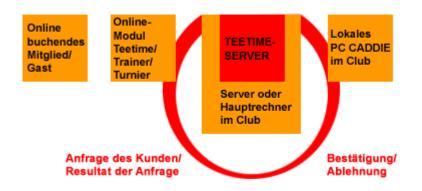
PC CADDIE://online Real-time service

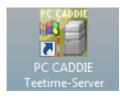
Description of the online service

The **PC CADDIE:**//online Service (PC CADDIE.NET Server, TT Server, Teetime Server) is an interface between the PC CADDIE://online real-time services on your website and your local PC CADDIE.



This is a service that is ideally installed on your (PC CADDIE) server. This ensures constant communication between the PC CADDIE://online booking system and the local PC CADDIE. It should therefore be installed where your main PC CADDIE databases are located.

If the service does not run properly, the following desktop icon can be used to start it:



This is what the tee time server looks like when started:

PC CADDIE.NET - Server	×
05.12.11 - 13:04:19.90: Load parameters	
Konfiguration F7	🛛 Ende

The requests and bookings taking place are listed in this window. It updates itself and also shows whether the service is active.

The PC CADDIE://online service may only be started once, otherwise serious errors, such as incorrect bookings, will occur.

Installation as a service

Installed as a service means that the teetimeserver is automatically started when the computer is started. It makes sense to install the service on the server so that online bookings by night owls can also be reliably guaranteed for service reasons.

If you click on the Windows Start button and then on *Execute*, you can enter the word services.msc:

🖃 Ausfül	hren	×
	Geben Sie den Namen eines Programms, Ordners, Dokuments oder einer Internetressource an.	
Öffnen:	services.msc	•
	🕐 Der Task wird mit Administratorberechtigungen erstell	t.
	OK Abbrechen Durchsuchen	

Confirm with **OK**, to go to the system services. There you will find a PC CADDIE time server in the alphabetical list, which should of course always be started:

Datei Aktion An	sicht ?					
(= =) 🔂 👘	o 🗟 🛛 🖬 👘 🕨 🔳 🕪					
😘 Dienste (Lokal)	O Dienste (Lokal)	_				
	PC CADDIE Teetime-Server	Name	Beschreibung	Status	Starttyp	Anmelden als
		Net.Tcp-Portfreig	Ermöglicht es,		Deaktivi	Lokaler Dienst
	Den Dienst beenden	Netzwerklistendie	Identifiziert di	Gestartet	Automa	Lokaler Dienst
	Den Dienst <u>anhalten</u> Den Dienst <u>neu starten</u>	Netzwerkspeicher	Dieser Dienst s	Gestartet	Automa	Lokaler Dienst
		Netzwerkverbindu	Verwaltet Obj	Gestartet	Manuell	Lokales System
		🔍 NLA (Network Loc	Semmelt und	Gestartet	Automa	Netzwerkdienst
		Office Source Engi	Speichen Jost		Manuell	Lokales System
		CADDIE Teeti		Gestartet	Automa	Lokales System
		🔍 Peer Name Resolu	Aktiviert die s		Manuell	Lokaler Dienst
		🔍 Peernetzwerk-Gru	Bietet Peernet		Manuell	Lokaler Dienst
		🔍 Peernetzwerkident	Bietet Identitä		Manuell	Lokaler Dienst
		🔍 Plug & Play	Ermöglicht de	Gestartet	Automa	Lokales System
		🔍 PnP-X-IP-Busaufli	Der PnP-X-Bu		Manuell	Lokales System
		PNRP-Computern	Dieser Dienst		Manuell	Lokaler Dienst
		Power Manager D		Gestartet	Automa	Lokales System
		🔍 Programmkompa	Bietet Unterst	Gestartet	Automa	Lokales System
		RAS-Verbindungs	Verwaltet Wäh	Gestartet	Manuell	Lokales System
		🔐 ReadyBoost	Bietet Unterst	Gestartet	Automa	Lokales System
		Remoteprozedura	Dient der End	Gestartet	Automa	Netzwerkdienst
		Remoteregistrieru	Ermöglicht Re		Manuell	Lokaler Dienst
		🔍 Richtlinie zum Ent			Manuell	Lokales System
		<	D. 1 1 D 1.		B 1011	
	Erweitert Standard /					

If PC CADDIE Support installs the service on a Windows 7 computer or on a Windows Server 2008, make sure that PC CADDIE is run as administrator. Please have administrator rights ready for this installation.

No system impairment

The Teetime server runs in the background, which means that it does not interfere with the system in any way. The server settings are therefore not affected. This information is particularly important for your system administrators.

No contact with the local club system

The error message **"No contact with the local club system"** is caused by a connection problem between your local server and the Teetime server. The resulting error message looks like this...

...in the PC CADDIE://online module PC CADDIE://online Teetime/trainer reservation:

PC CADDIE://online Teetimes	K CLADNE
LEIDER GAB ES KEINEN KONTAKT ZUM LOKALEN CLUBSYSTEM	Haupt-Menü
WIR HABEN DEN GOLFCLUB PER EMAIL INFORMIERT.	» Start
BITTE VERSUCHEN SIE ES ZU EINEM SPÄTEREN ZEITPUNKT NOCH EINMAL	» Hilfe » Kontakt / Support
	Besucher-Menü
	Bereits registriert? Bitte loggen Sie sich ein:
	E-Mail / Benutzername:

...in the PC CADDIE://online module PC CADDIE://online Tournament management:



It is not possible to book at the moment. In this case, the Teetime server must be checked.

You can check this in PC CADDIE under **Settings/Macros** the macro **"user**" can be entered in PC CADDIE under Settings/Macros. This opens the user list:

lame	PC	Activity	Open Files	V QK
Katharina*	KATHABINA-THINK\Katharina	05.12.11 13:58:5	2 CLUB\.GOLFMITG.PCC_LANG.GOLFSECU.PCC_INFO.PCC_INTR.PCC_I	▲ 36
autologon	KATHARINA THINK\Katharina	05.12.11 13:58:5	3 /TCPIPSERVER UMSATZ\PCC_LANG.PCC_USER.PCC_ALOG.PCC_SE	A
off	KATHARINA-PC\Katharina	04.12.11 12:13:3	4 2010a-32, 12.08.10-18:53:12-	💢 Abbruch
off	KATHARINA-THINK\Katharina	23.09.11 16:27:4	4 2011a-32, 16.06.11-08:43:58-	
off	KATHARINA-THINK\Katharina	19.09.11 19:11:5	i8 2011a-32, 03.09.11-16:20:42-	
off	KATHARINA-THINK\Katharina	26.09.11 11:59:1	4 2011a-32, 16.06.11-08:43:58-	
off	KATHARINA-THINK\Katharina	04.12.11 01:49:2	3 2011b-32, 03.11.11-22.17:42-LOCKED: /FTPDIREKT:DGV(196644) CLUB	
off	KATHARINA-THINK\Katharina	22.09.11 17:54:3	3 2011b-32, 22.09.11-13:06:52-	
off	KATHARINA-THINK\Katharina	22.09.11 22:53:5	9 2011b-32, 22.09.11-13:06:52·CLUB\;GOLFMITG;PCC_LANG;GOLFSECU,	
off	KATHARINA-THINK\Katharina	05.11.11 09:16:4	1 2011a-32, 29.08.11-13:53:52-	
off	KATHARINA-THINK\Katharina	05.12.11 13:04:1	9	
off	KATHARINA-THINK\Katharina	06.11.11 23:02:0	4 2011b-32, 28.10.11-17:23:44-	
off	KATHABINA-THINK\Katharina		3 2011b-32, 28.10.11-17:23:44-	
off	KATHARINA-THINK\SYSTEM	31.10.11 08:25:5	8 2011b-32 19:10:11-14:14:16:"/TTSERVER" UMSATZ\GOLFMITG.GOLD	
off	KATHARINA-THINK\SYSTEM	24.10.11 22:38:0	7 20115-32, 19.10.11-15:14:16-	

In the display you can see very quickly that the TT server is <u>offline</u> is offline. Now click on **Administrate** (F9), select the "Restart" option and confirm with **OK**.

Remote Kommando	
Remote Kommando KATHARINA-THINK SYSTEM C:\PCCADDIE\USER_TT1\PROGRAMM\PCC_W Neustart Beenden Hartes Beenden Information senden Makro ausführen: Remote-Zugang: Individuell: Nach Wartezeit	CK FI2 Abbruch
Stationen sperren Sperrung aufheben	
An allen Stationen beenden F11	

After successfully restarting and updating again by clicking on **Refresh** (F5) (several times if necessary), the TT server should be accessible again as usual:

PC	Activity	Open Files	✓ <u>0</u> К
KATHARINA-THINK\Katharina	05.12.11 14:13:3	6 CLUB\:GOLFMITG:GOLFTURN:GOLFCLUB:GOLFSPIE:PCC_LANG:GOLI	▲ <u>n</u>
KATHABINA-THINK\Katharina	05.12.11 14:13:3	4 /TCPIPSERVER UMSATZ\PCC_LANG.PCC_USER.PCC_ALOG.PCC_SE	Alleret
KATHARINA-THINK\Katharina	05.12.11 14:13:3	6 /TTSERVER UMSATZ\.GOLFMITG.GOLFTURN.GOLFCLUB.GOLFBEIT;	X Abbruch
KATHARINA-PC\Katharina	05.12.11 12:13:3	4 2010a-32, 12:08:10:18:53:12-	
KATHARINA-THINK\Katharina	04.12.11 01:49:2	3 2011b-32, 03.11.11-22:17:42-LOCKED:/FTPDIREKT:DGV(196644) CLUB'	
KATHARINA-THINK\Katharina	26.09.11 11:59:1	4 2011a-32, 16.06.11-08:43:58-	
KATHARINA-THINK\Katharina	23.09.11 16:27:4	4 2011a-32, 16.06.11-08:43:58-	
KATHARINA-THINK\Katharina			
KATHARINA-THINK\Katharina	22.09.11 17:54:3	3 2011b-32, 22.09.11-13:06:52-	
KATHARINA-THINK\Katharina	22.09.11 22:53:5	9 2011b-32, 22.09.11-13:06:52-CLUB\;GOLFMITG;PCC_LANG;GOLFSECU,	
KATHARINA-THINK\Katharina	05.11.11 09:16:4	1 2011a-32, 29.08.11-13:53:52-	
KATHARINA-THINK\Katharina	06.11.11 23:02:0	4 2011b-32, 28.10.11-17:23:44-	
KATHARINA-THINK\Katharina	05.11.11 09:03:4	3 2011b-32, 28.10.11-17:23:44-	
KATHARINA-THINK\SYSTEM	31.10.11 08:25:5	8 2011b-32, 19.10.11-14:14:16-"/TTSERVER" UMSATZ\;GOLFMITG;GOLF	
KATHARINA-THINK\SYSTEM	24.10.11 22:38:0	7 2011b-32, 19.10.11-15:14:16-	
	KATHARINA-THINK Katharina KATHARINA-THINK Katharina KATHARINA-PC/Katharina KATHARINA-THINK Katharina KATHARINA-THINK Katharina	KATHABINA-THINK/Katharina 051211 14:133 KATHARINA-THINK/Katharina 051211 14:133 KATHARINA-THINK/Katharina 051211 14:133 KATHARINA-PCVKatharina 051211 12:133 KATHARINA-THINK/Katharina 051211 12:133 KATHARINA-THINK/Katharina 051211 12:133 KATHARINA-THINK/Katharina 051211 12:132 KATHARINA-THINK/Katharina 26:09.11 11:59:1 KATHARINA-THINK/Katharina 23:09.11 19:15:5 KATHARINA-THINK/Katharina 20:09.11 12:53:5 KATHARINA-THINK/Katharina 05:11.11 09:16:4 KATHARINA-THINK/Katharina 05:11.11 23:02:0 KATHARINA-THINK/Katharina 05:11.11 09:03:4 KATHARINA-THINK/Katharina 05:11.11 09:03:4 KATHARINA-THINK/Katharina 05:11.11 09:03:4	KATHABINA-THINKVK athaina 05 12 11 14:13:34 /TCPIPSERVER UMSATZ\PCC_LANG-PCC_USER-PCC_ALOG-PCC_SE KATHARINA-THINKVK athaina 05 12 11 14:13:34 /TCPIPSERVER UMSATZ\PCC_LANG-PCC_USER-PCC_ALOG-PCC_SE KATHARINA-THINKVK athaina 05 12 11 14:13:34 /TCPIPSERVER UMSATZ\PCC_LANG-PCC_USER-PCC_ALOG-PCC_SE KATHARINA-THINKVK athaina 05 12 11 12:13:34 2010a-32; 12:08:10-18:53:12* KATHARINA-THINKVK athaina 04:12:10 01:43:23 2011b-32; 03:11:11:22:17:42:LOCKED:/FTPDIREKT:DGV[196644] CLUB' KATHARINA-THINKVK athaina 26:09:11 11:59:14 2011a-32; 16:06:11:08:43:58* KATHARINA-THINKVK athaina 23:09:11 16:27:44 2011a-32; 03:09:11:16:20:42* KATHARINA-THINKVK athaina 23:09:11 19:15:33 2010a-32; 20:09:11:13:06:52* KATHARINA-THINKVK athaina 22:09:11 22:09:11:13:06:52* LANG-GOLFSECU KATHARINA-THINKVK athaina 05:11:11 09:16:41 2011a-32; 29:08:11:13:26:52* KATHARINA-THINKVK athaina 05:11:11 09:16:41 2011a-32; 29:08:11:13:26:52* KATHARINA-THINKVK athaina 05:11:11 09:16:41 2011a-32; 29:08:11:13:26:52* <t< td=""></t<>

The online services are fully available again.

TIP The fastest and most precise way to check the TT server is on the main computer or on the server in your company. It would therefore be a great advantage if the server was equipped with a screen and keyboard.

For your PC CADDIE://online Customer service it is very important that direct access to the server is guaranteed in order to be able to provide rapid assistance.