9.00
1		UMS'ATZ	20.02.17	11:57:00	U	2	-0.50	8.50
1		UMS'ATZ	20.02.17	12:10:00	U	3	-1.00	7.50
11	GF_Abo GF '- V'erk'auf	UMS'ATZ	06.03.17	11:57:57	S	0	10.00	0.00
12	GF_Abo GF '- V'erk'auf	UMS'ATZ	06.03.17	11:58:48	S	0	10.00	0.00
13	GF_Abo GF '- V'erk'auf	UMS'ATZ	06.03.17	12:55:13	S	0	10.00	10.00
13	GF_Abo GF - Einlösun'g 1'8 L'och	UMS'ATZ	06.03.17	13:02:47	U	1	-1.00	9.00
13	GF_Abo GF - Einlösun'g 1'8 L'och	UMS'ATZ	06.03.17	13:04:43	U	2	-1.00	8.00
Total							**15.50**	

Arens, Anja

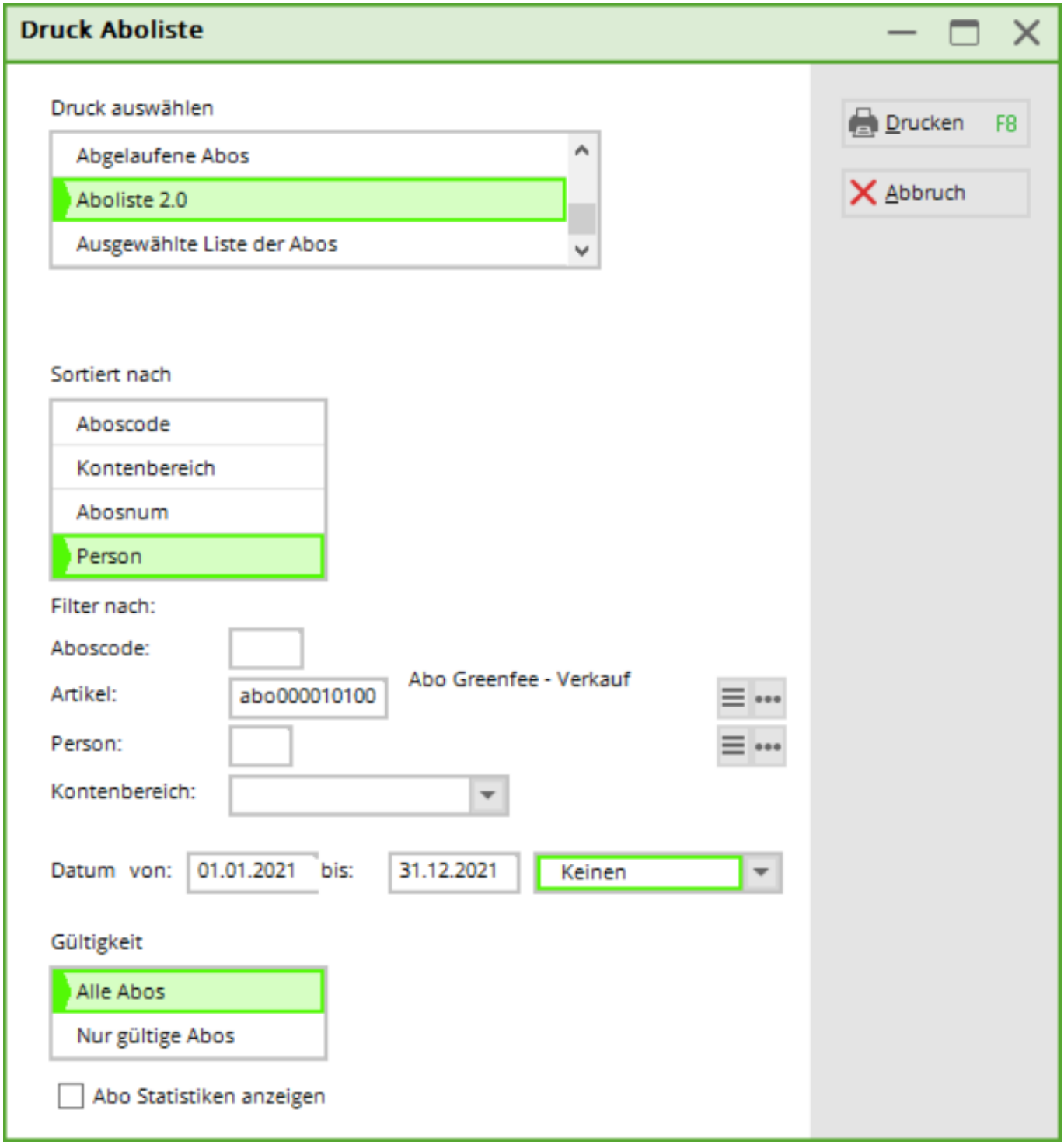
Abo code	Article	Area	Date	Time	Type	Position	Amount	Balance
2		UMS'ATZ	20.02.17	12:11:19	S	0	10.00	10.00
2		UMS'ATZ	20.02.17	12:11:27	U	1	-3.00	7.00
2		UMS'ATZ	21.02.17	09:53:35	U	2	-1.00	7.00
Total							**7.00**	

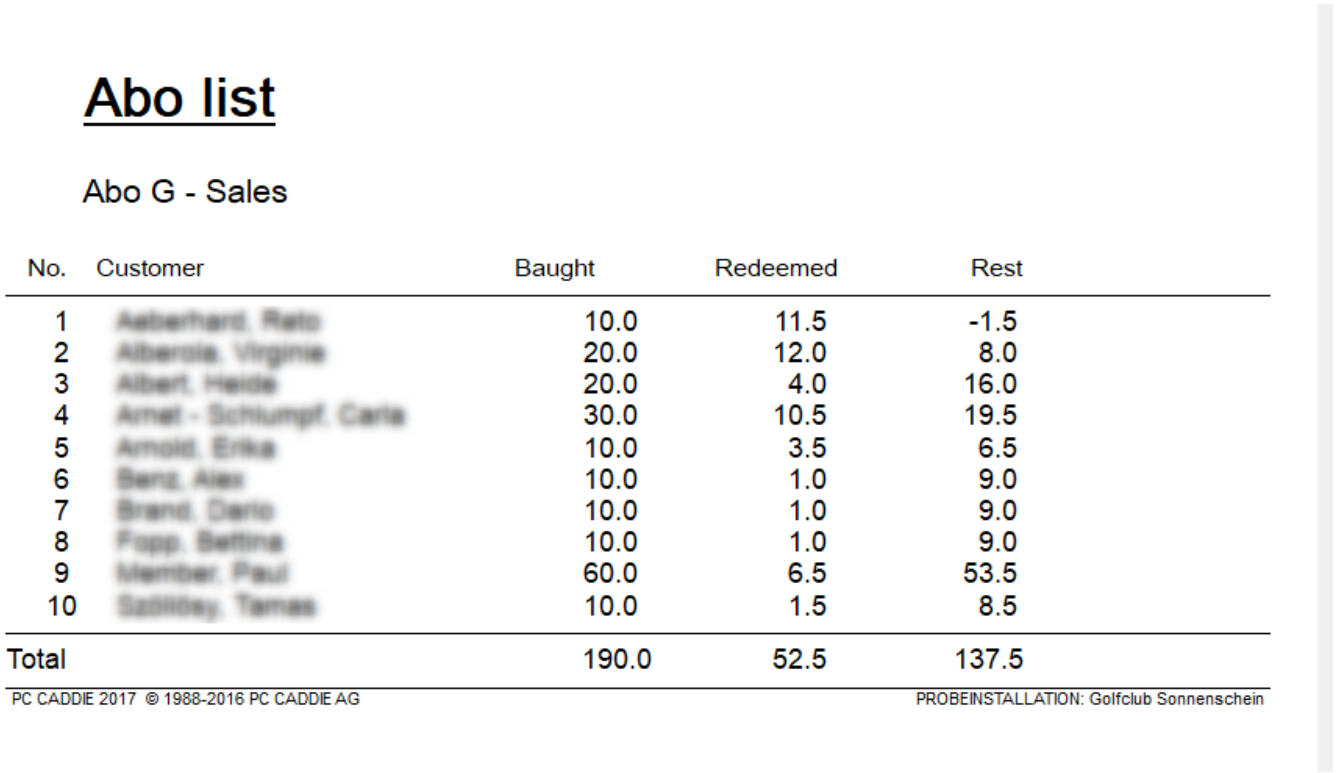
Ringelstein, Eva

Abo code	Article	Area	Date	Time	Type	Position	Amount	Balance
3		UMS'ATZ	20.02.17	12:11:53	S	0	10.00	10.00
3		UMS'ATZ	20.02.17	12:12:40	U	1	-1.00	9.00
9		UMS'ATZ	24.02.17	08:44:07	S	0	3.00	3.00
9		UMS'ATZ	24.02.17	08:47:17	U	1	-1.00	2.00

Example 3: Subscription list 2.0 = Subscription list

All persons of a selected article with initial stock/redemption & remaining stock as of TODAY


Druck Aboliste
Druck auswählen
Abgelaufene Abos
Aboliste 2.0
Ausgewählte Liste der Abos
Drucken F8
Abbruch
Sortiert nach
Aboscode
Kontenbereich
Abosnum
Person
Filter nach:
Aboscode:
Artikel:
abo000010100
Abo Greenfee - Verkauf
Person:
Kontenbereich:
Datum von:
01.01.2021
bis:
31.12.2021
Keinen
Gültigkeit
Alle Abos
Nur gültige Abos
Abo Statistiken anzeigen



Abo list

Abo G - Sales

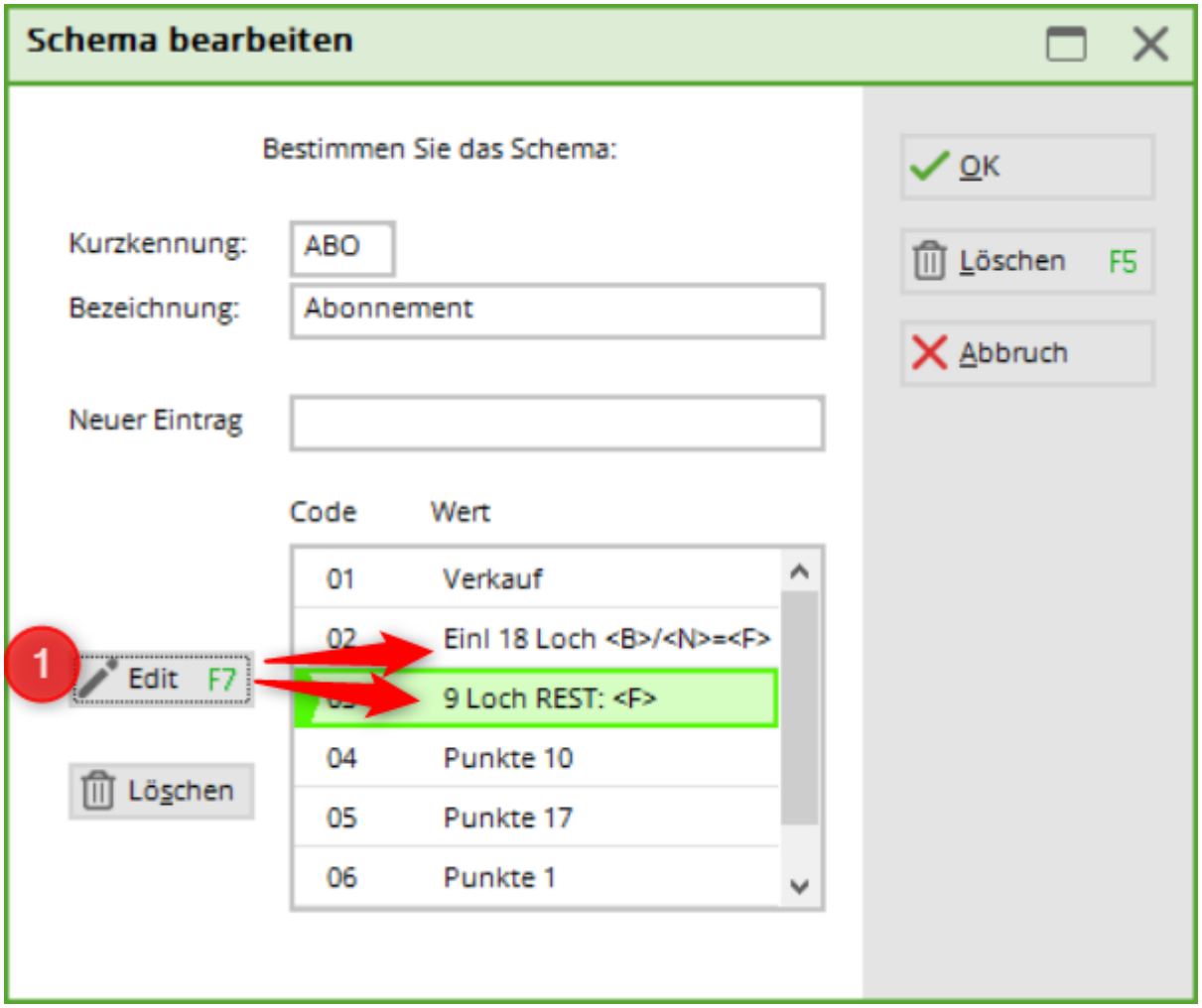
No.	Customer	Baught	Redeemed	Rest
1	Aeberhard, Reto	10.0	11.5	-1.5
2	Alberola, Virginie	20.0	12.0	8.0
3	Albert, Heide	20.0	4.0	16.0
4	Arnet - Schlumpf, Carla	30.0	10.5	19.5
5	Arnold, Erika	10.0	3.5	6.5
6	Benz, Alex	10.0	1.0	9.0
7	Brand, Dario	10.0	1.0	9.0
8	Fopp, Bettina	10.0	1.0	9.0
9	Member, Paul	60.0	6.5	53.5
10	Szöllösy, Tamas	10.0	1.5	8.5
Total		190.0	52.5	137.5

PC CADDIE 2017 © 1988-2016 PC CADDIE AG PROBEINSTALLATION: Golfclub Sonnenschein

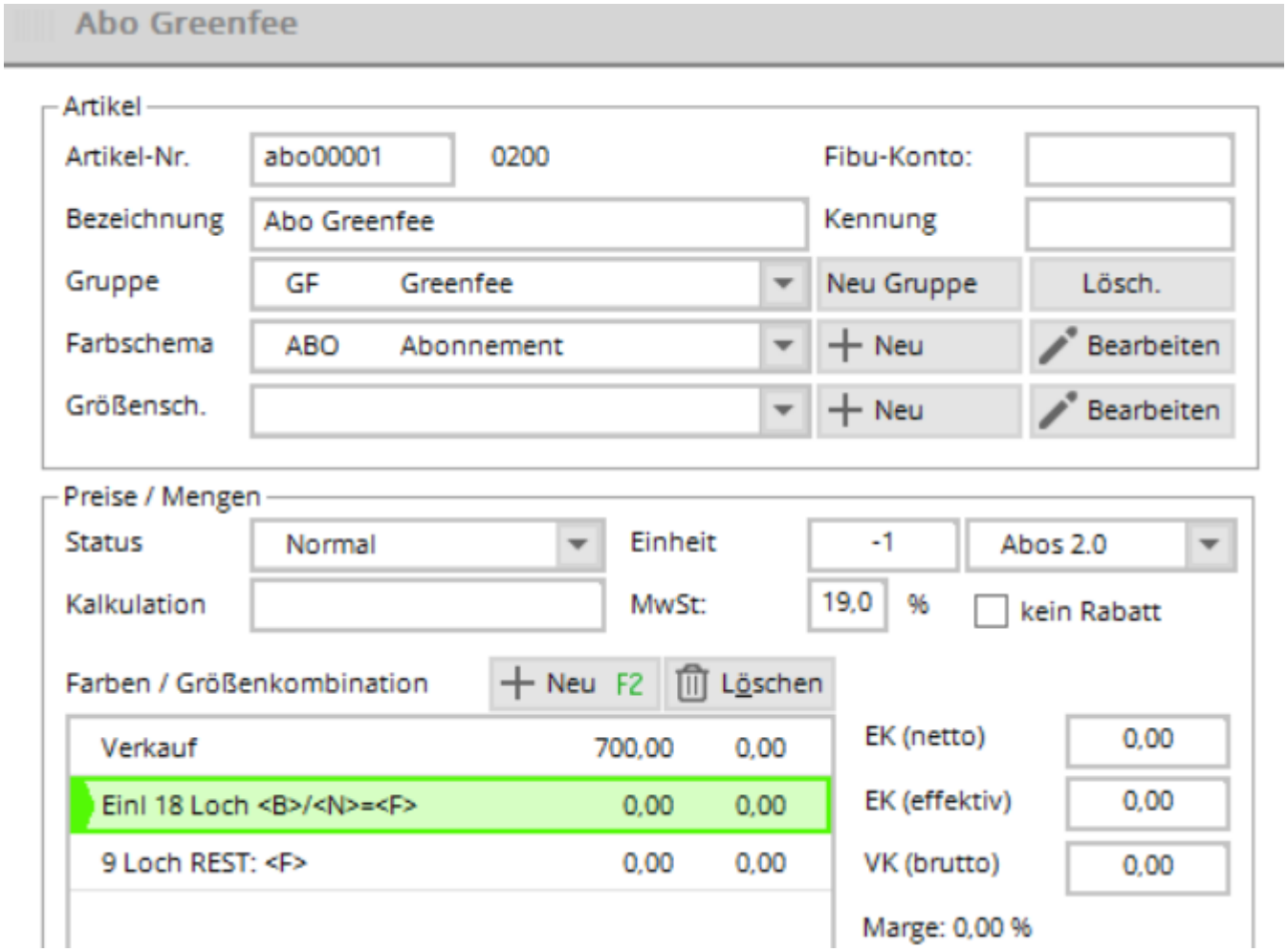
Print remaining subscription balance on receipt

If you want your customers to print the remaining subscription balance on every receipt, this must be created as follows be created.

Add the description in the article under colour/size combinations (1).



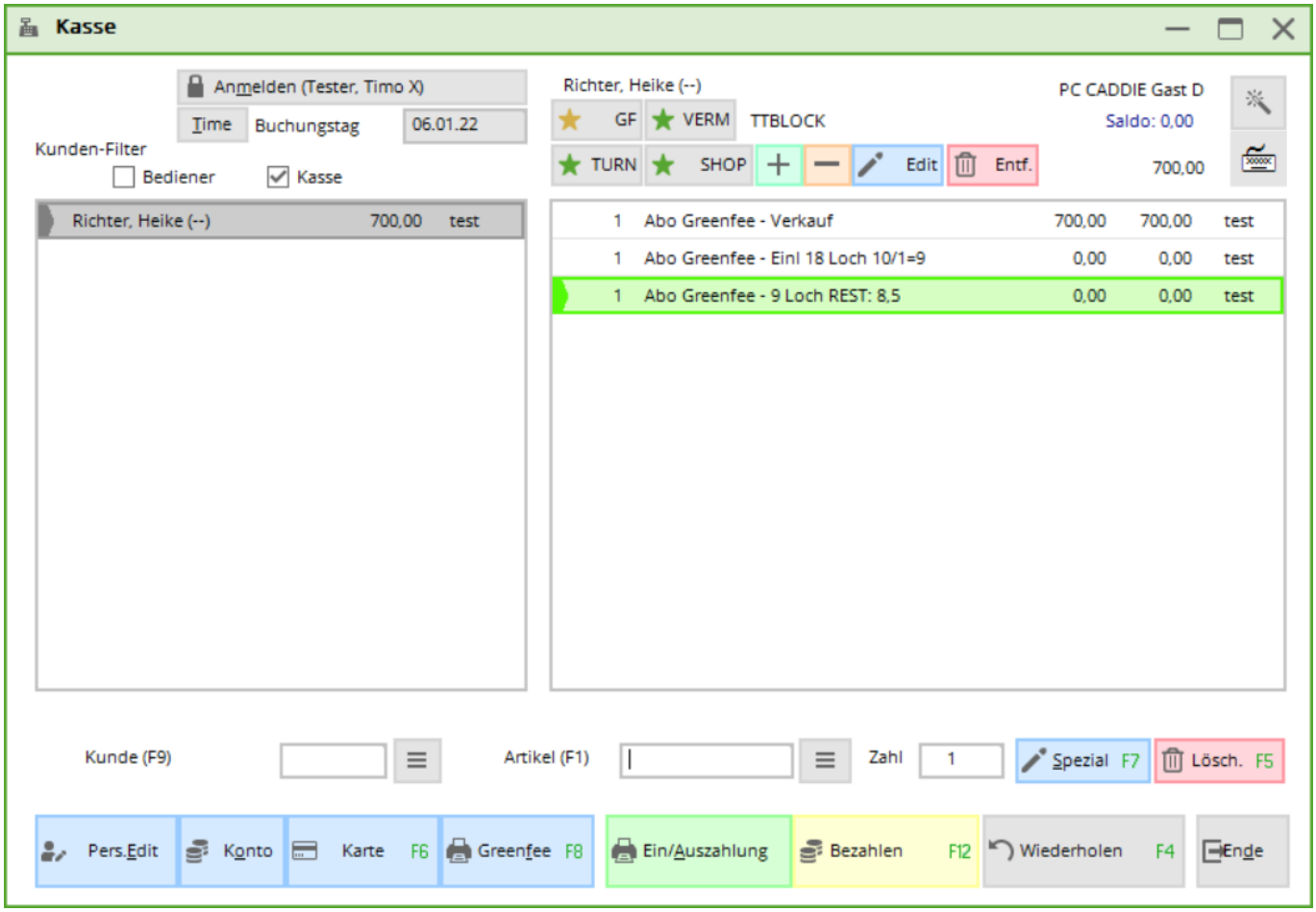
The article will then look like this:



The letters have the following meaning:

B	Available stock or the current credit balance. This is always adjusted
N	Unit which is deducted on redemption
F	Remaining stock
E	Validity end date

It looks like this in the cash register:



This is how it may look on the receipt:

Golf club Sonnenschein

Mr.
Paul Member
MyStreet 11

54333 MyCity

Receipt

Number: 201700090 09.08.17 – 08:30:40

Service: Tester, Timo

No	Article	Unit	Total
1	Abo GF – Sale	700.00	700.00
1	Abo GF – E 18 10/1=9	0.00	0.00
1	Abo GF – 9-Holes REST: 8.5	0.00	0.00
1	Abo GF – Training 7.5	0.00	0.00

19.9%VAT: 111.76

700.00
==========

Cash 700.00
Open: Rest:

Subscriptions are also taken into account for online bookings with payment

A price rule must be created that precedes the rules for the „normal“ green fee prices. This means that the rule for the subscription must be higher up in the list of rules than any of the green fee prices.

When a booking is made, PC CADDIE checks whether the corresponding subscription item has been booked in the player's account. If there are still units remaining, the subscription redemption item is displayed. If all units have been used up, the subscription rule is skipped and the appropriate price rule comes into effect.

But beware! The units are only redeemed at check-in. It is therefore quite possible that someone can book start times in excess of the remaining units and does not have to pay for them directly online and the correct price is only displayed in the timetable when checking in on site.

If this is not desired, an additional rule could be created, for example, which only allows advance bookings for subscription holders.