

A warm welcome

Dear PC CADDIE customers,
dear interested parties and manual users,

we would like to welcome you to our DokuWiki **PC CADDIE online documentation**. We are very pleased to be able to provide you with information online in the future. Below you will find some tips on how to use the manual.

We look forward to your feedback

Benedikt Schmedding
and the entire PC CADDIE team

General information

The manual is currently available in German. The documentation is still under construction and is constantly being expanded. The French translation is constantly being expanded.

Furthermore, the manual is divided into **3 sections** (see left navigation):

1. **PC CADDIE documentation** → [Here](#) the entire product range of PC CADDIE AG is documented.
2. **PC CADDIE://online** → [Here](#) the entire product range of PC CADDIE://online GmbH & Co. KG is documented here.
3. **PC CADDIE internal** → This is an internal area which is only available to PC CADDIE employees with login data.

The **navigation** is basically structured in the same way as it is in the PC CADDIE programme. This means that if you are looking for the list of persons, you will find it both in PC CADDIE and in the PC CADDIE documentation under **Persons/List of persons**. All content preceded by a plus sign has further sub-items.

Contents/Topics

Most topics have a **table of contents**, Here you can click on the individual topics.

If you would like to return to the beginning of the topic, please use the **home** or the **Pos1 key** at the top right of your keyboard.

Search function

Use the search function, enter keywords, confirm with Return and search for them.

TIP You can use the asterisk „*” to obtain additional search results. For example, if you enter *ball machine** both pages with the word *ball machine* will be found, as well as those with the word *ball machines*. However, if you only enter *ball machine* (without an asterisk) in the search field, no page will be found on which only the plural *ball machines* occurs.

If you also want pages with the word *ball machine* should also be found, the entry in the search field should look like this: *Ballautomat** or *Ball-Automat**.

The asterisk can also be used in front of the word: **automat** therefore finds *ball machines*, *vending machines*, *vending machine parameters*, *automatic* or even simple *vending machines*.

A more comprehensive description of the search options can be found on the DokuWiki pages in [German](#) and even more complete and up-to-date in [English](#).




TIP If you want to search for a specific part of a word on the current page, you can also do this - depending on your browser - by pressing **with the key combination Ctrl+F** key combination.

Country-specific content

Country-specific content is labelled as follows:

| | | | | | |
|----------|--|--------------|--|----------|--|
| Germany: |  | Switzerland: |  | Austria: |  |
|----------|--|--------------|--|----------|--|

Labelling in texts

| Labelling | Explanation |
|---|---|
|  | Attention, important things must be observed! |
|  | This is how questions that you might ask yourself are labelled. |
|  | Practical examples, tricks and practical tips are labelled with a smiley. |
| TIP | A tip is clearly recognisable. |
| PIN | If an abbreviation is underlined with a dotted line, you can read the declaration by scrolling over the abbreviation with the mouse (PIN - Personal Identification Number). |
| A warm welcome | Internal links are always in green. If you click on them, you will jump directly to this content. |

Print this page

You can easily print out individual contents by clicking on **Export pdf** in the top right-hand corner.

You can also use the button **Print** button to start printing from your browser.

PC CADDIE Contact

Feedback, questions, tips, improvements? We look forward to receiving your e-mail at info@pccaddie.com .

| Country | Germany | Switzerland |
|---------|---|--|
| Address | PC CADDIE Service GmbH Market Street 45-47 53424 Remagen Germany | PC CADDIE AG Bachtelweg 3 6048 Horw Switzerland |
| Phone | +49 2642 9854110 | +41 41 5110600 |
| Fax | +49 2642 9854699 | +41 41 5110699 |
| Mail | support@pccaddie.com , info@pccaddie.com | |
| Web | www.pccaddie.com | |
| Company | Board of Directors: Benedikt Schmedding (Chairman) Marc Spangenberg UID CHE-105.347.983 HR/MWST VAT ID No. DE 813580086 | |
| Support | Our support team is available daily at the following times: April-October: 9.00 am - 8.00 pm November-March: 9.00 - 18.00 | |