

Lock card

Blocking in the online system

Block card account

In the event of card loss or misuse, you can block cards in the online system in real time so that they can no longer be used. First click on **Sperren:**

Person: Tester, Timo

Name
Search abbr. tet2 No 049.9002.001679 Select No.
Title Addr.(Pers.)
First name Timo
Name Tester

Competition Cash register Timetable Intranet

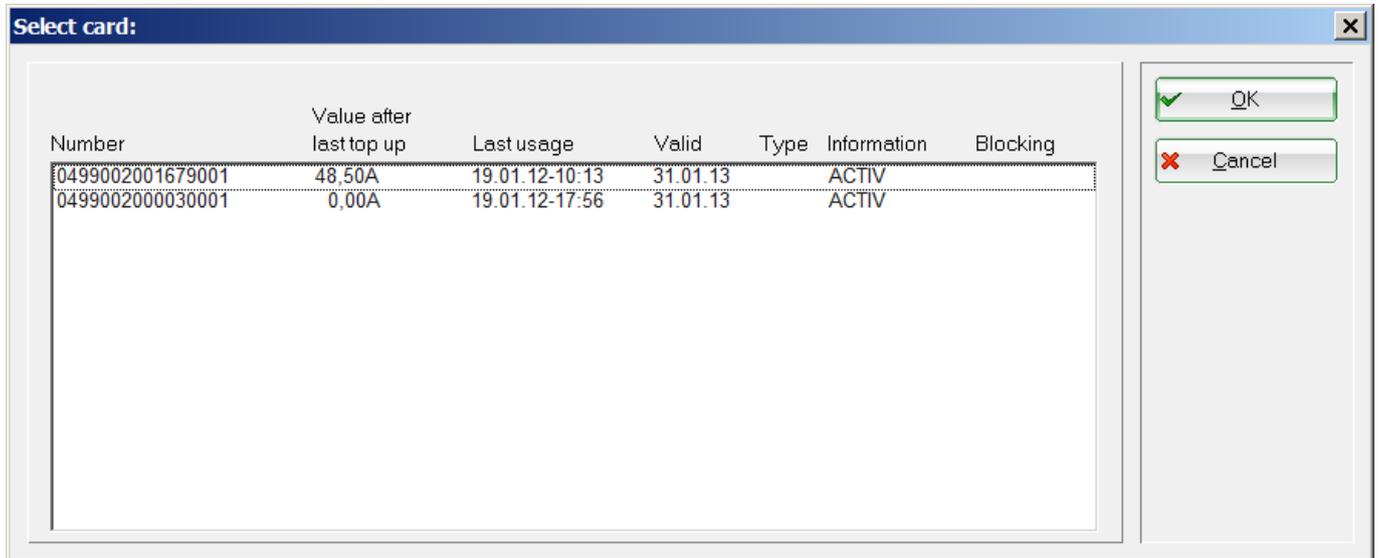
Status	1st Addr.	2nd Addr.	Bank	Infos	Memo
Exact HCP	5,0				Handicap recc
Homeclub					
Homeclub-ID	001679				
Gender	1 - Male				
Age group	2 - Youth under 18				
Membership	1 - Full				
Status	0 -				
Unused	0 -				
Additional info					

D.O.B. 01.01.01 Entry 19.01.12 Resign . . .

membership card

Filter F12
New
Change F11
Delete F5
Copy F6
Account
Print F8
Export
SMS
Card
Close
Discount
Quit

If a person has several card accounts, the following dialogue appears:



Select a card and confirm with **OK**:



Tick the box and close the dialogue with **OK**.

Block chip IDs

If a customer had assigned several chip IDs to their card account (DGV card^{plus} and Mifare key fob) and loses his DGV card, for example, only this ID can be blocked. This means that the key fob can still be used.

For the person concerned, click on **Karte**:

Person: Tester, Timo [X]

Name
 Search abbr. No
 Title 
 First name
 Name

Status	1st Addr.	2nd Addr.	Bank	Info	Memo
Exact HCP	<input type="text" value="5,0"/>				<input type="text" value="Handicap recc"/>
Homeclub	<input type="text"/>			<input type="button" value="Print"/> <input type="button" value="Info"/> <input type="button" value="Add"/>	
Homeclub-ID	<input type="text" value="001679"/>				
Gender	1 - Male				
Age group	2 - Youth under 18				
Membership	1 - Full				
Status	0 -				
Unused	0 -				
Additional info	<input type="text"/>			<input type="button" value="Print"/>	
				<input checked="" type="checkbox"/> membership card	
D.O.B.	<input type="text" value="01.01.01"/>	Entry	<input type="text" value="19.01.12"/>	Resigne	<input type="text" value="..."/>

[F12]

 [F11]
 [F5]
 [F6]

 [F8]

 [Red Box]

Select the following button:

No Card [X]

There was no card inserted or read.
 You can also program or block a card
 without inserting it!

[Red Box]

If the customer has several card accounts, select the appropriate card account here:

Select card:

Number	Value after last top up	Last usage	Valid	Type	Information	Blocking
0499002001679001	48,50A	19.01.12-10:13	31.01.13		ACTIV	
0499002000030001	0,00A	19.01.12-17:56	31.01.13		ACTIV	

Buttons:

Click on the button **Chip-ID:**

Card

Tester, Timo (No Card M.75F29735,)

Card type: 1 - Member

Valid from: . . to 31.01.13 Today (F2)

Range fee: . . Set to today (F3)

Money Value: 48,50 + 0,00 = 48,50

Points: 0 + 0 = 0

Info:

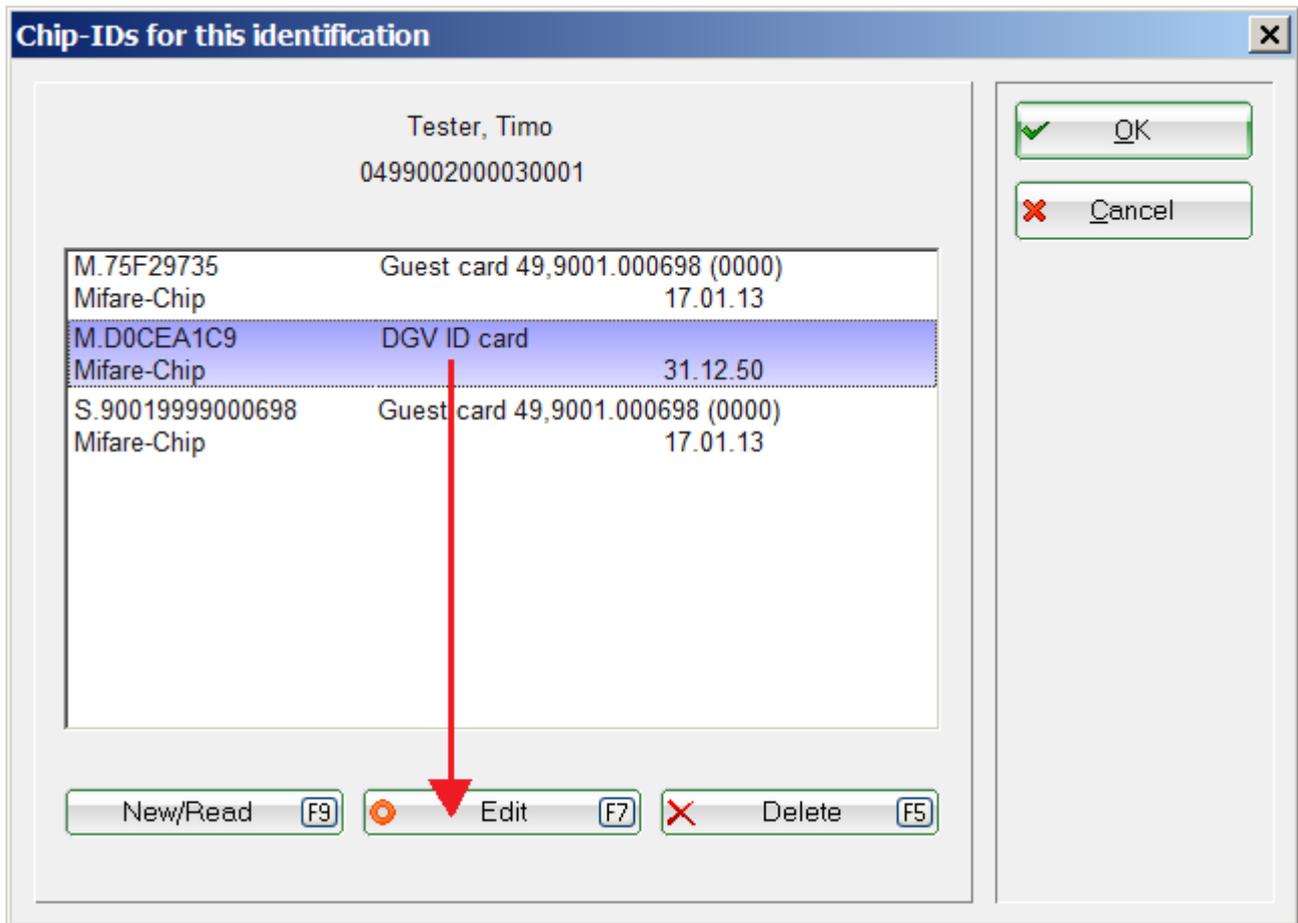
Permission: Card canceled
 Ball machine 2
 Door 1
 Door 2

Person information (F7)

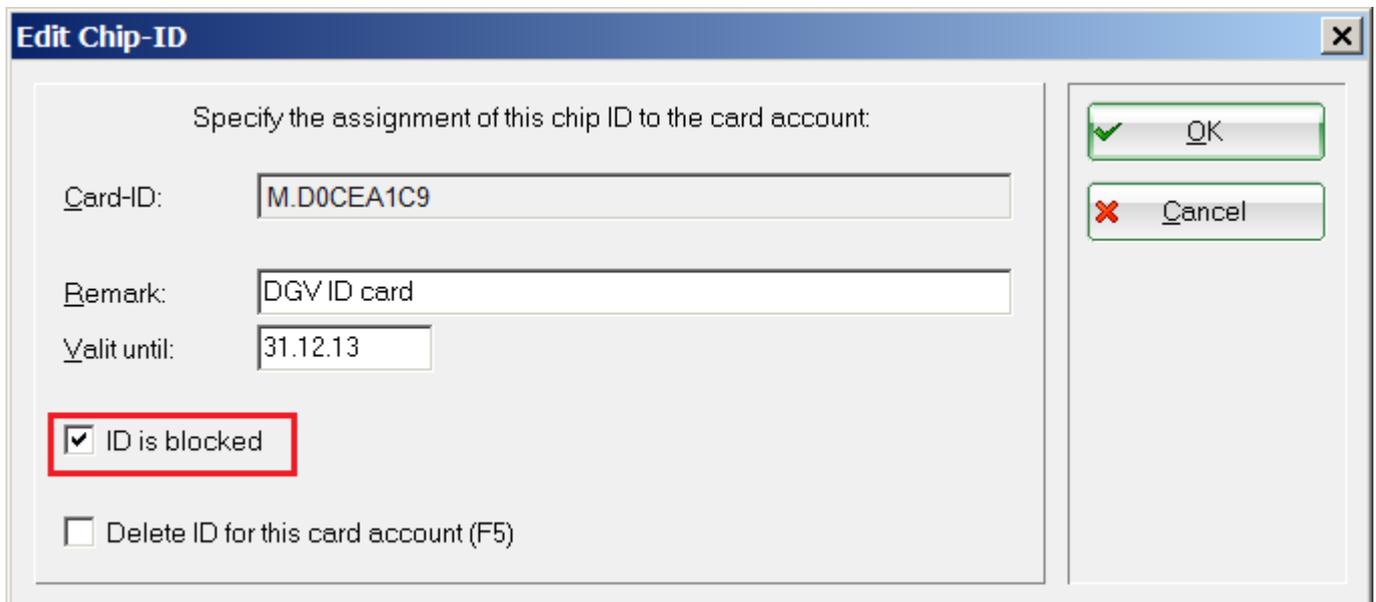
Card History (F8)

Buttons: S-Points: 48 (F4) (F5) **(F11)**

Select the desired ID and edit it by clicking on **Edit:**



Tick the option **ID locked** option.



Confirm twice with **OK** and finally with **Save**.

Locking in the offline system

Create lock card

In the event of card loss or misuse, you can generate a blocking card in the offline system, which you can use to block the lost card directly at any ATM.



If a card is programmed as an administrator card, its previous content will be overwritten. You should therefore use a blank card if possible, or always use the same card and mark it accordingly.

First click on **Sperren:**

Person: Tester, Timo

Name
Search abbr. tet2 No 049.9002.001679 Select No.
Title Addr:(Pers.)
First name Timo
Name Tester

Competition Cash register Timetable Intranet

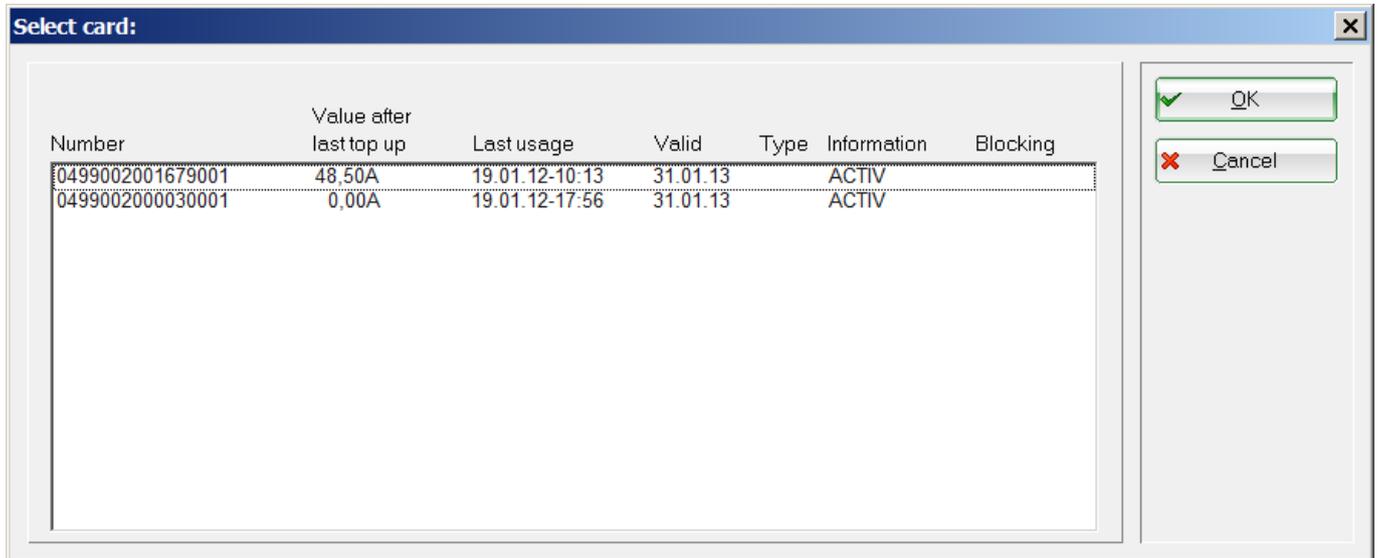
Status	1st Addr.	2nd Addr.	Bank	Infos	Memo
Exact HCP	5,0			Handicap recd	
Homeclub					
Homeclub-ID	001679				
Gender	1 - Male				
Age group	2 - Youth under 18				
Membership	1 - Full				
Status	0 -				
Unused	0 -				
Additional info					

membership card

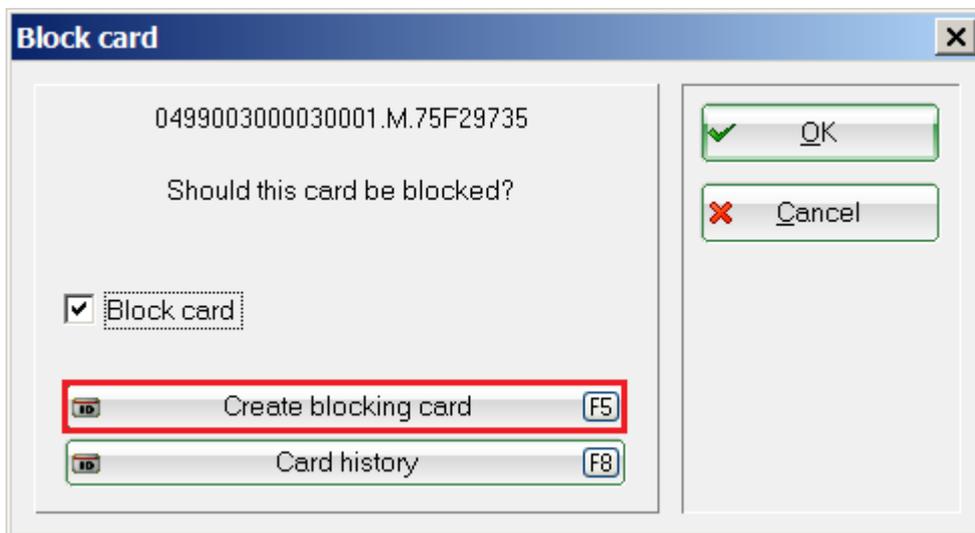
D.O.B. 01.01.01 Entry 19.01.12 Resigne . .

Close

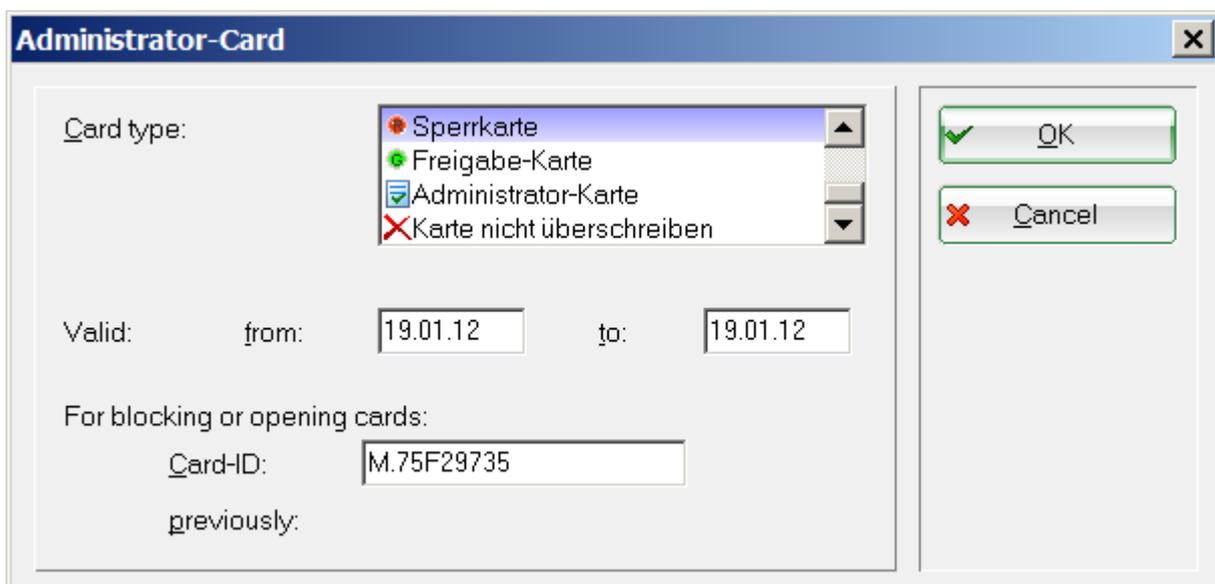
If a person has several card accounts, the following dialogue appears:



Select a card and confirm with **OK**:



Place a blank Mifare card, which is to be used as a revocation card, on the reader and click on the button **Create blocking card**. Select the „Blocking card“ option and confirm with **OK**.





Now inform each offline system that the card has been blocked by presenting the blocking card. This is necessary as the offline system is not networked with the local PC CADDIE system.

TIP If you want to reactivate the blocked card, you can do this in the same way. To do this, create an enable card instead of a block card.

Admin card

You can also create an admin card with which you can use the following functions by holding it up to the offline reader and pressing buttons 1-4:

Button	Function	Explanation
1	PIN	The global PIN of the vending machine can be changed here. For example, the access code for a door.
2	Reload	Restarts the offline system.
3	Debug	This mode is used for troubleshooting. It starts the offline system in a special mode in which additional information is saved internally.  However, this also makes the system slower and is therefore not suitable for continuous operation.
4	Date	Here you can check and correct the date and time of the vending machine.