Telephone information system

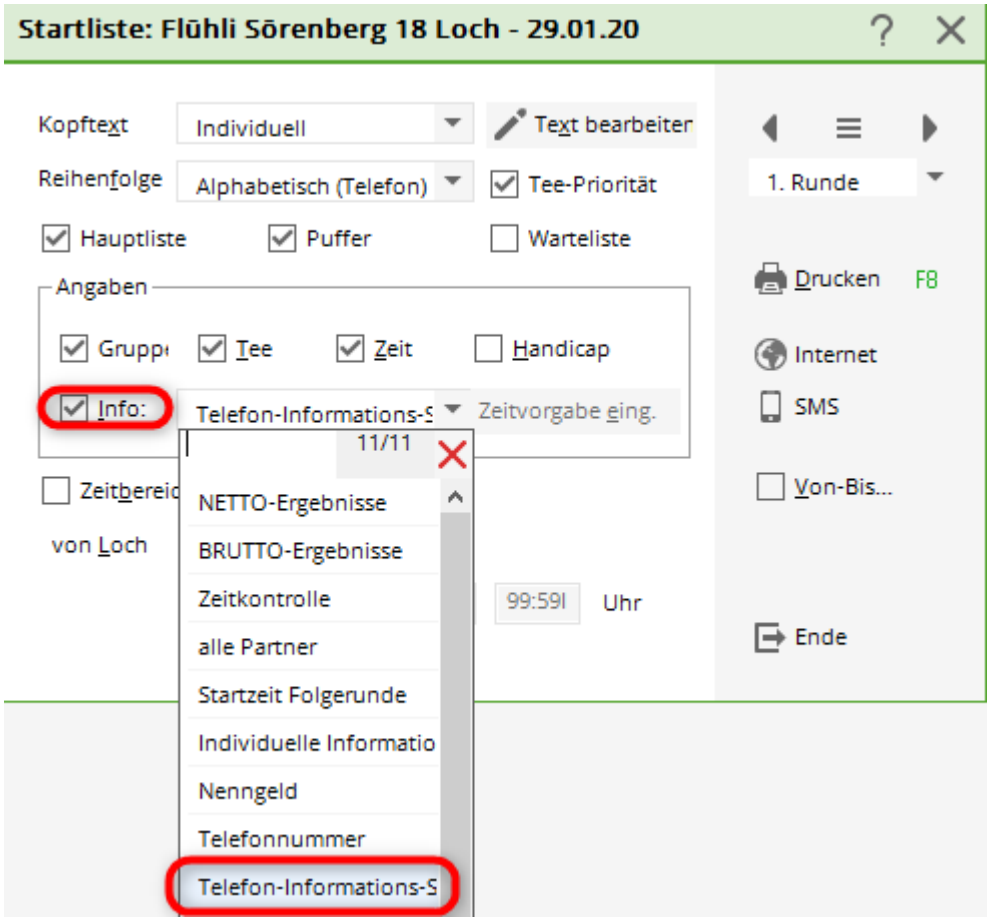
You have the following options with the telephone information system:

1. to record tournament participants by telephone or microphone
2. to fax results and start lists
3. to record information, e.g. course information
4. activate tournaments for the telephone information system.

Please note that the telephone information system must also be started for this work.

Print information

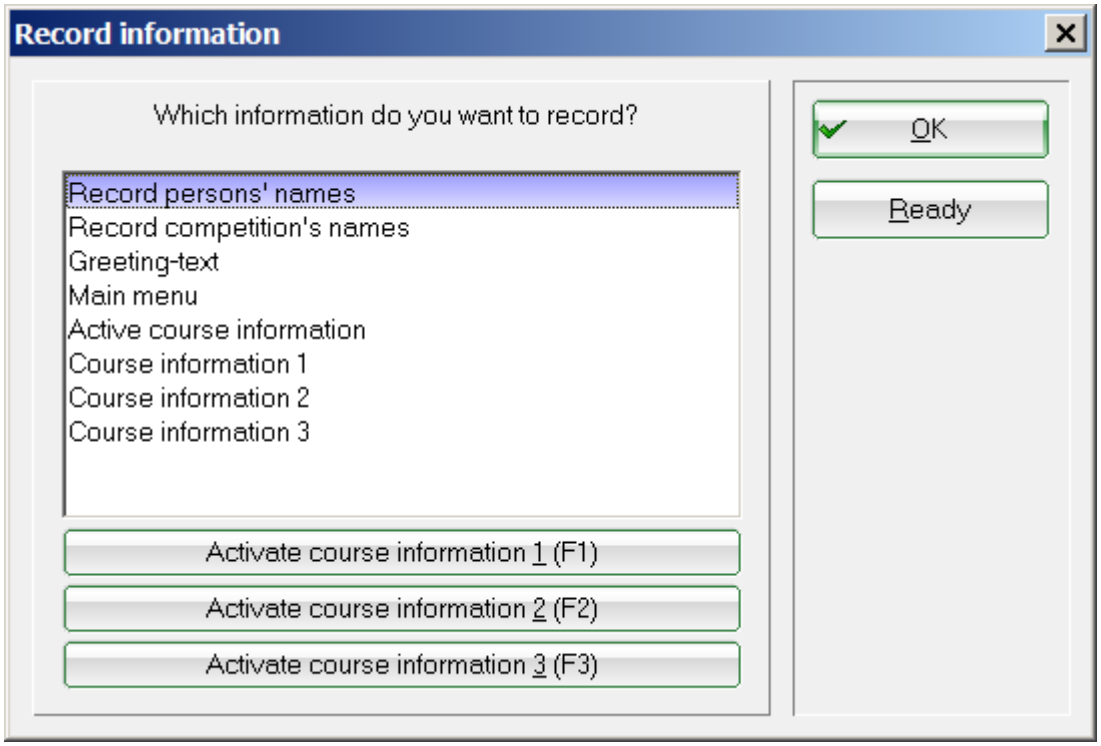
Firstly, you should print out a start list with the information on the telephone information system. To do this, select the function ***Competitions/Starting list*** function and select ***Info*** select „Telephone information system“ using the arrow key.



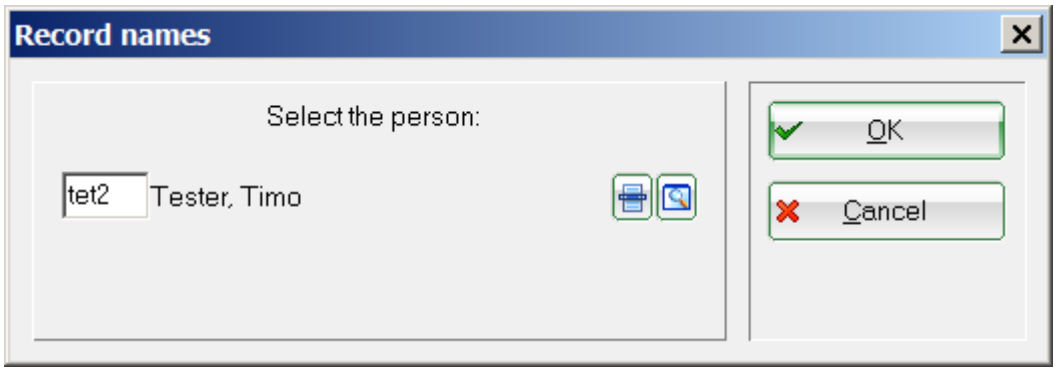
In addition to the usual information, the membership number and the time of the last start time query are printed in this list. If there is an asterisk after the membership number, a name has already been recorded for the person; if the asterisk is missing, the name should still be recorded.

Recording information via microphone

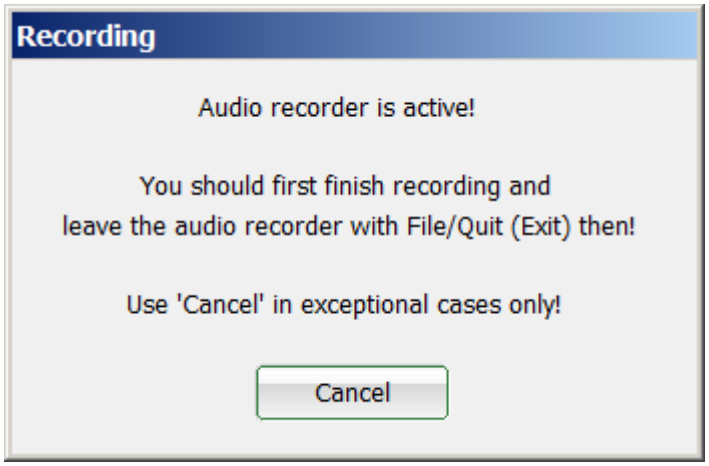
To record various information and names via microphone, click on ***Betting games/Telephone information system***. Under ***Record texts (F8)*** you will find a list of existing texts as well as the option „Record person names“.



To record the „Person names“, tick this option and confirm with „OK“. Now select the desired person.



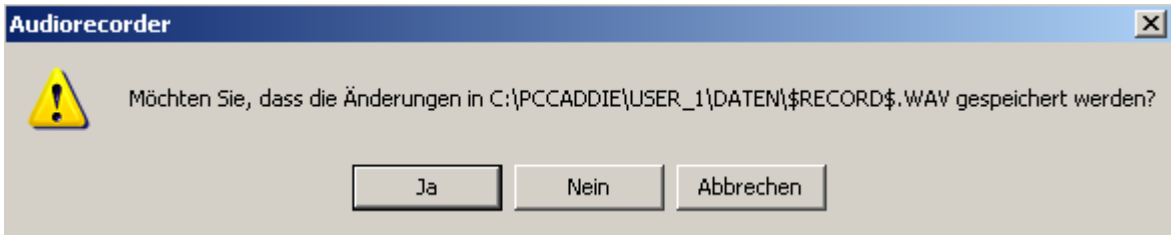
Confirm again with „OK“.



Start the recording with the red dot and stop it with the square, which turns black after the recording has started. You can play back and check the recording again with the black triangle.

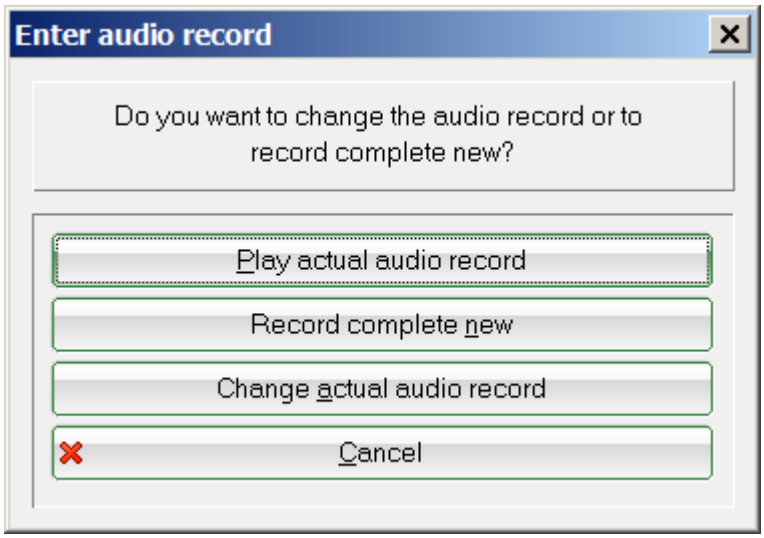


Finish with the „X“ at the top right of the window frame and confirm the subsequent query with „Yes“ if the recording worked (if not, press „No“ of course).



The procedure for recording the „Tournament names“ is identical.

For all other recording options, you will receive the following window after selecting the desired text:



Select the desired option. To record a text, proceed as described above (Recording a person's name).

Recording people's names by telephone

If you record the names by telephone, you do not need a sound system in the computer and the sound quality tends to be better. Proceed as follows:

a) First dial the telephone information system - to save charges, you should of course use the internal extension number if possible.

b) Press [9] followed by [*] for the first enquiry.

c) You will then be asked for your membership number, which you enter and then confirm with [#].

d) After a short announcement, you can speak the name. Then press [#] again.

e) You then have two options: Either you save with [1] and can then enter the next member number directly (continue with c) or you press [2] and can then record the name again (back to d).

TIP For all announcements, you can always press [1] to skip the announcement - this makes operation even faster. If you have accidentally typed the wrong number, you can also press [*] to cancel and re-enter it!

Activating tournaments for the telephone information system

Activate tournament:

You have 2 options for adding the desired tournaments to the telephone information system:

1. select the telephone information system under Competitions.

Here you will find the button Select tournament (F2). When you activate this button, a window opens in which you will find all the tournaments you have already entered. By pressing the space bar or double-clicking on the desired tournament, an asterisk is placed in front of the tournament. Confirm these settings with OK. The tournament is now activated for the telephone information system.

If you want to delete a tournament that has already been played from the telephone information system, proceed as described above. Delete the asterisk for the desired tournament again with the space bar or double-click and confirm the setting with OK.

2. in the tournament mask there is the dialogue Phone:

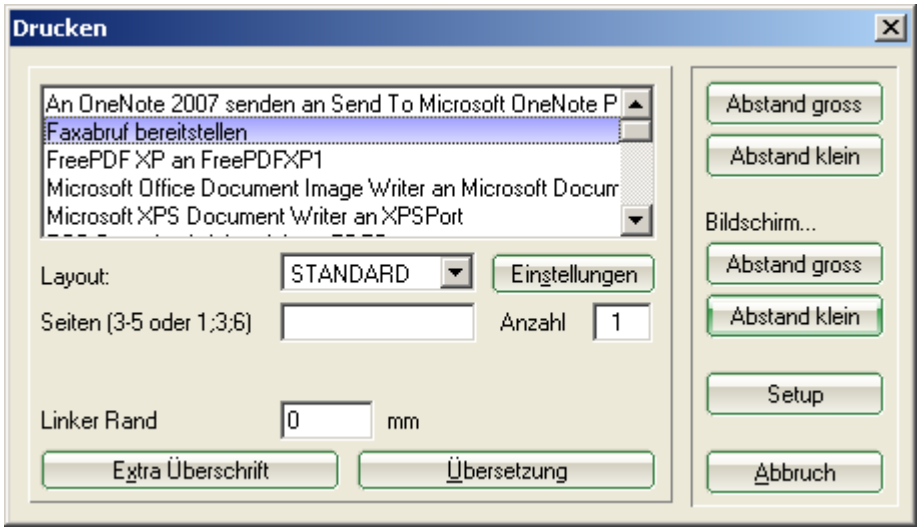
To activate the tournament for the telephone information system, tick the „Tournament activated“ option.

In this screen you also have the option to record tournament names and player names. You should have a current PC CADDIE version for this. The process is the same as described above.

TIP You can also record information that every tournament player should hear, such as postponement, cannon start or cancellation...

Place the result and start lists in the fax retrieval:

You can use the telephone information system to fax results and start lists so that your members can call them up from home. To do this, go to Competitions, Print start list and select the desired tournament. Then go to Print (F8) and select Provide fax on demand.



After confirming with small or large spacing, a window will appear to specify the fax-on-demand document.

Fax call number:

Here you can see the fax call number, which is made up of the date, e.g. 13 June, and the 1 for the start list. You can also check again under View fax (F7) whether the document (start or result list) is OK.

Automatic fax calling document:

If required, activate the Automatic fax calling document option. This means that this document can be called up in automatic fax calling via the calling key on the fax machine. With fax calling, the fax dials the telephone system directly and a special signal informs the telephone system that the fax calling document should now be sent. Of course, there is no choice between different documents, so this can only ever be one document, namely the one that was last saved with the Automatic fax calling document option activated. Click OK to activate the list for fax calling.

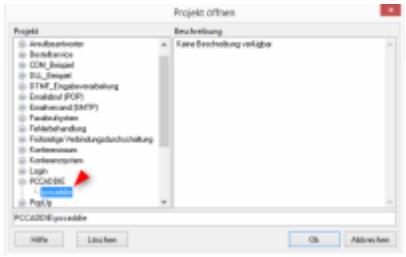
Recording further greetings

Recording all texts

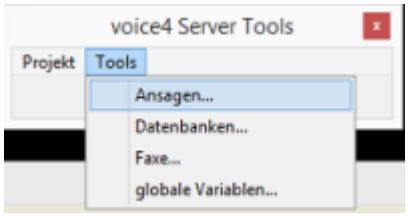
In the ISDN voice server, select „Extras, Server tools“.



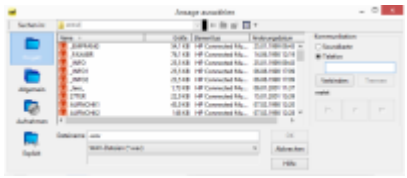
Then select the „PCCADDIE, pccaddie“ project and open with „OK“.



Now select „Tools, Announcements“.



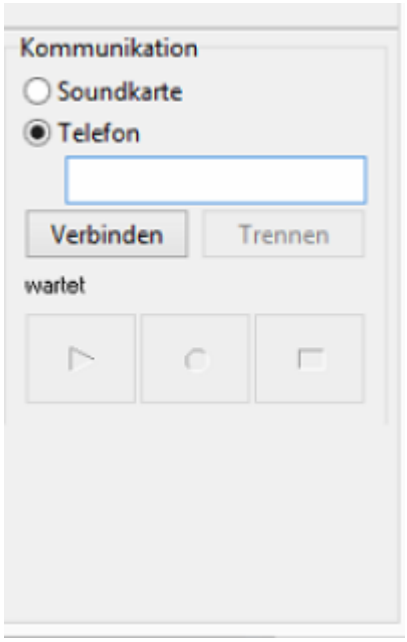
The following window opens:



The individual wave files can be marked and skipped.

Test telephone line

On the right-hand side, you can test whether a telephone connection is possible.



To do this, select „Telephone“, enter a telephone number and click „Connect“ to see if the line is free. Depending on the installation of the telephone system, it may be necessary to add a „0“ for the exchange before the telephone number.