

Software

Operating systems

PC CADDIE is compatible with the following Windows client versions:

- Windows 8.1 (32 or 64 bit, Professional or higher recommended)
- Windows 10 (32 or 64 bit, Professional or higher recommended)
- Windows 11 (Professional or higher recommended)

PC CADDIE is compatible with the following Windows server versions:

- Windows Server 2016
- Windows Server 2019
- Windows Server 2022

Terminal server environments

In terminal server environments (e.g. Citrix), the installation of the [Advantage Database Server](#) from Sybase® is mandatory. The installation of the ADS can only be carried out with system administrator rights and should be performed by your network technician.

User

If there are more than five PC CADDIE applications (including all users + online applications (map server, [PC CADDIE://online Real-time service](#))), the installation of the [Advantage Database Server](#) from Sybase® is required.

Office packages

- Microsoft Office
- Microsoft Outlook
- OpenOffice
- Thunderbird

You can find a demo version of PC CADDIE here: <https://www.pccaddie.de/index.php?id=452>

Important notes on web access to PC CADDIE:

APP for access via a web browser or via Remote Desktop Services.

External and operating system-independent access to the PC CADDIE software.

- No Windows server infrastructure required
- Independent of whether the database is installed locally or in the cloud
- Optimal for remote access and RDP access to local systems.

1. supported operating systems:

- Windows 7 with Service Pack 2
- Windows 8/8.1
- Windows 10 Pro
- Windows 11 Pro
- Windows Server 2008 SP2/Small Business Server SP2 or 2008 R2 SP1
- Windows Server 2012 or 2012 R2
- Windows Server 2016
- Windows Server 2019
- Windows Server 2022
- 32 and 64 bit systems are supported
- .NET version 3.5 or higher is required.
- Windows Home Editions are **not** supported

2. other important notes

If you install access to PC CADDIE via the web browser on a Windows 2008 to 2019 (additional software application), make sure that:

- the RDS or Terminal Services roles and the RDS Terminal Services licence role are not installed before you install the application
- Windows 10 Home Edition is not supported
- A maximum of 15 sessions are permitted on Windows Server 2016 (with RemoteApp Mode)
- Windows Server 2019 Essentials Edition does not support RemoteApp Mode
- When installing on W10 Pro systems, these should not also be used as a workstation for local users, as this can cause problems.

3 Recommended hardware requirements:

PC or server with state-of-the-art technical components.

- Number of users Windows 2008 to 2019 or W10 Pro
- 3 - 5 users: I5 or higher; 4 GB RAM ; CPU with at least 2 GHZ
- 10 users: I5 or higher; 8 GB RAM; CPU with at least 2 GHZ
- 25 users: I7 or Xeon ; 16 GB RAM ; CPU with at least 3 GHZ
- 50+ users: at least dual CPU ; 32 GB RAM ; SSD disc