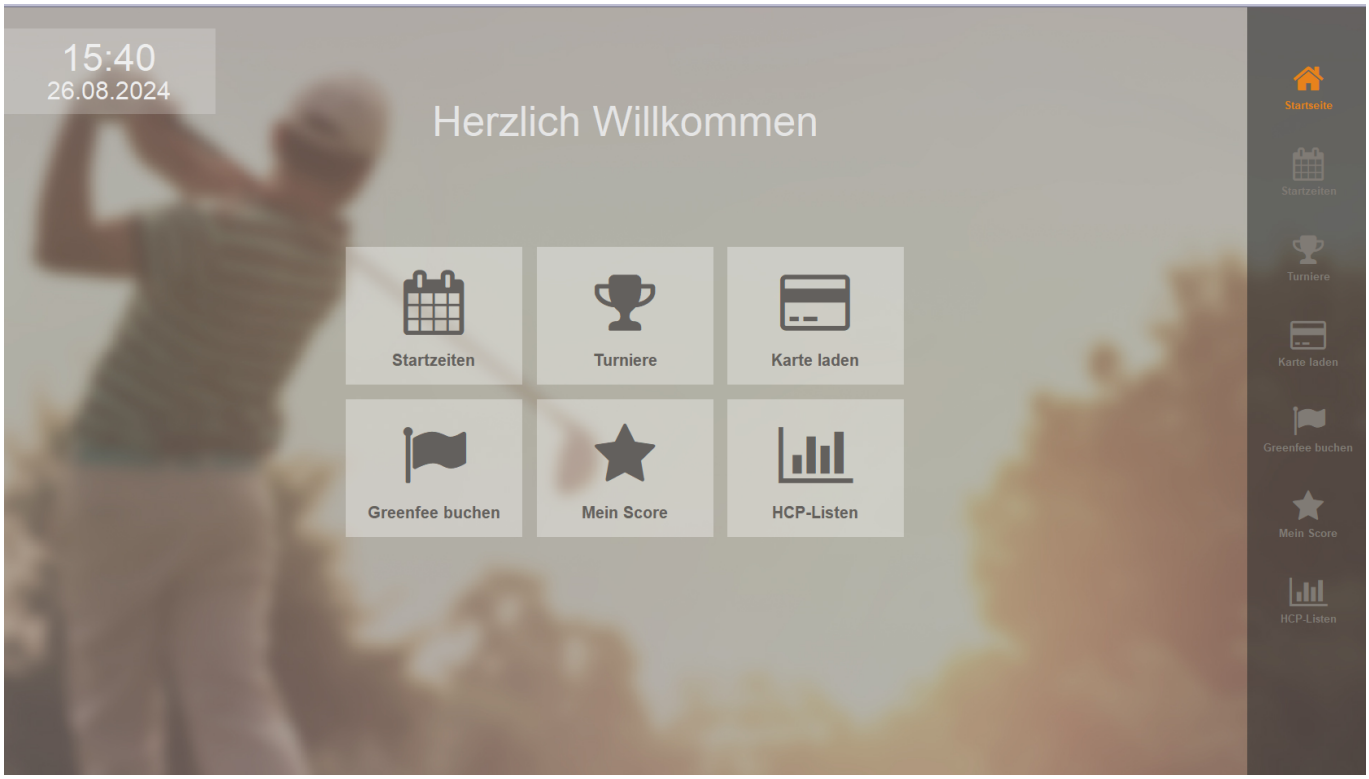
Customer terminal

Click here for the relaunch project of the customer terminal user interface>>>

The customer terminal is an additional module of PC CADDIE and allows your members and guests to access a bag day or tournament information even outside office opening hours. You have the option of operating one or more terminals at the same time. The respective settings and layouts can be identical or different.

The following individual modules are available for the terminal:

- Handicap info
- Tournament info
- Timetable info
- Charging
- Self-Check-In

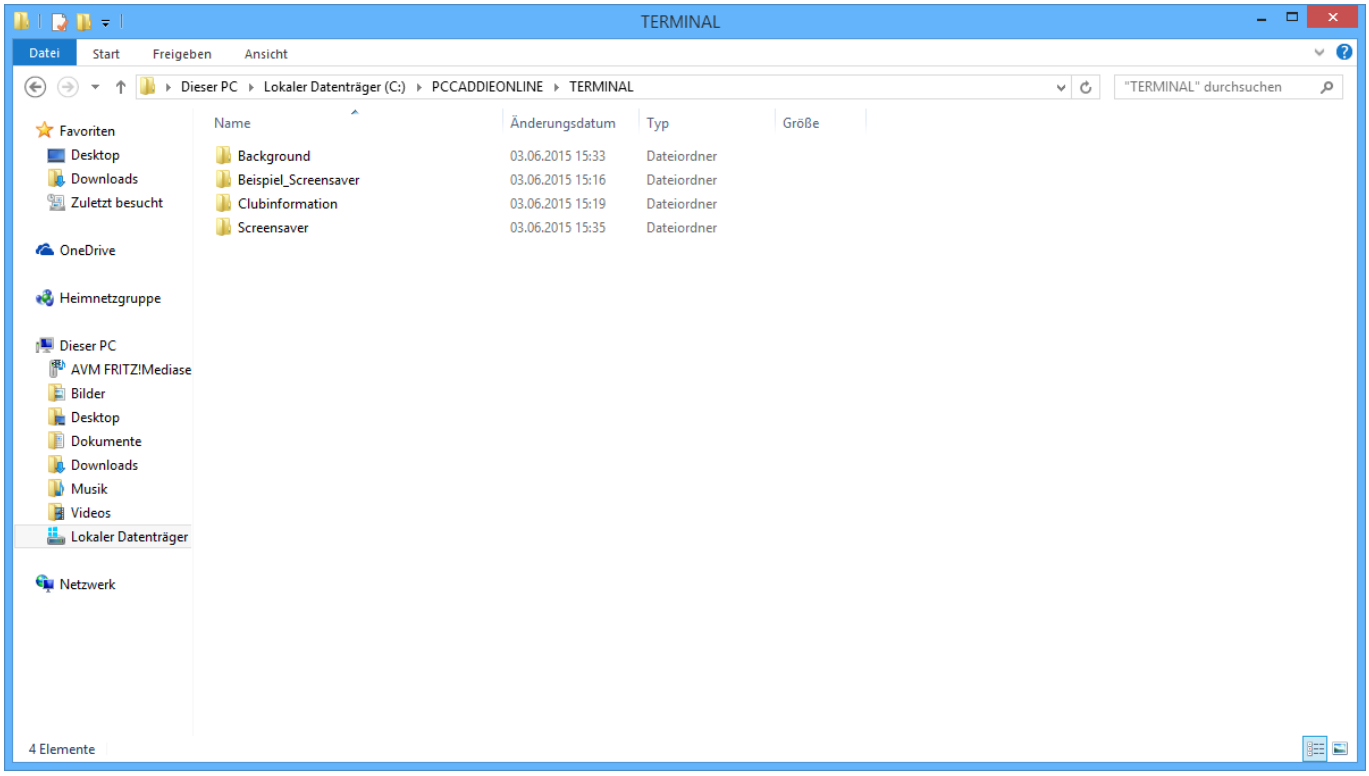


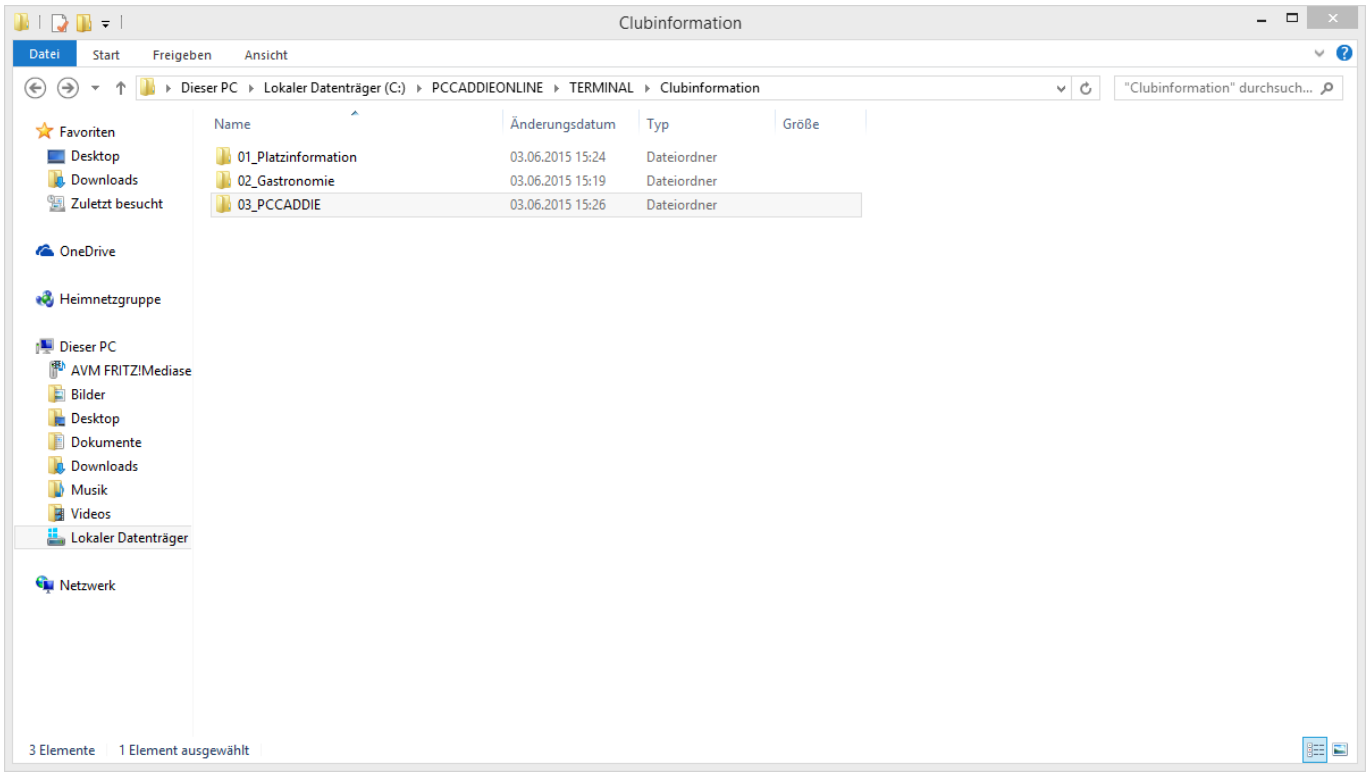
For Installation of the terminal, please contact PC CADDIE Support. To guarantee a smooth installation process, please have the following objects ready, if available or desired:

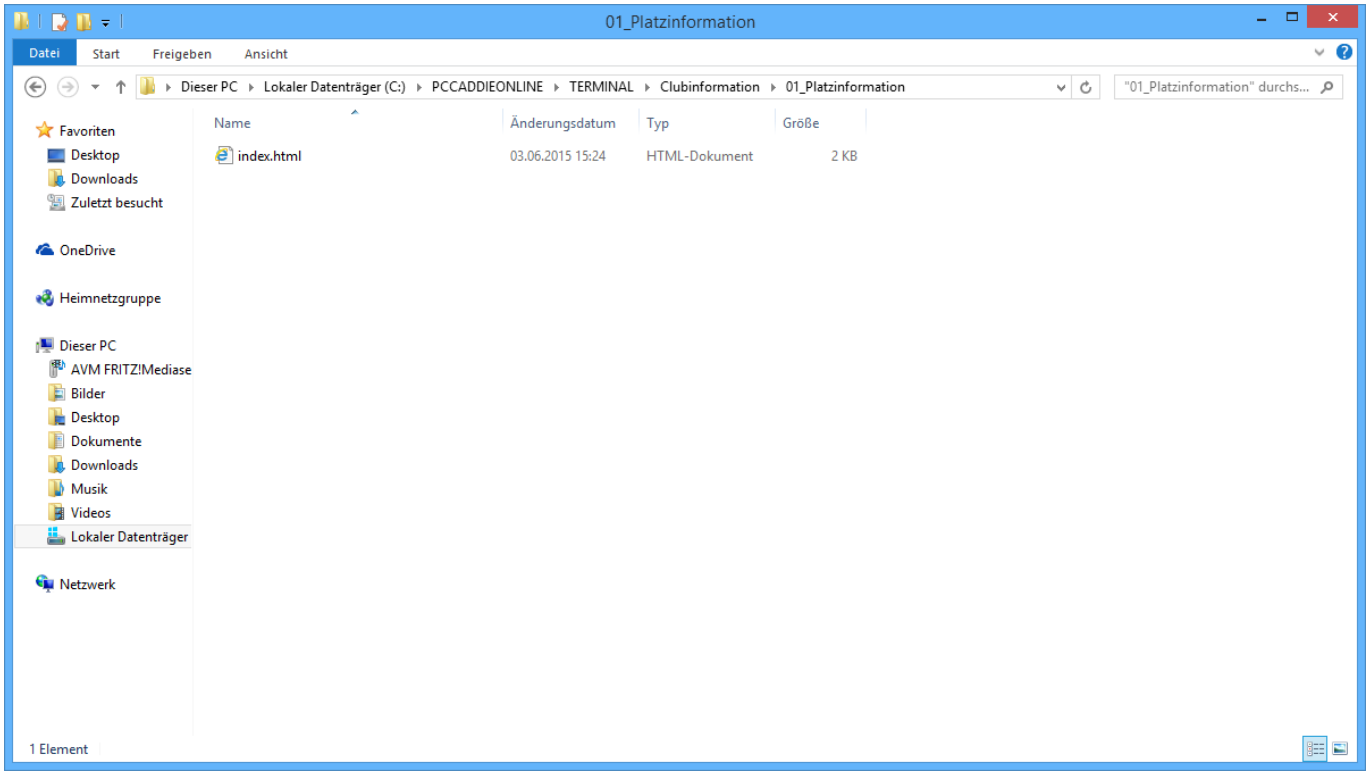
- an HTML page for the background
- Advertisements from sponsors for the screensaver
- Various pictures of your club for the screensaver

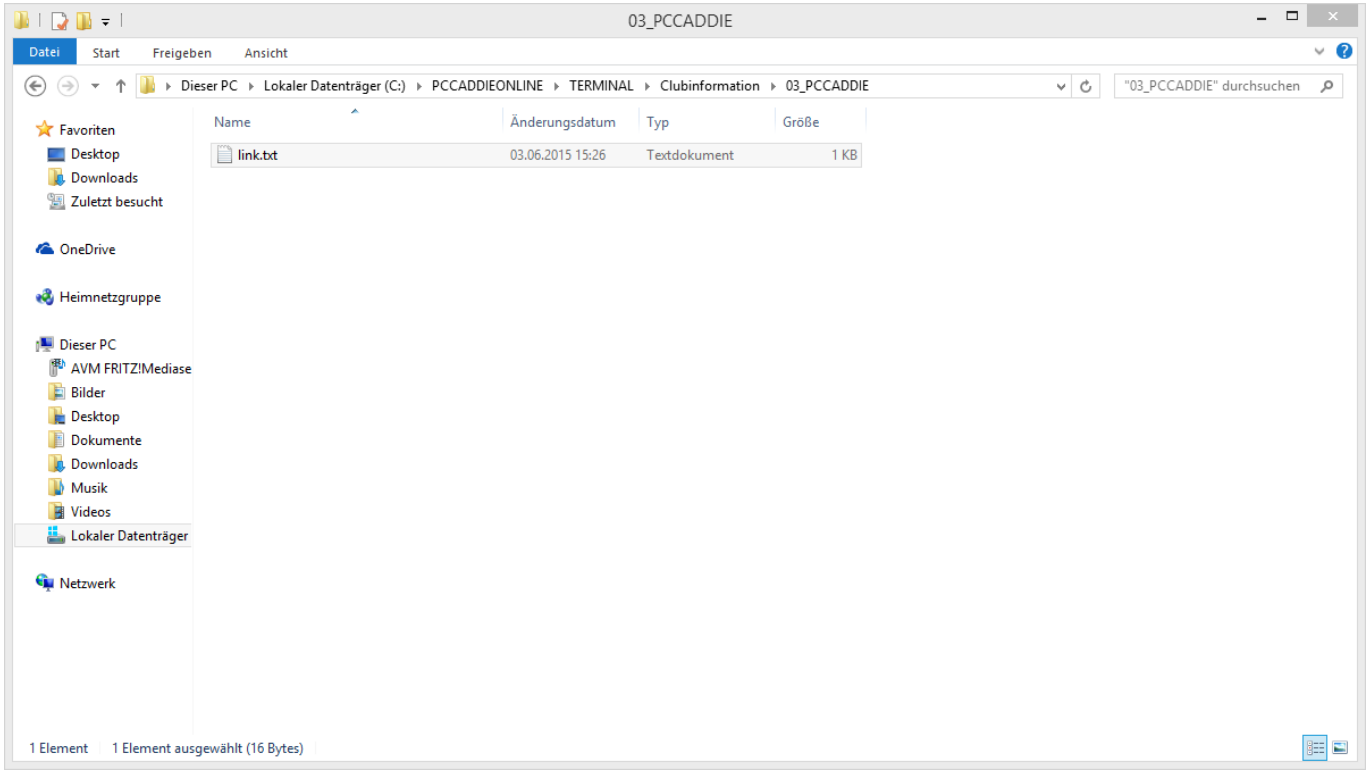
Club information (for customers with older models)

Here you can store images, information or even events in the catering area, depending on what you want to show your customers and what you want to share with them via the terminal. To do this, create subfolders in the Club information folder (e.g. course information, catering, PCCADDIE (link to homepage)). These members of the folder should be labelled with a number. The way you have created the folders will then also be displayed in the terminal.


TERMINAL
Datei
Start
Freigeben
Ansicht
Dieser PC ▸ Lokaler Datenträger (C:) ▸ PCCADDIEONLINE ▸ TERMINAL
"TERMINAL" durchsuchen
Favoriten
Desktop
Downloads
Zuletzt besucht
OneDrive
Heimnetzgruppe
Dieser PC
AVM FRITZ!Mediase
Bilder
Desktop
Dokumente
Downloads
Musik
Videos
Lokaler Datenträger
Netzwerk
Name
Änderungsdatum
Typ
Größe
Background 03.06.2015 15:33 Dateiordner
Beispiel_Screensaver 03.06.2015 15:16 Dateiordner
Clubinformation 03.06.2015 15:19 Dateiordner
Screensaver 03.06.2015 15:35 Dateiordner
4 Elemente

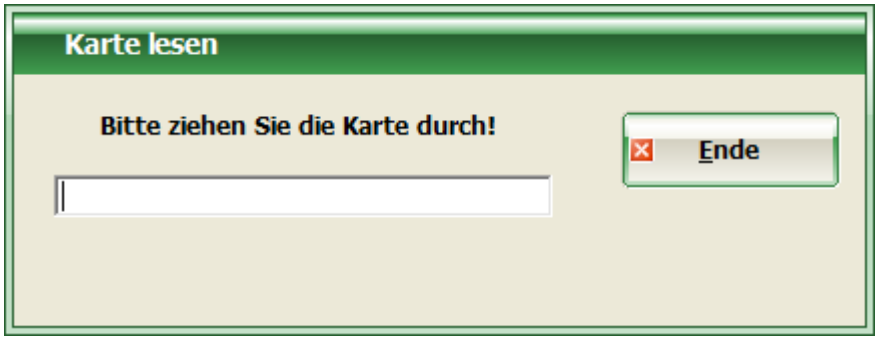

Clubinformation
Datei
Start
Freigeben
Ansicht
Dieser PC ▸ Lokaler Datenträger (C:) ▸ PCCADDIEONLINE ▸ TERMINAL ▸ Clubinformation
"Clubinformation" durchsuch...
Favoriten
Desktop
Downloads
Zuletzt besucht
OneDrive
Heimnetzgruppe
Dieser PC
AVM FRITZ!Mediase
Bilder
Desktop
Dokumente
Downloads
Musik
Videos
Lokaler Datenträger
Netzwerk
Name
Änderungsdatum
Typ
Größe
01_Platzinformation 03.06.2015 15:24 Dateiordner
02_Gastronomie 03.06.2015 15:19 Dateiordner
03_PCCADDIE 03.06.2015 15:26 Dateiordner
3 Elemente
1 Element ausgewählt





Important: A text file must have the name ***index*** and must be saved as ***HTML*** must be saved!

Please note that the customer needs their DGV/ASG or club card for identification at the terminal. To avoid misuse, a person without this identification cannot use the terminal to its full extent.



TIP You can exit the terminal interface with the key combination ***Alt+F4***.

TIP You can also create a menu item on the terminal to shut down the computer by pressing the ***End*** button and adding the files ***LINK.TXT*** and ***ENDE.BAT*** files in the configuration:

The content of the two lines of ***LINK.TXT*** are: PASS:abcd to request the password and EXE: „c:\ende.bat“ to call up the BAT file that shuts down the computer. The file ***ENDE.BAT*** file must be saved directly to c:\ in this example and only contains one command line with the Windows command: shutdown -s

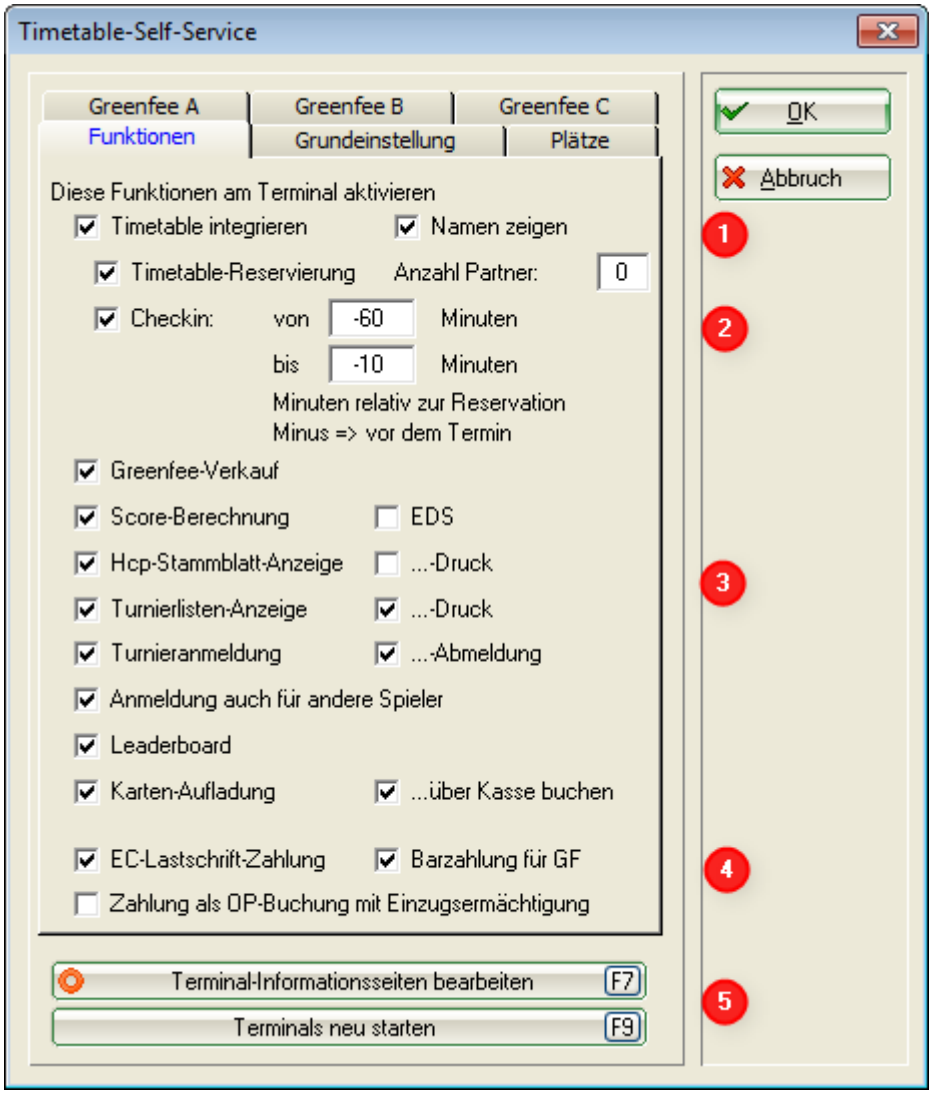
If you then select the corresponding menu item, you are asked for the password („abcd“ in the example) and the PC is then shut down.

Installation of the basic settings

Please note that you no basic settings without first contacting PC CADDIE Support.

About ***Configure Timetable/Timetable Selfservice*** you can access the main menu of the terminal; if you do not have a timetable, you can access it via **Settings/Programme settings to Configure Timetable Selfservice**

Functions



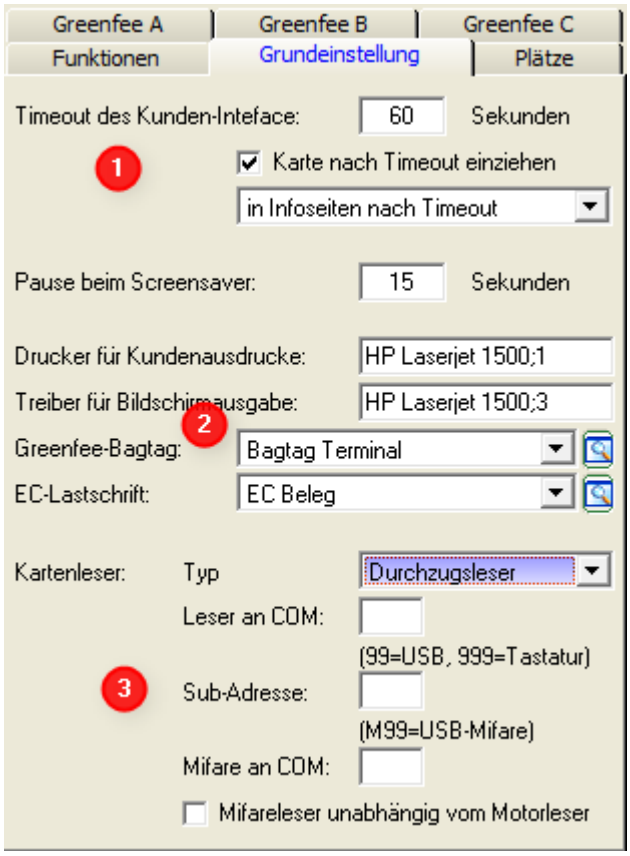
1. When displaying the timetable on the terminal, you can choose to display the names of the players or not.
   TIP It is possible to hide only individual player names. To do this, in the corresponding person mask under Additional info ***ttnoname*** is entered under Additional info.

2. Specify from when and up to how much before the tee-off time a golfer may book himself at the terminal or confirm his presence.
3. Define which tournament and handicap functions you may release for printing.
   A corresponding printer must be connected to the terminal.
4. Determine which payment options are made available to the customer.
   For EC payment options, a corresponding payment terminal payment terminal must be installed.
5. Use the options to restart the terminals if necessary or to go directly to the layout structure (e.g. for inserting new background images etc.).

The individual functions are subject to licensing by PC CADDIE and cannot be used without a licence. not be used without a licence.

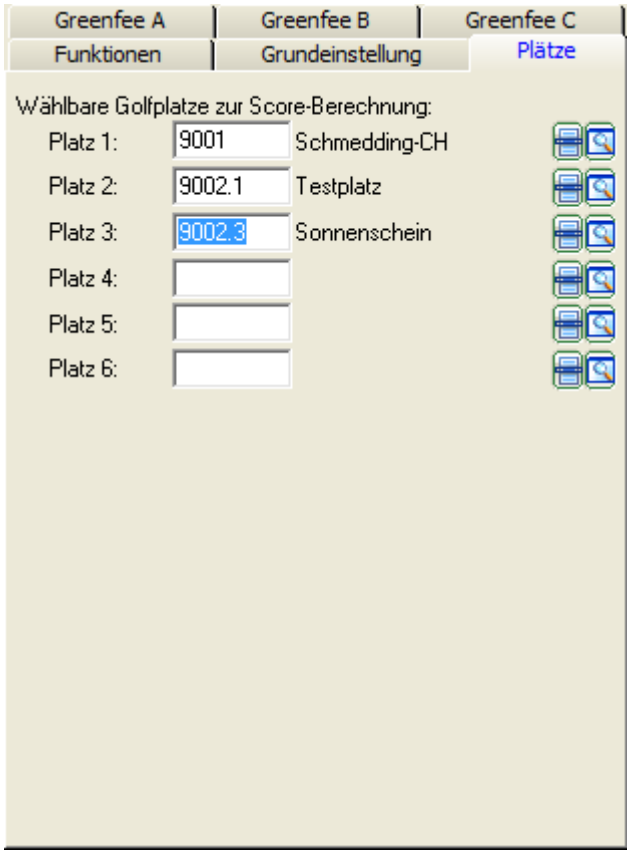
Basic settings

For changes in this area, please contact PC CADDIE Support.



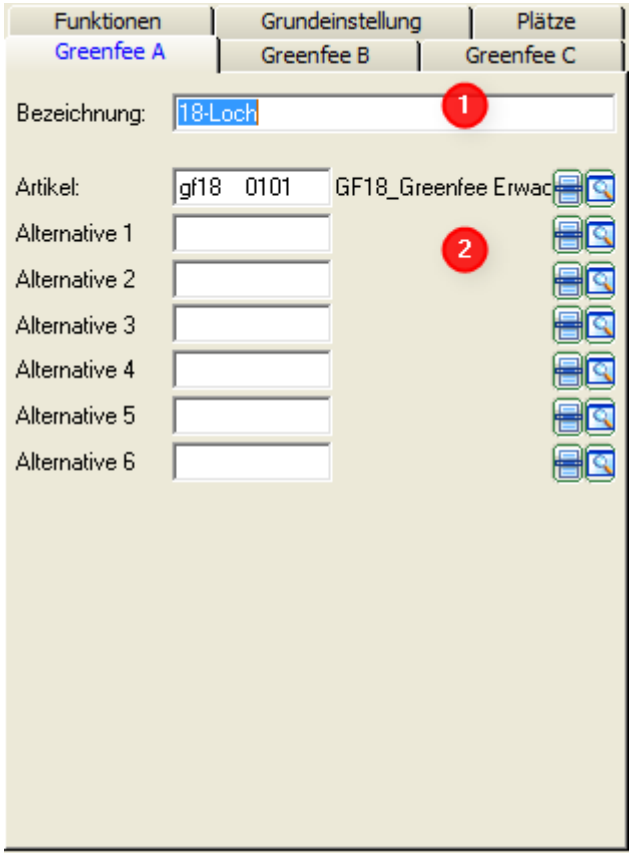
1. After how many seconds of inactivity is it assumed that the customer has left? Should a forgotten card be swiped? Which function does the terminal return to?
2. Definition of the printers and layouts for the respective printouts (e.g. start lists, bag tags, etc.).
3. Settings for the specific reader control

Places



Enter the places for which you want to enable a score calculation here.

Green fee



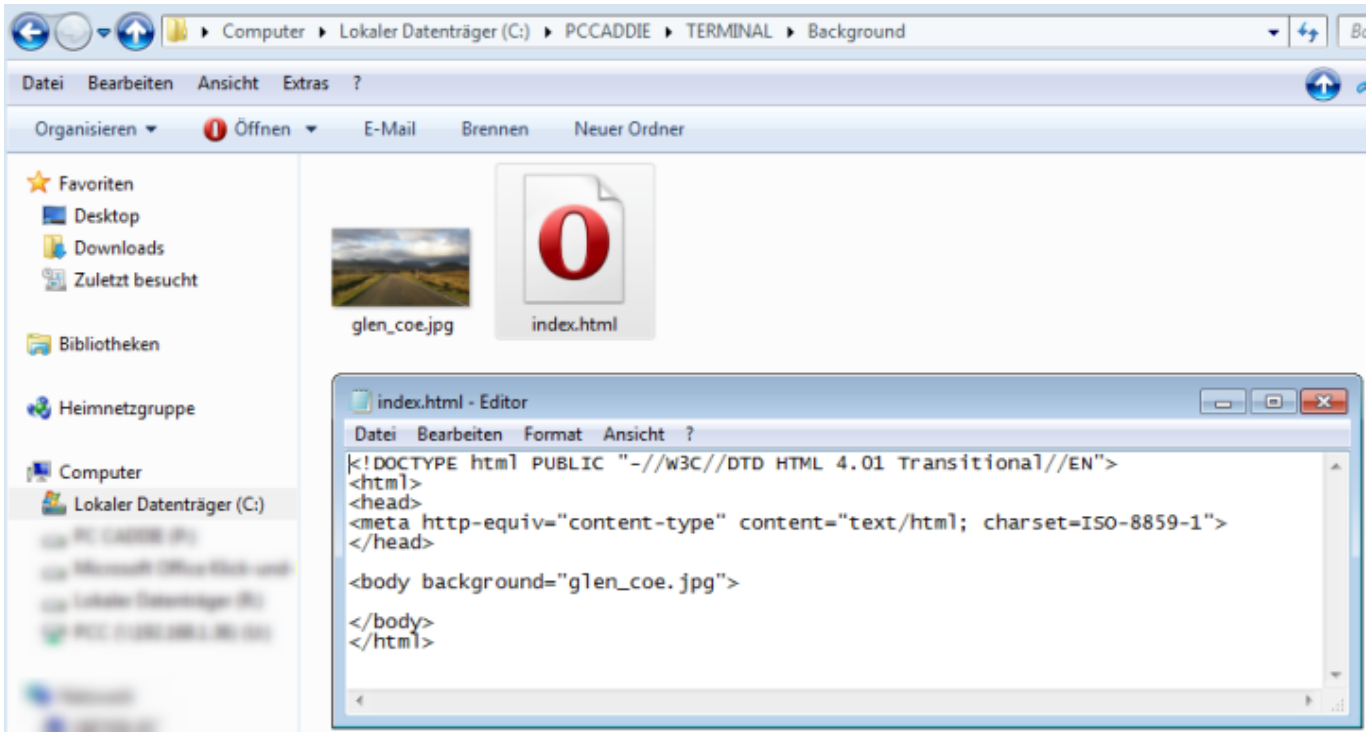
PC CADDIE provides you with three basic green fee types at the terminal. The main articles are stored

in the basic types (1) (2). For example, green fee A can be used for the 18-hole green fee, green fee B for the 9-hole green fee and green fee C for the range fee.

These items must be stored with the corresponding These items must be stored automatically so that the golfer is only offered the tariffs that are relevant to him.

Background image

An example:



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Foundations for self-service terminals