

# Software

## Operating systems

PC CADDIE is compatible with the following Windows client versions:

- Windows 8.1 (32 or 64 bit, Professional or higher recommended)
- Windows 10 (32 or 64 bit, Professional or higher recommended)
- Windows 11 (Professional or higher recommended)

PC CADDIE is compatible with the following Windows server versions:

- Windows Server 2016
- Windows Server 2019
- Windows Server 2022

## Terminal server environments

In terminal server environments (e.g. Citrix), the installation of the [Advantage Database Server](#) from Sybase® is mandatory. The installation of the ADS can only be carried out with system administrator rights and should be performed by your network technician.

## User

If there are more than five PC CADDIE applications (including all users + online applications (map server, [PC CADDIE://online Real-time service](#))), the installation of the [Advantage Database Server](#) from Sybase® is required.

## Office packages

- Microsoft Office
- Microsoft Outlook
- OpenOffice
- Thunderbird

You can find a demo version of PC CADDIE here: <https://www.pccaddie.de/index.php?id=452>

## Important notes on web access to PC CADDIE:

**APP for access via a web browser or via Remote Desktop Services.**

External and operating system-independent access to the PC CADDIE software.

- No Windows server infrastructure required
- Independent of whether the database is installed locally or in the cloud
- Optimal for remote access and RDP access to local systems.

### **1. supported operating systems:**

- Windows 7 with Service Pack 2
- Windows 8/8.1
- Windows 10 Pro
- Windows 11 Pro
- Windows Server 2008 SP2/Small Business Server SP2 or 2008 R2 SP1
- Windows Server 2012 or 2012 R2
- Windows Server 2016
- Windows Server 2019
- Windows Server 2022
- 32 and 64 bit systems are supported
- .NET version 3.5 or higher is required.
- Windows Home Editions are **not** supported

### **2. other important notes**

If you install access to PC CADDIE via the web browser on a Windows 2008 to 2019 (additional software application), make sure that:

- the RDS or Terminal Services roles and the RDS Terminal Services licence role are not installed before you install the application
- Windows 10 Home Edition is not supported
- A maximum of 15 sessions are permitted on Windows Server 2016 (with RemoteApp Mode)
- Windows Server 2019 Essentials Edition does not support RemoteApp Mode
- When installing on W10 Pro systems, these should not also be used as a workstation for local users, as this can cause problems.

### **3 Recommended hardware requirements:**

PC or server with state-of-the-art technical components.

- Number of users Windows 2008 to 2019 or W10 Pro
- 3 - 5 users: I5 or higher; 4 GB RAM ; CPU with at least 2 GHZ
- 10 users: I5 or higher; 8 GB RAM; CPU with at least 2 GHZ
- 25 users: I7 or Xeon ; 16 GB RAM ; CPU with at least 3 GHZ
- 50+ users: at least dual CPU ; 32 GB RAM ; SSD disc